



SANTA CLARA VALLEY WATER DISTRICT

NON-AGENDA

June 21, 2024

Board Policy EL-7 Communication and Support to the Board
The BAOs shall inform and support the Board in its work.

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8	Memo from Lilian Dennis, Management Analyst in the Risk Management Unit, to the board, dated 06/10/24, providing a copy of recent Risk Management staff's communication with parties/individuals that have filed a claim against Valley Water.
54	Memo from Lilian Dennis, Management Analyst in the Risk Management Unit, to the board, dated 06/13/24, providing a copy of recent Risk Management staff's communication with parties/individuals that have filed a claim against Valley Water.
67	Memo from Marta Lugo, Acting Chief of External Affairs to CEO Rick Callender, dated 06/21/24, providing the FY24 Annual Evaluation Report for the 2021 Santa Clara County Multi-Jurisdictional Program for Public Information (PPI).
146	Memo from Darin Taylor, Chief Financial Officer to the board, dated 06/18/24, providing the summary of monthly report of investments for May 2024.
	<u>INCOMING BOARD CORRESPONDENCE</u>
164	Board Correspondence Weekly Report: 06/21/24
166	Email from Libby Lucas to the board, dated 06/13/24, inquiring about the Calabazas/San Tomas Aquino Creek Marsh Connection Project. C-24-0150
168	Email from Janet Miller, CarbUSA LLC to the board, dated 06/18/24, inquiring information on the Santa Teresa Water Treatment Plant. C-24-0151
	<u>OUTGOING BOARD CORRESPONDENCE</u>
170	Letter from Director Beall to John Richards, dated 06/13/24, replying to their request regarding the most pressing issues confronting Valley Water.

CEO BULLETIN



To: Board of Directors
From: Rick L. Callender, CEO

Weeks of June 7, 2024 – June 20, 2024

Board Executive Limitation Policy EL-7:

The Board Appointed Officers shall inform and support the Board in its work. Further, a BAO shall 1) inform the Board of relevant trends, anticipated adverse media coverage, or material external and internal changes, particularly changes in the assumptions upon which any Board policy has previously been established and 2) report in a timely manner an actual or anticipated noncompliance with any policy of the Board.

Item	IN THIS ISSUE
<u>1</u>	Can the Safe, Clean Water Low Income Senior Exemption program outreach be more robust, and specifically, can it be targeted toward qualified seniors?
<u>2</u>	Successful Procurement Open House Attracts Diverse Pool of Businesses to Valley Water
<u>3</u>	Valley Water's public meeting on the Anderson Dam Seismic Retrofit Project

1. Can the Safe, Clean Water Low Income Senior Exemption program outreach be more robust, and specifically, can it be targeted toward qualified seniors?

At the March 2024 Board Audit Committee meeting, Director Beall inquired if the SCW LISE (Safe, Clean Water low-income senior parcel tax exemption) program outreach could be more robust, and specifically, if it could be targeted toward qualified seniors.

Valley Water reached out to the Santa Clara County Assessor's Office regarding data availability, and they encouraged us to contact Santa Clara County Association of Realtors real estate agent (Paige Morehead) for more information on the topic.

Valley Water staff spoke with Ms. Morehead on what other options are available to Valley Water to share information about the SCW LISE Program with the local senior population, and if Valley Water can do anything now (June 2024) before the SCW LISE application period closes on June 30, 2024.

Valley Water staff also discussed with Ms. Morehead Valley Water's current program outreach efforts, which includes posting advertorials about the SCW LISE program in various print media in the Santa Clara County. In addition, we also sent SCW LISE program applications to Sourcewise, an agency focusing on seniors and their needs in Santa Clara County, along with leveraging digital media outlets such as Facebook, Nextdoor and Valley Water's eNewsletter.

This year advertorials have or will be posted in the following publications: Chinese News; El Observador; Gilroy Dispatch/Morgan Hill Times; Los Altos Town Crier; Mercury News; Metro; Palo Alto Daily; Santa Clara Weekly; Community Weeklies, SVCN (Almaden, Cambrian/Rose Garden, Cupertino, Los Gatos, Saratoga, Sunnyvale, Willow Glen); Vietnam Daily.

Ms. Morehead was impressed with the robust outreach currently in place for the SCW LISE program; she also recommended reaching out to community centers around Santa Clara County to share SCW LISE program information. In addition, Valley Water can also reach out to senior care centers that offer in-home support for seniors as well as AARP (American Association of Retired Persons).

Annual program application volume to date is consistent with prior years. Valley Water plans to conduct the recommended additional outreach in early-mid June 2024.

For further information, please contact Carmen Narayanan at (408) 630-3041.

2. Successful Procurement Open House Attracts Diverse Pool of Businesses to Valley Water

On May 30, 2024, Valley Water hosted a Procurement Open House (Open House) at the Valley Water Headquarters Boardroom and the event turned out to be an incredible success.

The Procurement Open House provided an invaluable platform for diverse businesses to connect with Valley Water project managers from Information Technology, Facilities Maintenance, Capital Construction, as well as staff from procurement and the Office of Racial Equity, Diversity, and Inclusion (REDI), to discuss upcoming procurement opportunities.

Valley Water also used the Open House to provide vendors with information about the Small Business Enterprise (SBE) ordinance, that was adopted by the Board in September 2023. Discussion of the SBE ordinance has led to a significant increase in emails and interest from small businesses regarding upcoming procurement opportunities.

The turnout was exceptional, with close to 200 diverse businesses actively participating in the Open House. Moreover, since the event, Valley Water has seen a continued surge of interest from vendors, with over 30 new businesses to date registering on PlanetBids, Valley Water's procurement portal, thereby expanding the pool of potential diverse contractors for Valley Water's projects.

Feedback from attendees has been overwhelmingly positive, with many thank-you emails expressing their appreciation for the opportunity to meet with Valley Water project teams and other businesses. Some companies have stated that the Open House was the best event they have ever attended organized by a public sector agency, and they are looking forward to more events like this from Valley Water.

This resounding endorsement is a testament to the planning, extensive on-site preparation, effective internal and external communications, and unwavering support and participation from Valley Water's procurement unit. The event also accomplishes and demonstrates the effectiveness of Valley Water's outreach efforts and reflects the growing appeal of Valley Water as a collaborative, inclusive, and equitable organization.

For further information, please contact Tony Ndah at (408) 693-0254.

3. Valley Water's public meeting on the Anderson Dam Seismic Retrofit Project

On June 6, 2024, Valley Water held a public meeting to provide an update on the Anderson Dam Seismic Retrofit Project and the Anderson Dam Tunnel Project. The hybrid event took place at the Morgan Hill Community Center and was offered through Zoom. It attracted 127 public participants, with 85 people attending in person, including Valley Water Director John Varela who provided opening remarks, City of Morgan Hill Mayor Mark Turner, and 42 others who joined virtually including Valley Water Board of Directors Vice Chair Richard Santos and Director Barbara Keegan.

The presentation covered a project overview, a Draft Environmental Impact Report status, and was followed by a community discussion. Valley Water staff, Carlos Alcantar from Calfire, Chris Ghione from the City of Morgan Hill, and Eric Ross from Santa Clara County Parks engaged during the discussion segment about wildfire emergency access, Rosendin Park impacts, and feral pigs.

A link to the recording of the public meeting is available on the project website and Valley Water's YouTube channel.

For further information, please contact Marta Lugo at (408) 630-2237.

BOARD MEMBER REQUESTS and Informational Items

Report Name: Board Member Requests

Request	Request Date	Director	BAO/Chief	Staff	Description	20 Days Due Date	Expected Completion Date	Disposition
I-24-0006	06/05/24	Beall	Baker	Struve Gin	Provide Director Beall with clarification on the water demand scenarios used in the Water Supply Master Plan development, opportunities to address drought rebound, and water conservation opportunities.	06/25/24		
I-24-0007	06/05/24	Beall	Baker	Gin Kao	Provide Director Beall with information in writing to understand the full cost of imported water.	06/25/24		
I-24-0008	06/17/24	Beall	Baker	Bogale	Provide Director Beall with a map showing the water treatment plants' coverage areas, as requested at the 6/17/24 C P committee meeting.	07/07/24		



MEMORANDUM

FC 14 (01-25-23)

TO: Board of Directors

FROM: Lilian Dennis

SUBJECT: Risk Management Unit Communication

DATE: June 10, 2024


The purpose of this memorandum is to provide you a with copy of recent Risk Management staff's communication with parties/individuals that have filed a claim against Valley Water.

Please find the following:

- 1) April 3, 2024 - Letter acknowledging receipt of claim to Diana G. Lloyd (District 7).
- 2) April 17, 2024 - Late Claim Letter to Hortense Vasquez obo Michael Baughman (District 2)
- 3) June 5, 2024 - Letter acknowledging receipt of claim to Kent Phan (District 6).

For additional information, please contact me at 408-630-2652.

DocuSigned by:


A16A1D1E4675476...

Lilian Dennis
Management Analyst II
Risk Management Unit



April 3, 2024

Diana G. Lloyd
1051 Alegre Avenue
Los Altos, CA 94024

Re: Receipt of Claim – L2340012

Dear Ms. Lloyd:

We received your claim regarding the property damage resulting from the oak tree that fell on February 4, 2024.

We are currently investigating the claim and will notify you of our findings.

If you have any questions, please don't hesitate to contact me at (408) 630-2652 or at ldennis@valleywater.org

Sincerely,

DocuSigned by:

A16A1D1E4675476...
Lilian Dennis
Management Analyst II
Risk Management Unit





Valley Water

CLAIM AGAINST THE SANTA CLARA VALLEY WATER DISTRICT California Government Code Sections 900 and following

<p>The completed form can be mailed, sent electronically or hand delivered. Mail or deliver to:</p> <p>Clerk of the Board Santa Clara Valley Water District-HQ 5700 Almaden Expressway San Jose, CA 95118</p> <p>Or submit the completed form electronically to: clerkoftheboard@valleywater.org</p>	Clerk of the Board's Date Stamp	
	For SCVWD Use Only	
	Date Received: 03/25/24	ROUTING
	<input checked="" type="checkbox"/> Via U.S. Mail	<input checked="" type="checkbox"/> CEO
	<input type="checkbox"/> Hand Delivered	<input checked="" type="checkbox"/> District Counsel
	<input type="checkbox"/> Email	<input checked="" type="checkbox"/> Risk Management
<input type="checkbox"/> Other: _____	<input checked="" type="checkbox"/> COB	
	<input checked="" type="checkbox"/> BOD (District #): 7	

With certain exceptions, claims for personal injury or property damage MUST be filed within six months of the incident giving rise to the claim. Claimant must complete each section. If information is unknown, write "unknown" in the appropriate box. Please use additional pages if necessary. Please attach itemized receipts, witness statements, photos and all other documentation that you believe will be helpful to process your claim. Claimant MUST sign and date the form; see last page.

Name of Claimant:		Email Address:	
Address of Claimant: Diana G. Lloyd		City: Los Altos	State: CA
		Zip: 94024	
Address to which Notices should be sent, if different from above: 1051 Alegre Ave		City: Los Altos	State: CA
		Zip: 94024	
Home Phone Number: Ø	Cell Phone Number: 650.814.5159	Work Phone Number: Ø	
Is this claim being filed on behalf of a minor? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No		If so, please indicate minor's date of birth: Relationship to the minor:	
Date and time of incident or loss: Feb 4, 2024	Location of incident or loss (address): 1051 Alegre Ave Los Altos, CA	Is there a police report? <input type="checkbox"/> Yes If Yes, Police Report Case #: <input checked="" type="checkbox"/> No	

Describe how the incident or loss happened, and the reason you believe the Santa Clara Valley Water District is responsible for your damages (*Please attach additional sheets if necessary*):

The CA oak tree that caused the damage was located on the banks of Permanente Creek. Due to the very heavy rain fall and strong winds, the tree couldn't withstand the severe weather, and the roots along the bank succumbed to the top heavy weight of the tree. It fell on my property which is just a few yards from the base of the tree. It crushed everything in its path, including the fence, lampposts, and greenhouse.



CLAIM AGAINST THE SANTA CLARA VALLEY WATER DISTRICT
California Government Code Sections 900 and following

In detail, describe the damage or injury (Please attach additional sheets if necessary):

1. Fence.
2. Greenhouse - "Victorian style" glass/steel 8'x10' with plumbing and electricity.
3. (3) Lamp posts - purchased from Lamp Plus -
4. Tool shed

List Name(s) and contact information of any witness(es) or District employee involved (if any):

Neil Church, Vegetation Program Specialist

DAMAGES CLAIMED: Basis for computation of amounts claimed (Include copies of bills, invoices, estimates, receipts, photos, police case # or other documentation.) Note: If your claim is more than \$10,000, you need not fill in an amount, but must state whether jurisdiction for the claim would be in the Limited Jurisdiction (up to \$25,000) or Unlimited jurisdiction of the Superior Court.

Is the amount of the claim under \$10,000? Yes No
 Court Jurisdiction: (Check One) Limited Civil Unlimited Civil

ITEMS	CLAIM AMOUNT
1. (3) lamp posts (Lamp Plus)	\$ 479.74
2. (1) Victorian glass greenhouse (8'x10')	\$ 6,364.00
3. Fence	\$ 10,368.00
4. Clean-up by College Links	\$ 1,043.00
5. Broken plumbing in greenhouse caused water to flow - \$1043.00 -	
TOTAL AMOUNT	\$ 1,043.00

WARNING: IT IS A CRIMINAL OFFENSE TO FILE A FALSE OR FRAUDULENT CLAIM (Penal Code Section 72 and 550)

I have read the matters and statements made in the above claim and I know the same to be true of my own knowledge, except to those matters stated upon information and belief and as to such matters I believe the same to be true. I certify under penalty of perjury that the foregoing is TRUE and CORRECT.

Signed this 24 day of March, 2024 [Signature]
 Claimant's Signature

Government Code Section 945.6 provides that, with limited exceptions, any suit brought against a public entity must be commenced:

- (1) If written notice is given of a denial of claim in accordance with **Section 913**, not later than six months after the date such notice is personally delivered or deposited in the mail.
- (2) If written notice is not given of a denial of claim in accordance with **Section 913**, within two years from the accrual of the cause of action.

6. Rubbermaid Resin 5'x2' shed - 399.00
 7. "Shesherd's Home" 20.00
 Total: \$19,746.74

Ms. Diana Lloyd



Diana Lloyd
1051 Alegre Ave.
Los Altos, CA 94024-5001

Attention Clerk of the
Board:

Enclosed you will find
the completed claim
form for the damage
caused by the tree on
water district property.

This includes the
many areas of my
property that were
damaged.

It does not include
the cost I must pay
for - electrician
- plumber
I am still assessing
this part of the costs.

DL

81056NP5



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www.CollegeHunks.com

1400 Coleman Ave. Suite H-18
Santa Clara, CA 95050
Ryan.Silva@chhj.com
StressFreeService@1800junkusa.com

Name: Diana Lloyd Moving:
Company Name: _____
Mailing Address: _____
City: _____ State CA Zip _____
Home: _____ Office: _____
Fax: _____ Job ID: _____
Pickup Address: 1051 Alegre Avenue City: Los Altos
Zip: 94024

Receipt Number:

Date: 2/29/24
Driver: Gavin
Truck #: JTS
Start Time: _____
End Time: _____
White Copy: Office Yellow Copy: Client

Load Size	Description	Price	Amount
Full Truck	metal, glass, wood, misc items	\$668	x1 @ \$668
General Labor	2 hours 15 minutes	\$45	x9 @ \$405

Promotions:
Subtotal: \$1073
Sales Tax:
Total: \$1073

Please let us tell your friends about us!

Name	Contact

Thank U!

Book online at www.CollegeHunks.com
Please make payable to College Hunks Hauling Junk
(address at the top of this page)

- Gifts:**
 Magnet
 Discount Card
 Other

M/C Visa Amex Disc Check Invoice Other _____

PO # _____ CC # _____ / _____ / _____, 3278 Exp: _____ / _____ CW Code: _____

Card Holder Name: _____

Card Holder Zip Code: _____

I hereby certify that this job was completed to my satisfaction and any items requested to be moved or hauled away were handled properly without any damages to my items or property

Signature: X Date: 2/29 Auth #: _____

Terms: All accounts due upon receipt unless credit has been established, then accounts will be due in 15 days. Overdue accounts will be subject to 1.5% interest per month (18% per annum). Returned checks are subject to a \$25 service fee. As owner, agent or tenant of the above location, I hereby authorized the above work and agree to make payments specified and acknowledge the work has been satisfactorily completed and all items removed have been authorized for removal. College Hunks Hauling Junk (franchises are independent franchises of CHHJ LLC). To submit claims for damages, please visit www.collegehunks.com/claims or contact us at 1-800-586-5872

**Thanks for Letting Tomorrow's Leaders Move You Today!
We hope we were able to WOW you!**

Home Depot

My Lists My Account Cart

What are you looking for today?

E. San Jose Lowe's ▼ Open until 9 PM Delivery to 95131 ▼



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Rubbermaid 5-2 RBM ROUGHNECK SHED

Item #551122 | Model #1893228

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\$399.00

\$379.05 when you choose 5% savings on eligible purchases every day. [Learn How](#) OR **\$67/mo** suggested payments with 6 month special financing. [Learn How](#)

Buy Now, Pay Later
\$36.02 with 12 monthly payments. [Learn How](#)

Rubbermaid Roughneck shed is designed to look great in your backyard and withstand all weather conditions
 Tough, double-walled construction and an impact-resistant floor protects items from inclement weather, moisture, and sun damage
 Ideal for storing long handled tools and lawn and garden supplies including pots, fertilizer, and gas cans

Pickup Available Get it by Tue, Apr 2 (Est.) Chat

Delivery to 95131
 ● **Get it by Tue, Apr 2 (Est.)** From \$59

- +

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Easy & Free Returns
 Return your new, unused item in-store or ship it back to us free of charge. [Learn More](#)

BETTER TOGETHER

Invoice



Shed City USA
 PO Box 995
 Carbondale, CO 81623
 970-963-0679

Date	Invoice #
11/10/2010	10135

Bill To

Diana Lloyd
 1051 Alegre Ave
 Los Altos, CA 94024
 650-988-8882

Ship To

Diana Lloyd
 1051 Alegre Ave.
 Los Altos, CA 94024
 650-988-8882

P.O. Number	Terms	Rep	Ship	Via	F.O.B.	Project
		inet	11/10/2010			
Quantity	Item Code	Description			Price Each	Amount
1	Royal Victorian VI23	Royal Victorian VI23: 79" wide x 89" high. 4 mm tempered glass.			5,699.00	5,699.00T
	PP3L	PP3L: VI23 Optional Kit, 2 shelves, shade cloth, automatic window opener			850.00	850.00T
	Exaco	Exaco Discount			-184.98	-184.98T
	AMEX	American Express Credit Card Payment			-6,364.02	-6,364.02
	Thank you	Thank you for your business and future referrals. Please visit ALL our websites from www.BetterShoppingUSA.com Out-of-state sale, exempt from sales tax			0.00	0.00
					0.00%	0.00
All Sales are final. The manufacturer will warranty the product. They provide great service.					Total	# 6364.02 \$0.00



2/5 - Morning after storm -
Note: top of lamp post is gone



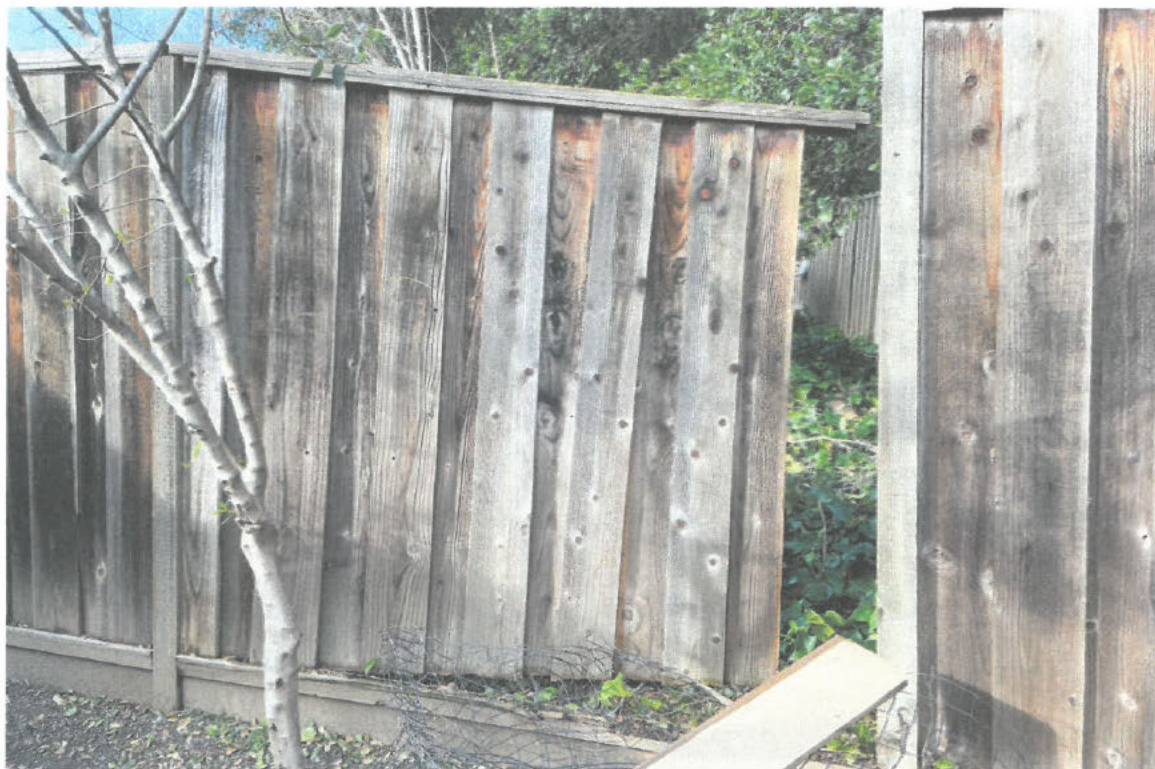
2/5 - Morning after storm



Glass green house (8x10)



Details in greenhouse



Rear fence (to the right of the greenhouse)



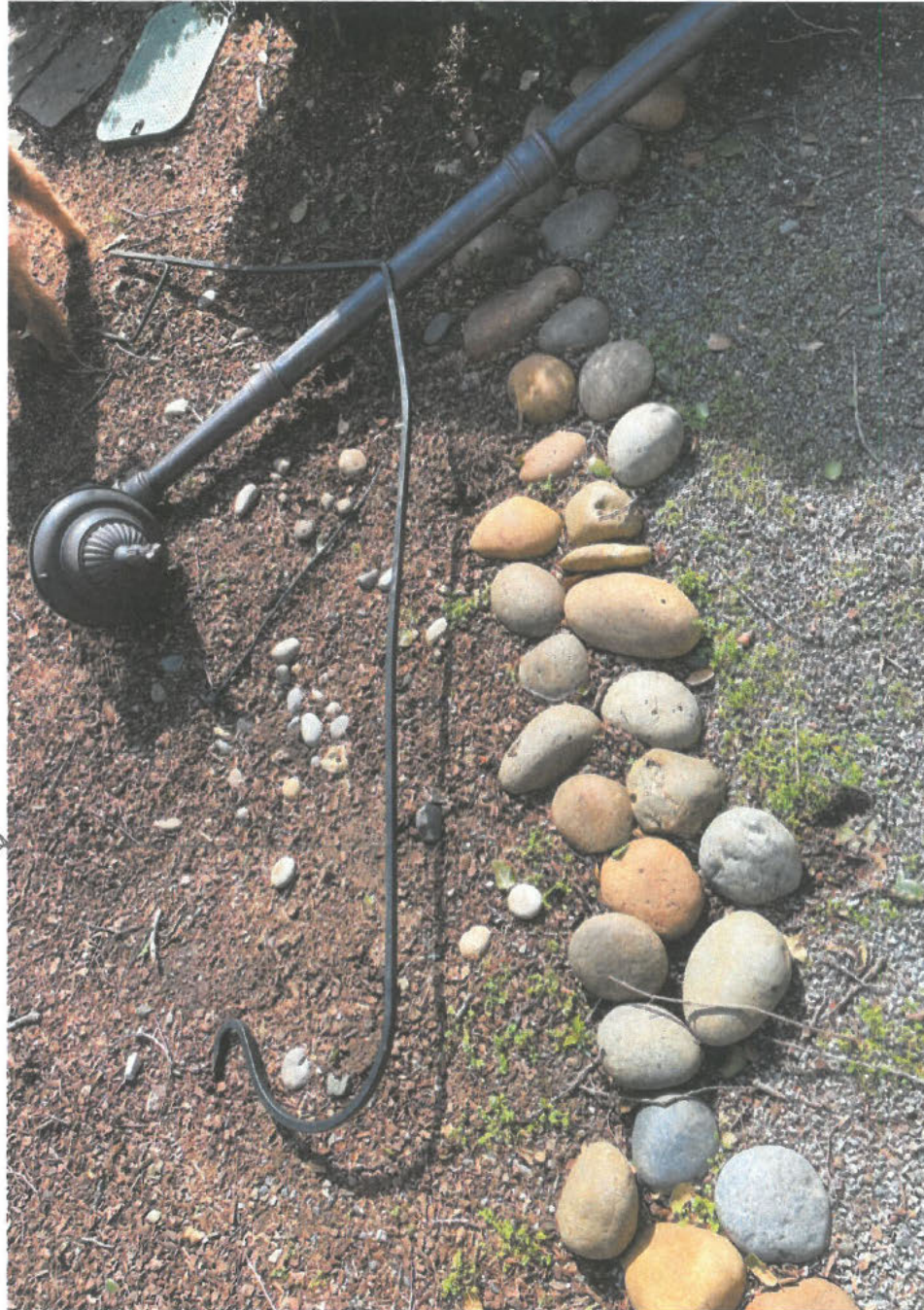
Rubbermaid tool shed



wire fence

lamp post →

"shepherd's hook"
bent →



Top of "seawall" →



← lamp post

Bay Area Fence & Deck, Inc.

50 Umbarger Road
San Jose, CA 95111
USA

INVOICE

Invoice Number: 437326-1051A
Invoice Date: 3/13/24
Page: 1

Voice: 408-365-9999
Fax: 408-365-3888

Bill To:
DIANA & CLIFFORD LLOYD
1051 ALEGRE AVE
LOS ALTOS, CA 94024

Customer ID: 437326-1051A

Customer PO	Payment Terms	Sales Rep ID	Due Date
	C.O.D.	JACK	3/13/24

Description	Amount
Fence (s) & Gate (s)	10,368.00

Add 2x4 kick board

\$ 110.-

CHASE PRIVATE CLIENT
DIANA G. LLOYD
CLIFFORD LLOYD
1051 ALEGRE AVE.
LOS ALTOS, CA 94024-5001
90-7162/3222 146
DATE 3/14/24
PAY TO THE ORDER OF Bay Area Fence & Deck, Inc \$ 9,478.00
Nine thousand four hundred seventy-eight DOLLARS
MEMO "Creekside"
JPMorgan Chase Bank, N.A.
MP
⑆322271627⑆

*Total:
\$ 10,478.00*

CK # 146 →	Total Invoice Amount	10,368.00
CK # 143 →	Payment/Credit Applied <i>Deposit</i>	1,000.00
	Balance Due	9,368.00

Add kick board

*Balance } +110.-
CK # 146 } 9478.00*

THANK YOU for Selecting BAY AREA FENCE & DECK, INC.
dba: Bay Area Redwood Fence & Deck.
www.bayareafence.com



Quality. Service. Value.
www.calwater.com

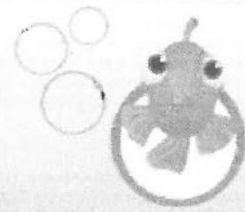
Los Altos
Customer Center:

949 "B" Street
Los Altos, CA 94024-6051
(650) 917-0152
M-F 8:00 a.m. - 4:30 p.m.
Pay-By-Phone 888-598-9824

Customer: DIANA LLOYD
Account Number: 2917755555
Billing Date: 02/15/24

CUSTOMER MESSAGES

Contact your Customer Center or visit www.calwater.com to find out how you can save time, eliminate postage, and reduce clutter! We offer several easy payment options, including online billing and payment service, Automatic Payment Service, and pay-by-phone toll-free at (888) 598-9824.



Account summary

Prior Balance	\$336.95
Payment Received - 01/17/24	-\$216.74
Payment Received - 01/26/24	-\$120.21
Prior Unpaid Balance	\$0.00
Current Cal Water Services	\$1,042.87
Total Amount Due 03/05/24	\$1,042.87

Be sure we can reach you with important water service information!

With Cal Water's Customer Contact Update system, you can update your contact information easily online, even if you don't have an online account. Simply visit ccu.calwater.com and enter your account number and ZIP code. You can then verify your email address and o your home, mobile, and work

90-7182/3222 147

DIANA G. LLOYD
CLIFFORD LLOYD
1051 ALEGRE AVE.
LOS ALTOS, CA 94024-5001

CHASE PRIVATE CLIENT

PAY TO THE ORDER OF CA Water Service \$ 1042.87

DATE 3.14.24

One thousand forty two and 87/100 DOLLARS

JPMorgan Chase Bank, N.A.

MEMO broken pipe

[Signature]

⑆ 3 2 2 2 7 1 6 2 7 ⑆

we control over your communication can select which email and phone ad if we need to contact you with about your account or water n, conservation, and customer

ter Conservation Progress*
ption decreased 20.2%
ption decreased 26.5%

Bill continued on page 3

RETURN THIS PORTION WITH PAYMENT | PLEASE MAKE CHECKS PAYABLE TO CALIFORNIA WATER SERVICE

THANK YOU!

C1240216-9605-00006978



Account Number	Billing Date	Prior Balance	Payment(s)	Current Charges	Amount Due 03/05/24
[REDACTED]	02/15/24	\$336.95	-\$336.95	\$1,042.87	\$1,042.87

LAS

Check here & sign below to enroll in AutoPay. Current check details will be used.

X

LAS

004803 000006978



DIANA LLOYD
1051 ALEGRE AVE
LOS ALTOS CA 94024-5001



Return Address:
CALIFORNIA WATER SERVICE
PO BOX 7229
San Francisco, CA 94120-7229

0000008291775555500104287002152407

LAMPS PLUS, INC

Special Order (or Catalog Order)

LLOYD

, DIANA

Order # 003201007405

Date 11/14/10

Customer phone # (H) 650-988-8682

92563

Email:
(W)

Transaction #:
Salesperson #:

32 1 85438
4404

		Special Orders		Catalog orders							
LINE	QTY	SKU	DEPT	VENDOR NAME	VENDOR STYLE	VENDOR COLOR	ITEM DESC	UNIT PRICE	NET PRICE	STATUS	COMMENTS
1	1	90742	10	Back order			CASA SIENRA 90 37/4 H 8 L	249.99	249.99	Not Complete	
2	2	32978	10				DECOR BRONZE POST AND CAP	89.99	179.98	Not Complete	Plus 11.17

Comments:

TOTAL ORDER AMOUNT	469.74
DEPOSIT MADE	469.74
BALANCE DUE	0.00

ALL CATALOG ORDERS ARE CUSTOM ORDERS. PLEASE ALLOW UP TO A 6 TO 8 WEEK DELIVERY TIME.

CANCELLED CATALOG ORDERS ARE SUBJECT TO A 20% RE-STOCKING FEE.

SIGNATURE/DATE: _____



April 17, 2024

EMAIL: hortense.vasquez@yahoo.com

Hortense Vasquez
obo Michael Baughman
P.O. Box 1323
Morgan Hill, CA 95038

Re: Late Claim

Dear Ms. Vasquez:

The claim which was presented to the Santa Clara Valley Water District on April 16, 2024 is being returned because it was not presented within six (6) months after the event or occurrence as required by law. See sections 901 and 911.2 of the Government Code. Because the claim was not presented within the time allowed by law, no action was taken on the claim.

WARNING

Your only recourse at this time is to apply without delay to Valley Water's Board of Directors for leave to present a late claim. See sections 911.4 to 912.2, inclusive, and section 946.6 of the Government Code. Under some circumstances, leave to present a late claim may be granted. See Government Code section 911.6.

If you have any questions, you can contact the Risk Management Unit at (408) 630-2652 or at RiskManager@valleywater.org.

Sincerely,

A handwritten signature in blue ink that reads "Lilian Dennis".

Lilian Dennis
Management Analyst II
Risk Management Unit

Enc: Claim





CLAIM AGAINST THE SANTA CLARA VALLEY WATER DISTRICT California Government Code Sections 900 and following

<p>The completed form can be mailed, sent electronically or hand delivered. Mail or deliver to:</p> <p>Clerk of the Board Santa Clara Valley Water District-HQ 5700 Almaden Expressway San Jose, CA 95118</p> <p>Or submit the completed form electronically to: clerkoftheboard@valleywater.org</p>	<p>Clerk of the Board's Date Stamp</p> <hr/> <p style="text-align: center;">For SCVWD Use Only</p> <table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 50%; padding: 2px;">Date Received:</td> <td style="width: 50%; padding: 2px;">ROUTING</td> </tr> <tr> <td style="padding: 2px;"><input type="checkbox"/> Via U.S. Mail</td> <td style="padding: 2px;"><input type="checkbox"/> CEO</td> </tr> <tr> <td style="padding: 2px;"><input type="checkbox"/> Hand Delivered</td> <td style="padding: 2px;"><input type="checkbox"/> District Counsel</td> </tr> <tr> <td style="padding: 2px;"><input type="checkbox"/> Email</td> <td style="padding: 2px;"><input type="checkbox"/> Risk Management</td> </tr> <tr> <td style="padding: 2px;"><input type="checkbox"/> Other: _____</td> <td style="padding: 2px;"><input type="checkbox"/> COB</td> </tr> <tr> <td style="padding: 2px;"></td> <td style="padding: 2px;"><input type="checkbox"/> BOD (District #): _____</td> </tr> </table>	Date Received:	ROUTING	<input type="checkbox"/> Via U.S. Mail	<input type="checkbox"/> CEO	<input type="checkbox"/> Hand Delivered	<input type="checkbox"/> District Counsel	<input type="checkbox"/> Email	<input type="checkbox"/> Risk Management	<input type="checkbox"/> Other: _____	<input type="checkbox"/> COB		<input type="checkbox"/> BOD (District #): _____
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<input type="checkbox"/> Other: _____	<input type="checkbox"/> COB												
	<input type="checkbox"/> BOD (District #): _____												

With certain exceptions, claims for personal injury or property damage MUST be filed within six months of the incident giving rise to the claim. Claimant must complete each section. If information is unknown, write "unknown" in the appropriate box. Please use additional pages if necessary. Please attach itemized receipts, witness statements, photos and all other documentation that you believe will be helpful to process your claim. Claimant MUST sign and date the form; see last page.

Name of Claimant: Hortense Vasquezfor M Baughman		Email Address: hortense.vasquez@yahoo.com	
Address of Claimant: 3674 Waterbury Ct	City: San Jose	State: CA	Zip: 95117
Address to which Notices should be sent, if different from above: PO Box 1323	City: Morgan Hill	State: Ca	Zip: 95038
Home Phone Number:	Cell Phone Number: 408-603-8888	Work Phone Number:	
Is this claim being filed on behalf of a minor? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No		If so, please indicate minor's date of birth: Relationship to the minor:	
Date and time of incident or loss: Around October 2023	Location of incident or loss (address): Carport of 3673 Waterbury Ct San Jose, CA 95117	Is there a police report? <input type="checkbox"/> Yes If Yes, Police Report Case #: <input checked="" type="checkbox"/> No	

Describe how the incident or loss happened, and the reason you believe the Santa Clara Valley Water District is responsible for your damages (*Please attach additional sheets if necessary*):

There has been homeless people living on the Valley Water property on San Tomas Expressway. The homeless get to the area thru the Waterbury Apartments, thru the gate on the left side or the fence on the right side of 3674 Waterbury Ct (same owner Michael Baughman).

For the last few years, Valley Water has repaired many many times the gate and fence. Last year the fence was replaced by Valley Water with an expanded metal fence which seems to have done the trick for the 3674 iside of the property as far as damage. I hear tenants say the homeless are piggy backing and are jumping it.

In 2021 the fire department was being called by tenants almost on a daily basis because the homeless were building bonfires every night. The police was also called but thehomeless would quickly go to your property and the police said they could not do anything unless they were on the Waterbury property.

I do not know what exactly happened in October of last year but was labeled as an explosion. This enabled Mr. Snyder to remove the homeless, remove the garbage, trim, all the trees and bushes and paint the wall from all the graffiti (the walls are painted for graffiti every few months). Mr Snyder told me that Mr. Cahen would contact me in regards to the damage to the carports, this never happened and I did not follow up.

I sent a note to Mr. Snyder last night about homeless again and he asked me about the dmage to the carport, which prompt me reaching out about the damage.



**CLAIM AGAINST THE SANTA CLARA VALLEY WATER DISTRICT
California Government Code Sections 900 and following**

In detail, describe the damage or injury (*Please attach additional sheets if necessary*):

I understand Mr. Snyder has sent you pictures.

List Name(s) and contact information of any witness(es) or District employee involved (if any):

Ron Snyder

DAMAGES CLAIMED: Basis for computation of amounts claimed (include copies of bills, invoices, estimates, receipts, photos, police case # or other documentation.) Note: If your claim is more than \$10,000, you need not fill in an amount, but must state whether jurisdiction for the claim would be in the Limited Jurisdiction (up to \$25,000) or Unlimited jurisdiction of the Superior Court.

Is the amount of the claim under \$10,000? Yes No
 Court Jurisdiction: (Check One) Limited Civil Unlimited Civil

ITEMS	CLAIM AMOUNT
1.	\$
2.	\$
3.	\$
4.	\$
TOTAL AMOUNT	\$

WARNING: IT IS A CRIMINAL OFFENSE TO FILE A FALSE OR FRAUDULENT CLAIM (Penal Code Section 72 and 550)

I have read the matters and statements made in the above claim and I know the same to be true of my own knowledge, except to those matters stated upon information and belief and as to such matters I believe the same to be true. I certify under penalty of perjury that the foregoing is TRUE and CORRECT.

Signed this 15 day of April, 2024

DocuSigned by:

 Claimant's Signature

Government Code Section 945.6 provides that, with limited exceptions, any suit brought against a public entity must be commenced:

- (1) If written notice is given of a denial of claim in accordance with **Section 913**, not later than six months after the date such notice is personally delivered or deposited in the mail.
- (2) If written notice is not given of a denial of claim in accordance with **Section 913**, within two years from the accrual of the cause of action.



June 5, 2024

Kent Phan
3303 Mt. Vista Dr.
San Jose, CA 95127

Re: Receipt of Claim – L2340017

Dear Mr. Phan:

We received your claim regarding the property damage resulting from the oak tree that fell on May 15, 2024.

We are currently investigating the claim and will notify you of our findings.

If you have any questions, please don't hesitate to contact me at (408) 630-2652 or at ldennis@valleywater.org

Sincerely,

DocuSigned by:

A16A1D1E4675476...
Lilian Dennis
Management Analyst II
Risk Management Unit





CLAIM AGAINST THE SANTA CLARA VALLEY WATER DISTRICT California Government Code Sections 900 and following

<p>The completed form can be mailed, sent electronically or hand delivered. Mail or deliver to:</p> <p>Clerk of the Board Santa Clara Valley Water District-HQ 5700 Almaden Expressway San Jose, CA 95118</p> <p>Or submit the completed form electronically to: clerkoftheboard@valleywater.org</p>	<p>Clerk of the Board's Date Stamp</p> <hr/> <p style="text-align: center;">For SCVWD Use Only</p> <table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 50%;">Date Received: 06/04/24</td> <td style="width: 50%; text-align: center;">ROUTING</td> </tr> <tr> <td><input type="checkbox"/> Via U.S. Mail</td> <td><input checked="" type="checkbox"/> CEO</td> </tr> <tr> <td><input type="checkbox"/> Hand Delivered</td> <td><input checked="" type="checkbox"/> District Counsel</td> </tr> <tr> <td><input checked="" type="checkbox"/> Email</td> <td><input checked="" type="checkbox"/> Risk Management</td> </tr> <tr> <td><input type="checkbox"/> Other: _____</td> <td><input checked="" type="checkbox"/> COB</td> </tr> <tr> <td></td> <td><input checked="" type="checkbox"/> BOD (District #): <u>6</u></td> </tr> </table>	Date Received: 06/04/24	ROUTING	<input type="checkbox"/> Via U.S. Mail	<input checked="" type="checkbox"/> CEO	<input type="checkbox"/> Hand Delivered	<input checked="" type="checkbox"/> District Counsel	<input checked="" type="checkbox"/> Email	<input checked="" type="checkbox"/> Risk Management	<input type="checkbox"/> Other: _____	<input checked="" type="checkbox"/> COB		<input checked="" type="checkbox"/> BOD (District #): <u>6</u>
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With certain exceptions, claims for personal injury or property damage MUST be filed within six months of the incident giving rise to the claim. Claimant must complete each section. If information is unknown, write "unknown" in the appropriate box. Please use additional pages if necessary. Please attach itemized receipts, witness statements, photos and all other documentation that you believe will be helpful to process your claim. Claimant MUST sign and date the form; see last page.

Name of Claimant: KENT PHAN		Email Address: kentphan408@gmail.com	
Address of Claimant: 3303 MT VISTA DR.	City: SAN JOSE	State: CA	Zip: 95127
Address to which Notices should be sent, if different from above:	City:	State:	Zip:
Home Phone Number: 408 251 2296	Cell Phone Number: 408 416 7081	Work Phone Number: 408 717 8224	
Is this claim being filed on behalf of a minor? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No		If so, please indicate minor's date of birth: Relationship to the minor:	
Date and time of incident or loss:	Location of incident or loss (address):	Is there a police report? <input type="checkbox"/> Yes If Yes, Police Report Case #: <input checked="" type="checkbox"/> No	

Describe how the incident or loss happened, and the reason you believe the Santa Clara Valley Water District is responsible for your damages (*Please attach additional sheets if necessary*):

The tree fell into back of the house roof and patio.



**CLAIM AGAINST THE SANTA CLARA VALLEY WATER DISTRICT
California Government Code Sections 900 and following**

In detail, describe the damage or injury (*Please attach additional sheets if necessary*):
Damaged parts of the roof, and back patio.

List Name(s) and contact information of any witness(es) or District employee involved (if any):

DAMAGES CLAIMED: Basis for computation of amounts claimed (include copies of bills, invoices, estimates, receipts, photos, police case # or other documentation.) Note: If your claim is more than \$10,000, you need not fill in an amount, but must state whether jurisdiction for the claim would be in the Limited Jurisdiction (up to \$25,000) or Unlimited jurisdiction of the Superior Court.

Is the amount of the claim under \$10,000? Yes No
Court Jurisdiction: (Check One) Limited Civil Unlimited Civil

ITEMS	CLAIM AMOUNT
1. Dwelling	\$4283.68
2. OTHER STRUCTURE	\$313.02
3.	\$
4.	\$
TOTAL AMOUNT	\$4596.70

WARNING: IT IS A CRIMINAL OFFENSE TO FILE A FALSE OR FRAUDULENT CLAIM (Penal Code Section 72 and 550)

I have read the matters and statements made in the above claim and I know the same to be true of my own knowledge, except to those matters stated upon information and belief and as to such matters I believe the same to be true. I certify under penalty of perjury that the foregoing is TRUE and CORRECT.

Signed this kentphar day of 6/2, 20 24
_____ Claimant's Signature

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David Morse & Associates

National Mail Processing Center:
P. O. Box 26004
Glendale, CA 91222-6004
Phone: 800-649-7602

Insured: KENT PHAN
Property: 3303 Mount Vista Dr
San Jose, CA 95127-4845
Home: 3303 Mount Vista Dr
San Jose, CA 95127-4845

Cell: (408) 416-7081
E-mail: kentphan408@gmail.com

Claim Rep.: Carmelita Bush
Company: California Automobile Insurance

E-mail: cbush@mercuryinsurance.com

Estimator: Bonita Alanis
Company: David Morse & Associates

Claim Number: CAHO-00239182

Policy Number: [REDACTED]

Type of Loss: Other

Date Contacted: 5/20/2024 2:58 PM

Date of Loss: 5/15/2024 12:00 AM

Date Received: 5/14/2024 11:00 PM

Date Inspected: 5/22/2024 11:00 AM

Date Entered: 5/20/2024 1:52 PM

Date Est. Completed: 5/29/2024 2:50 PM

Price List: CASB8X_MAY24
Restoration/Service/Remodel

Estimate: KENT_PHAN1



David Morse & Associates

National Mail Processing Center:
P. O. Box 26004
Glendale, CA 91222-6004
Phone: 800-649-7602

NOTE: This estimate does not confirm coverage or guarantee or imply acceptance of liability.

This estimate represents our scope and estimate for repair of the damages that were visible on the date of inspection. If you believe that we have not addressed all of the damage related to this loss, please notify us immediately. No supplemental or additional payments will be issued for repairs beyond the scope or pricing of this estimate without our prior approval. You must provide us the opportunity to inspect the proposed changes or supplements to determine if any additional payment will be applicable, prior to the commencement of repairs/replacement.

Repairs to your damaged property should be made by a contractor of your choice. Contractors are selected/hired by you; the contract for repairs is between you and the contractor. We do not guarantee the work of any contractor. We encourage you to be an informed consumer when selecting and screening an appropriate contractor.

Please provide this estimate to the contractor who you select to complete the repairs, and if there are any discrepancies, please have the contractor contact us immediately.

Your policy may provide Replacement Cost Coverage for replacement/repairs, in accordance with the conditions of your policy. Please review your policy or speak with your Claims Representative for further details.

In determining depreciation and the Actual Cash Value for structural repairs, we utilize depreciation tables integrated into Xactimate® estimating software. These tables are based on the average life expectancy of housing components and are derived from information compiled by the National Association of Home Builders.

Thank you for being a Mercury customer. We appreciate the opportunity to serve you.

In order to comply with California Fair Claims Settlement Practices Regulations, Section 2695.9(f): Depreciation has been calculated based on condition and stated age of the property and applies only to property normally subject to repair and replacement during the useful life of the property. Section 2695.9(f) (1): The expense of labor necessary to repair, rebuild or replace covered property is not a component of physical depreciation and shall not be subject to depreciation or betterment. Therefore, any applicable depreciation has been applied to the material cost only.

FOR YOUR PROTECTION CALIFORNIA LAW REQUIRES THE FOLLOWING TO APPEAR ON THIS FORM OR OTHER EXPLANATORY WORDS OF SIMILAR MEANING. ANY PERSON WHO KNOWINGLY PRESENTS FALSE OR FRAUDULENT CLAIM FOR THE PAYMENT OF A LOSS IS GUILTY OF A CRIME AND MAY BE SUBJECT TO FINES AND CONFINEMENT IN STATE PRISON. CA INS. CODE §1871.2; CA INS. CODE §1879.2

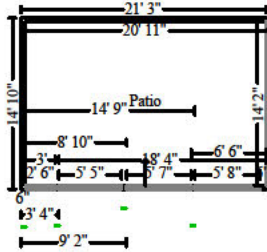


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KENT_PHAN1

Main Level



Patio

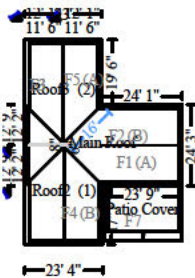
Height: Sloped

336.56 SF Walls	301.21 SF Ceiling
637.76 SF Walls & Ceiling	296.32 SF Floor
32.92 SY Flooring	36.83 LF Floor Perimeter
56.23 LF Ceil. Perimeter	

Missing Wall - Goes to Floor	5' 8" X 6' 8"	Opens into Exterior
Missing Wall - Goes to Floor	5' 7" X 6' 8"	Opens into Exterior
Missing Wall - Goes to Floor	5' 5" X 6' 8"	Opens into Exterior
Missing Wall - Goes to Floor	2' 6" X 6' 8"	Opens into Exterior
Missing Wall	14' 2" X 7'	Opens into Exterior

QUANTITY	UNIT	TAX	RCV	AGE/LIFE	COND.	DEP %	DEPREC.	ACV
Paint line items are under "Patio Cover" for accurate measurements.								
Totals: Patio		0.00	0.00				0.00	0.00

Level 2



Main Roof

2108.76 Surface Area	21.09 Number of Squares
222.84 Total Perimeter Length	107.50 Total Ridge Length

QUANTITY	UNIT	TAX	RCV	AGE/LIFE	COND.	DEP %	DEPREC.	ACV	
1. Prime & paint exterior fascia - wood, 4" - 6" wide	6.33 LF	2.60	0.13	16.59	15/15 yrs	Avg.	80% [M]	(1.11)	15.48
2. R&R Fascia - 2" x 6" - softwood - re-sawn	6.33 LF	9.86	2.58	65.00	15/150 yrs	Avg.	10%	(2.75)	62.25
3. Paint exterior fascia - 1 coat - wood, 4" - 6" wide	5.17 LF	1.74	0.08	9.08	15/15 yrs	Avg.	80% [M]	(0.66)	8.42
4. R&R 2" x 6" lumber (1 BF per LF)	3.00 LF	5.19	0.29	15.86	0/150 yrs	Avg.	0%	(0.00)	15.86

Damaged roof rake framing.

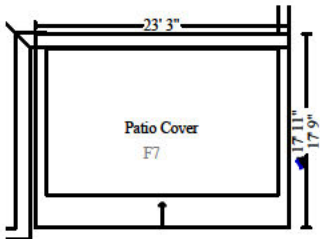


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CONTINUED - Main Roof

	QUANTITY	UNIT	TAX	RCV	AGE/LIFE	COND.	DEP %	DEPREC.	ACV
5. R&R Sheathing - plywood - 1/2" CDX	32.00 SF	3.19	2.28	104.36	15/150 yrs	Avg.	10%	(2.43)	101.93
remove and replace to replace damaged rake framing.									
6. Roofing felt - 15 lb.	0.50 SQ	43.69	0.50	22.35	10/20 yrs	Avg.	50%	(2.66)	19.69
7. Remove Laminated - comp. shingle rfg. - w/out felt	0.50 SQ	99.47	0.00	49.74	0/30 yrs	Avg.	NA	(0.00)	49.74
8. Laminated - comp. shingle rfg. - w/out felt	0.67 SQ	300.88	9.01	210.60	10/30 yrs	Avg.	33.33%	(32.04)	178.56
Component RFG300 from this line item was priced by ITEL Asphalt Shingle Pricing (ASP) on 28 May 2024. See attached document for more details.									
The roof waste % is not available. The calculation contains values that may result in an inaccurate waste %.									
9. R&R Drip edge	29.08 LF	3.78	3.16	113.08	10/35 yrs	Avg.	28.57%	(9.64)	103.44
Sheathing has to be removed to replace rake framing									
10. Prime & paint exterior soffit - exposed rafters	21.75 SF	4.76	2.20	105.73	15/15 yrs	Avg.	80% [M]	(18.79)	86.94
The damaged section									
11. Paint exterior soffit - exposed rafters - 1 coat	21.75 SF	3.11	1.33	68.97	15/15 yrs	Avg.	80% [M]	(11.31)	57.66
The unaffected side, paint to match									
Totals: Main Roof			21.56	781.36				81.39	699.97



Patio Cover

415.92 Surface Area
 82.28 Total Perimeter Length
 4.16 Number of Squares

	QUANTITY	UNIT	TAX	RCV	AGE/LIFE	COND.	DEP %	DEPREC.	ACV
12. Fluorescent light fixture - 2' & 4' - Detach & reset	2.00 EA	108.51	0.00	217.02	0/NA	Avg.	0%	(0.00)	217.02
13. R&R Sheathing - plywood - 1/2" CDX	415.92 SF	3.19	29.63	1,356.42	15/150 yrs	Avg.	10%	(31.61)	1,324.81


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CONTINUED - Patio Cover

	QUANTITY	UNIT	TAX	RCV	AGE/LIFE	COND.	DEP %	DEPREC.	ACV
Sheathing has multiple areas of damage due to tree impact. Full replacement due to impact and inability to place new rolled roofing on old surface.									
14. R&R 2" x 4" lumber (.667 BF per LF)									
	31.00 LF	4.77	1.98	149.85	15/150 yrs	Avg.	10%	(2.11)	147.74
Patio has an original framing break 10'4 feet in towards the center. Estimated to replace the affected framing members.									
15. Seal the surface area w/latex based stain blocker - one coat									
	415.92 SF	0.92	3.90	386.55	15/15 yrs	Avg.	80% [M]	(33.27)	353.28
Underside of patio sheathing.									
16. Paint the surface area - one coat									
	415.92 SF	1.03	8.19	436.59	15/15 yrs	Avg.	80% [M]	(69.87)	366.72
17. Remove Roll roofing									
	4.16 SQ	74.44	0.00	309.67	0/20 yrs	Avg.	NA	(0.00)	309.67
18. Roll roofing									
	4.16 SQ	145.94	35.30	642.41	15/20 yrs	Avg.	75%	(282.39)	360.02
Totals: Patio Cover			79.00	3,498.51				419.25	3,079.26
Total: Level 2			100.56	4,279.87				500.64	3,779.23

Fence

	QUANTITY	UNIT	TAX	RCV	AGE/LIFE	COND.	DEP %	DEPREC.	ACV
19. Wood fence slat - Detach & reset									
	12.00 EA	8.38	0.03	100.59	0/NA	Avg.	0%	<0.00>	100.59
20. R&R Wood fence rail - 2" x 4" x 8'									
	3.00 EA	47.72	5.41	148.57	2/12 yrs	Avg.	16.67%	<9.62>	138.95
Three rails were cut to move the fence out of the way to get to the tree.									
21. Stain - wood fence/gate									
	48.00 SF	1.29	1.40	63.32	2/15 yrs	Avg.	13.33%	<1.98>	61.34
stain detached planks and new framing rails.									
Totals: Fence			6.84	312.48				11.60	300.88
Line Item Totals: KENT_PHAN1			107.40	4,592.35				512.24	4,080.11

[%] - Indicates that depreciate by percent was used for this item

[M] - Indicates that the depreciation percentage was limited by the maximum allowable depreciation for this item



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Additional Charges	Charge
California Lumber Assessment Fee	4.35
Additional Charges Total	\$4.35

Grand Total Areas:

336.56 SF Walls	301.21 SF Ceiling	637.76 SF Walls and Ceiling
296.32 SF Floor	32.92 SY Flooring	36.83 LF Floor Perimeter
0.00 SF Long Wall	0.00 SF Short Wall	56.23 LF Ceil. Perimeter
296.32 Floor Area	315.21 Total Area	336.56 Interior Wall Area
944.74 Exterior Wall Area	71.50 Exterior Perimeter of Walls	
2,524.68 Surface Area	25.25 Number of Squares	305.12 Total Perimeter Length
107.50 Total Ridge Length	0.00 Total Hip Length	

Coverage	Item Total	%	ACV Total	%
Dwelling	4,279.87	93.20%	3,783.04	92.62%
Other Structure	312.48	6.80%	301.42	7.38%
Personal Property	0.00	0.00%	0.00	0.00%
Water Back Up and Sump Discharge or Overflow	0.00	0.00%	0.00	0.00%
Limited Fungi, Other Microbes or Rot	0.00	0.00%	0.00	0.00%
Total	4,592.35	100.00%	4,084.46	100.00%



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Summary for Dwelling

Line Item Total	4,179.31
California Lumber Assessment Fee	3.81
	<hr/>
Subtotal	4,183.12
Material Sales Tax	100.56
	<hr/>
Replacement Cost Value	\$4,283.68
Less Depreciation	(500.64)
	<hr/>
Actual Cash Value	\$3,783.04
Less Deductible	(2,500.00)
	<hr/>
Net Claim	\$1,283.04
	<hr/> <hr/>
Total Recoverable Depreciation	500.64
	<hr/>
Net Claim if Depreciation is Recovered	\$1,783.68
	<hr/> <hr/>

 Bonita Alanis



David Morse & Associates

National Mail Processing Center:
P. O. Box 26004
Glendale, CA 91222-6004
Phone: 800-649-7602

Summary for Other Structure

Line Item Total	305.64
California Lumber Assessment Fee	0.54
Subtotal	306.18
Material Sales Tax	6.84
Replacement Cost Value	\$313.02
Less Non-recoverable Depreciation	<11.60>
Actual Cash Value	\$301.42
Net Claim	\$301.42

Bonita Alanis



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Phone: 800-649-7602

Recap of Taxes

	Material Sales Tax (9.375%)	Storage Rental Tax (9.375%)
Line Items	107.40	0.00
Additional Charges	0.00	0.00
Total	107.40	0.00



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 Glendale, CA 91222-6004
 Phone: 800-649-7602

Recap by Room

Estimate: KENT_PHAN1

Area: Level 2

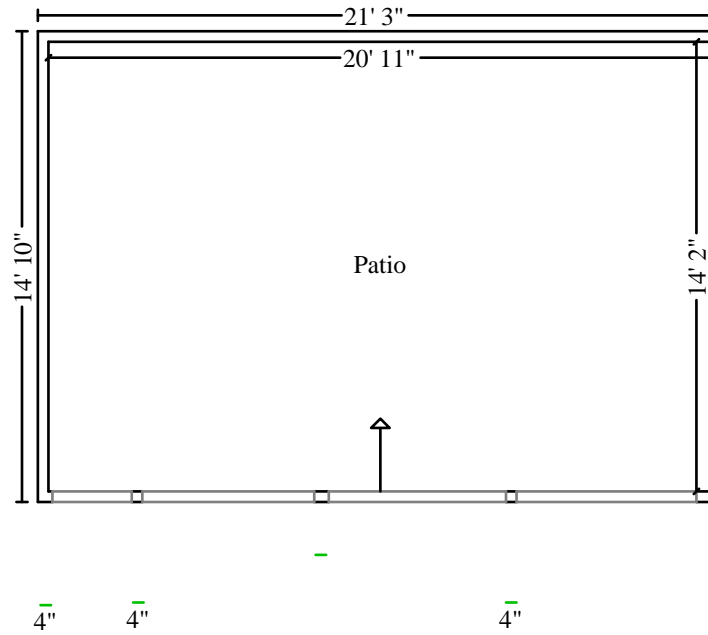
Main Roof			759.80	16.94%
Coverage: Dwelling	100.00% =		759.80	
Patio Cover			3,419.51	76.24%
Coverage: Dwelling	100.00% =		3,419.51	
<hr/>				
Area Subtotal: Level 2			4,179.31	93.19%
Coverage: Dwelling	100.00% =		4,179.31	
Fence			305.64	6.81%
Coverage: Other Structure	100.00% =		305.64	
<hr/>				
Subtotal of Areas			4,484.95	100.00%
Coverage: Dwelling	93.19% =		4,179.31	
Coverage: Other Structure	6.81% =		305.64	
<hr/>				
Total			4,484.95	100.00%


David Morse & Associates

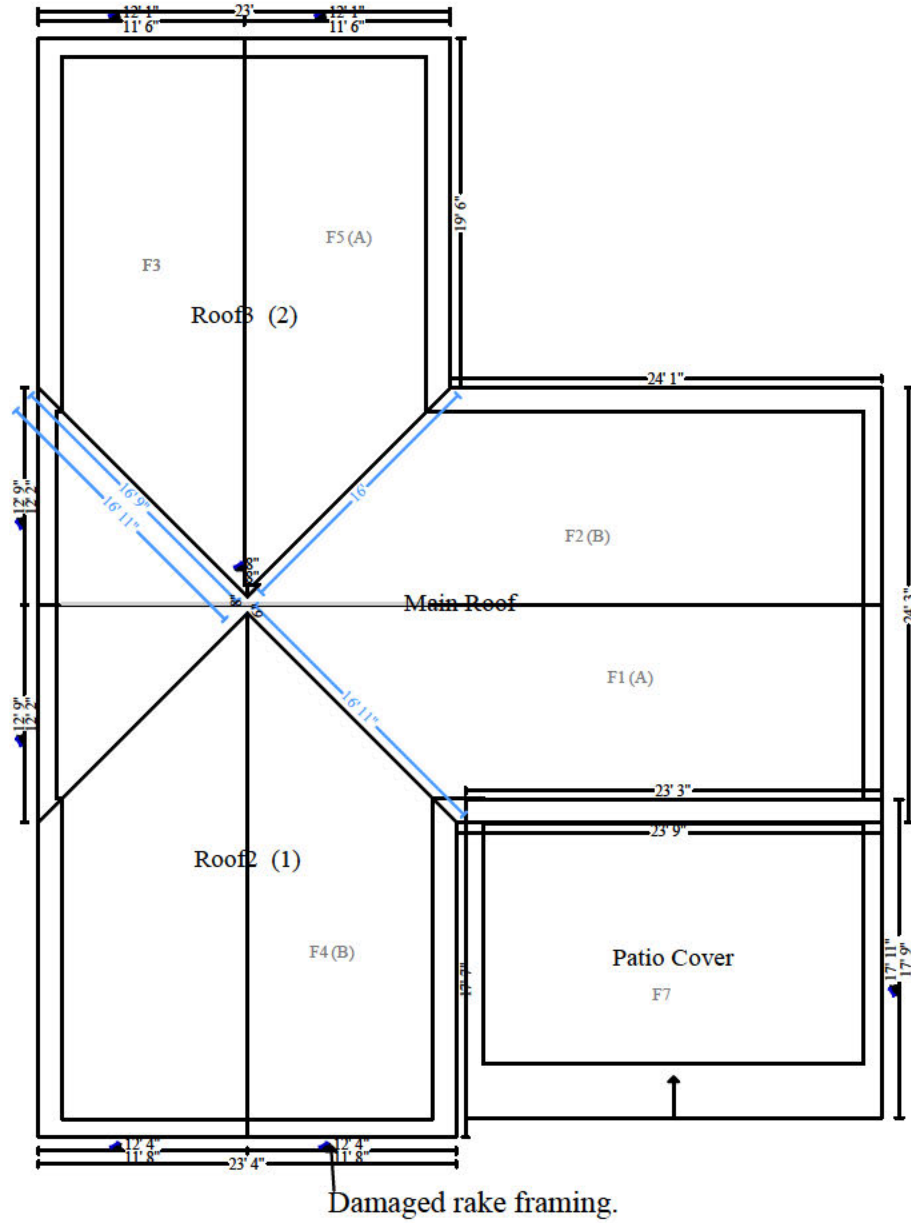
National Mail Processing Center:
P. O. Box 26004
Glendale, CA 91222-6004
Phone: 800-649-7602

Recap by Category with Depreciation

Items			RCV	Deprec.	ACV
GENERAL DEMOLITION			829.42		829.42
Coverage: Dwelling	@	98.38% =	816.01		
Coverage: Other Structure	@	1.62% =	13.41		
FENCING			230.31	9.62	220.69
Coverage: Other Structure	@	100.00% =	230.31		
FRAMING & ROUGH CARPENTRY			1,154.54	36.15	1,118.39
Coverage: Dwelling	@	100.00% =	1,154.54		
LIGHT FIXTURES			217.02		217.02
Coverage: Dwelling	@	100.00% =	217.02		
PAINTING			1,069.60	136.99	932.61
Coverage: Dwelling	@	94.21% =	1,007.68		
Coverage: Other Structure	@	5.79% =	61.92		
ROOFING			925.06	326.73	598.33
Coverage: Dwelling	@	100.00% =	925.06		
SOFFIT, FASCIA, & GUTTER			59.00	2.75	56.25
Coverage: Dwelling	@	100.00% =	59.00		
Subtotal			4,484.95	512.24	3,972.71
Permits and Fees			4.35		4.35
Coverage: Dwelling	@	87.59% =	3.81		
Coverage: Other Structure	@	12.41% =	0.54		
Material Sales Tax			107.40		107.40
Coverage: Dwelling	@	93.63% =	100.56		
Coverage: Other Structure	@	6.37% =	6.84		
Total			4,596.70	512.24	4,084.46



Main Level





P.O. Box 10730
Santa Ana, CA 92711-0730
800-827-1570

May 31, 2024

KENT PHAN
3303 MOUNT VISTA DR
SAN JOSE, CA 95127-4845

RE: OUR INSURED: Kent Phan
OUR CLAIM NUMBER: CAHO-00239182
DATE OF LOSS: MAY 15, 2024

Dear Kent Phan:

We issued a digital payment in the amount of \$1,271.44 and \$11.60 for the dwelling damage and \$301.42 for the fence/other structures damage.

Payment for damage you sustained to your home and/or a covered other structure as a result of this loss is included and is based upon the enclosed structural repair estimate.

Your homeowners policy deductible has been applied to the total damages where it is applicable.

Please refer to the following section of your policy:

DEDUCTIBLE

Unless otherwise noted in this policy, the following deductible provision applies:
Subject to the policy limits that apply, we will pay only that part of the total of all loss payable under Section I that exceeds the deductible amount shown in the Declarations.

Depreciation was applied to your structural repair estimate and/or personal property inventory. Depreciation applied to building materials is determined based upon the age and condition of the building materials at the time of loss. Depreciation applied to personal property is based upon age, condition and obsolescence.

Please see the following breakdown of our payment

Dwelling:	\$4,283.68
Other Structures:	\$313.02
Less Recoverable depreciation:	(\$500.64)
Less Non-recoverable depreciation:	(\$11.60)
Less Deductible :	(\$2,500.00)
Total:	\$1,584.46

REPLACEMENT COST

Your policy may provide replacement cost coverage for repairs or replacement. To qualify for replacement cost, the damaged property must be repaired or replaced. Payments made before the repair or replacement are based on actual cash value. Actual cash value is the amount it would take to repair, rebuild, or replace the affected material or items, less a fair and reasonable deduction for physical depreciation based upon age, condition and/or obsolescence at the time of loss.

To make a claim for recoverable depreciation under replacement cost, repairs or replacement must be completed within 12 months from the date of our payment for actual cash value. However, if the loss or damage relates to a state of emergency as defined in Section 8558 of the California Government Code, to make a claim for recoverable depreciation under replacement cost, repairs or replacement must be completed within 36 months from the date of our payment for actual cash value. Upon a showing of good cause, limited extensions may be granted pursuant to the terms of the policy. When repairs are completed or items are replaced, please forward any receipts or invoices.

If the repair or replacement costs have exceeded the actual cash value settlement, you will qualify for replacement cost coverage up to the replacement cost value estimated. The coverage cannot exceed the recoverable amount withheld for depreciation. We may require that the repairs be re-inspected as part of our evaluation for replacement cost coverage.

AUTHORIZATION FOR REPAIR

The repairs to your damaged property may be made by a contractor of your choice. We may recommend a contractor, but you have the right to select a repair individual or entity. Only you can authorize a contractor to proceed with work on your property. While we want you to receive quality work to restore your damaged property, we cannot guarantee the quality of workmanship or the timeliness of your chosen contractor. If you accept our recommended or suggested contractor, we shall cause the damaged property to be restored to no less than its condition prior to the loss and repaired in a manner which meets accepted trade standards for good and workmanlike construction at no additional cost to you other than as stated in the policy or as otherwise allowed by law.

Should the cost to restore your home or other property exceed the amount approved, you will need to contact California Automobile Insurance Company prior to incurring any supplemental costs as additional inspection(s) or further investigation may be needed prior to our approval of any additional claim-related costs.

It is our intention to pursue recovery of your damages from another party involved in your loss. You will be notified of the results of our efforts.

As we have paid for the damages to your property, please be advised that your policy states:

G. Subrogation

An "insured" may waive in writing before a loss all rights of recovery against any person. If not waived, we may require an assignment of rights of recovery for a loss to the extent that payment is made by us.

If an assignment is sought, an "insured" must sign and deliver all related papers and cooperate with us.

Subrogation does not apply to Coverage **F** or Paragraph **C**. Damage to Property of Others under Section **II** – Additional Coverages.

Specifically, this means that the Company has the right to pursue recovery for any payment it makes against any person or organization that may be responsible for the loss. You cannot pursue any separate claims for any damage or loss to property or loss of use of property in any court (including small claims court) without the written consent of the Company. If you do file suit it could result in the Company losing its subrogation rights, which in turn could result in the Company pursuing you for reimbursement of its subrogation rights. We also ask that you do not settle any claim for property damage or sign any release or settlement agreement pertaining to any damage or loss to property or loss of use of property arising from this accident, as this too could result in the Company pursuing you for reimbursement of its subrogation rights.

However, you do have the right to pursue any claims for personal injuries sustained in this loss without the consent of the Company, so long as the claim does not include any claim for property damage, property loss or loss of use of property.

As of the date of this letter, we are closing your claim.

California law requires that we notify you of the time limits that apply to your claim. Please refer to the following section of your policy:

SECTION I - CONDITIONS

H. Suit Against Us

No action can be brought against us unless there has been full compliance with all of the terms under Section I of this policy and the action is commenced within one year after the date of loss.

If the loss is related to a state of emergency, as defined in Section 8558 of the California Government Code, no action can be brought against us unless there has been full compliance with all of the terms under Section I of this policy and the action is commenced within 24 months after the date of loss.

If the loss is related to a state of emergency, as defined in Section 8558 of the California Government Code, the time limit to bring suit is 24 months after inception of the loss. Otherwise, the time limit is 12 months after inception of the loss.

California case law provides that the period of limitations for commencing legal action is tolled from the date you notified us of the claim until the date your claim is closed. Tolled means that this period does not count towards the calculation of the period of limitations to begin legal action. We are not suggesting you file legal action. We are simply advising you of the time limits outlined in your policy.

If you have any questions or need additional information, feel free to contact me.

Thank you for being a Mercury Insurance customer.

Sincerely,
California Automobile Insurance Company

Carmelita Bush
Claims Department
800-827-1570 ext. 22325











MEMORANDUM

FC 14 (01-25-23)

TO: Board of Directors

FROM: Lilian Dennis

SUBJECT: Risk Management Unit Communication

DATE: June 13, 2024

The purpose of this memorandum is to provide you a with copy of recent Risk Management staff's communication with parties/individuals that have filed a claim against Valley Water.

Please find the following:

- 1) June 10, 2024 - Letter acknowledging receipt of claim to Paula Wessels (District 7).
- 2) June 12, 2024 - Notice of Recommended Claim Denial to Miguel Alvarado-Martinez (District 3)
- 3) June 12, 2024 - Notice of Recommended Claim Denial to Hongze Victor Chen (District 2)
- 4) June 12, 2024 - Notice of Recommended Claims Denial to Brigitte Rince (District 4)
- 5) June 12,2024 - Notice of Recommendation to Deny the Application to File a Late Claim to Richard Ricardo Nalawagan
- 6) June 12, 2024 - Notice of Recommendation to Grant the Application to File a Late Claim and to Deny the Claim to Hortense Vasquez obo Michael Baughman (District 2)

For additional information, please contact me at 408-630-2652.

DocuSigned by:

Lilian Dennis

A16A1D4E4675476...

Lilian Dennis
Management Analyst II
Risk Management Unit



June 10, 2024

Paula Wessels
112 Mozart Ave.
Los Gatos, CA 95032

Re: Receipt of Claim – L2340018

Dear Ms. Wessels:

We received your claim regarding the property damage resulting from the tree that fell on February 4, 2024.

We are currently investigating the claim and will notify you of our findings.

If you have any questions, please don't hesitate to contact me at (408) 630-2652 or at ldennis@valleywater.org

Sincerely,

DocuSigned by:

A16A1D1E4675476...
Lilian Dennis
Management Analyst II
Risk Management Unit





CLAIM AGAINST THE SANTA CLARA VALLEY WATER DISTRICT

California Government Code Sections 900 and following

<p>The completed form can be mailed, sent electronically or hand delivered. Mail or deliver to:</p> <p>Clerk of the Board Santa Clara Valley Water District-HQ 5700 Almaden Expressway San Jose, CA 95118</p> <p>Or submit the completed form electronically to: clerkoftheboard@valleywater.org</p>	<p>Clerk of the Board's Date Stamp</p> <hr/> <p style="text-align: center;">For SCVWD Use Only</p> <table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 50%;">Date Received: 06/06/24</td> <td style="width: 50%; text-align: center;">ROUTING</td> </tr> <tr> <td><input type="checkbox"/> Via U.S. Mail</td> <td><input checked="" type="checkbox"/> CEO</td> </tr> <tr> <td><input type="checkbox"/> Hand Delivered</td> <td><input checked="" type="checkbox"/> District Counsel</td> </tr> <tr> <td><input checked="" type="checkbox"/> Email</td> <td><input checked="" type="checkbox"/> Risk Management</td> </tr> <tr> <td><input type="checkbox"/> Other: _____</td> <td><input checked="" type="checkbox"/> COB</td> </tr> <tr> <td></td> <td><input checked="" type="checkbox"/> BOD (District #): 7</td> </tr> </table>	Date Received: 06/06/24	ROUTING	<input type="checkbox"/> Via U.S. Mail	<input checked="" type="checkbox"/> CEO	<input type="checkbox"/> Hand Delivered	<input checked="" type="checkbox"/> District Counsel	<input checked="" type="checkbox"/> Email	<input checked="" type="checkbox"/> Risk Management	<input type="checkbox"/> Other: _____	<input checked="" type="checkbox"/> COB		<input checked="" type="checkbox"/> BOD (District #): 7
Date Received: 06/06/24	ROUTING												
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<input checked="" type="checkbox"/> Email	<input checked="" type="checkbox"/> Risk Management												
<input type="checkbox"/> Other: _____	<input checked="" type="checkbox"/> COB												
	<input checked="" type="checkbox"/> BOD (District #): 7												

With certain exceptions, claims for personal injury or property damage MUST be filed within six months of the incident giving rise to the claim. Claimant must complete each section. If information is unknown, write "unknown" in the appropriate box. Please use additional pages if necessary. Please attach itemized receipts, witness statements, photos and all other documentation that you believe will be helpful to process your claim. Claimant MUST sign and date the form; see last page.

Name of Claimant: Paula Wessels		Email Address: Paula@wessels.us	
Address of Claimant: 112 Mozart Ave.		City: Los Gatos	State: CA
Address to which Notices should be sent, if different from above:		City:	State:
Home Phone Number: 408 799-3983	Cell Phone Number: 408 799-3983	Work Phone Number: 408 799-3983	
Is this claim being filed on behalf of a minor? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No		If so, please indicate minor's date of birth: Relationship to the minor:	
Date and time of incident or loss: 2/4/2024 3:40 pm	Location of incident or loss (address): 112 Mozart Ave. Los Gatos, CA 95032	Is there a police report? <input type="checkbox"/> Yes If Yes, Police Report Case #: <input checked="" type="checkbox"/> No	

Describe how the incident or loss happened, and the reason you believe the Santa Clara Valley Water District is responsible for your damages (Please attach additional sheets if necessary):

①

During a rainy, windy day a tree located on the SCVWD property broke off at the top and landed in my yard causing severe damage to my property & a shared neighbors fence.

The tree by all accounts looked diseased, see photos of tree trunk. This was quite distressing since we were in our yard at the exact spot moments before with our 2 dogs so they could potty. Had it been 5 mins. later that we were out there the tree could have caused death or severe injury to myself and the 2 dogs. (and my husband)

Since then, on any windy day it is traumatic & stressful to be in our own yard for fear of a tree falling.

Note: this is not the first time a SCVWD tree has fallen on private property. (continued on page 2)



CLAIM AGAINST THE SANTA CLARA VALLEY WATER DISTRICT
California Government Code Sections 900 and following

In detail, describe the damage or injury (Please attach additional sheets if necessary):

- 1. redwood patio cover & poly carb roofing on the structure - 1 section
- 2. built in redwood patio bench
- 3. header patio / deck cover connected to house
- 4. grape arbor patio cover
- 5. 4 garden pots - large
- 6. 6 shrubs (1 hydrangea, 3 lemon grass, 2 boxwood)
- 7 - 2 patio chairs
- 8 - spa cover
- 9 - 2 sections of r.w. Goodmax fence with lattice top
- 10 - large branch of oak tree
- 11 - deck

List Name(s) and contact information of any witness(es) or District employee involved (if any): (after the tree fell into our yard)

neighbor - Eleanor Chen
 family - Paula Wessels
 member - Ron Wessels
 Alexander Wessels

District employee came out to assess & coordinate that took place on Feb. 8, 2024
 Clean up on Feb. 8, 2024

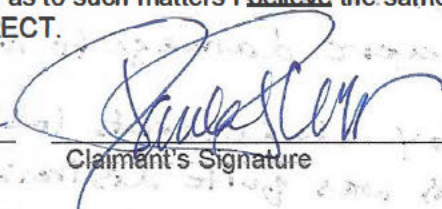
DAMAGES CLAIMED: Basis for computation of amounts claimed (include copies of bills, invoices, estimates, receipts, photos, police case # or other documentation.) Note: If your claim is more than \$10,000, you need not fill in an amount, but must state whether jurisdiction for the claim would be in the Limited Jurisdiction (up to \$25,000) or Unlimited jurisdiction of the Superior Court.

Is the amount of the claim under \$10,000? Yes No
 Court Jurisdiction: (Check One) Limited Civil Unlimited Civil

ITEMS	CLAIM AMOUNT
1. The insurance estimate is attached	\$
2. as well as photos of the damage.	\$
3.	\$
4.	\$
TOTAL AMOUNT	\$

WARNING: IT IS A CRIMINAL OFFENSE TO FILE A FALSE OR FRAUDULENT CLAIM (Penal Code Section 72 and 550)

I have read the matters and statements made in the above claim and I know the same to be true of my own knowledge, except to those matters stated upon information and belief and as to such matters I believe the same to be true. I certify under penalty of perjury that the foregoing is TRUE and CORRECT.

Signed this 21st day of April, 2024 
 Claimant's Signature

Government Code Section 945.6 provides that, with limited exceptions, any suit brought against a public entity must be commenced:

- (1) If written notice is given of a denial of claim in accordance with **Section 913**, not later than six months after the date such notice is personally delivered or deposited in the mail.
- (2) If written notice is not given of a denial of claim in accordance with **Section 913**, within two years from the accrual of the cause of action.

Can have the remainder of the diseased tree ~~gone~~ removed and also cut down any other compromised trees and would like compensation for this event.

③ provide regular checks & maintenance to these trees that line the back of my property,

2-4-24 3:40 pm incident

Wessels
112 Mozart
Los Gatos 95032









June 12, 2024

EMAIL: usacert@gmail.com

Miguel Alvarado-Martinez
865 N 17th St.
San Jose, CA 95112

Re: Notice of Recommended Claim Denial – L2340002

Dear Mr. Alvarado-Martinez:

We have investigated your claim filed against Valley Water on September 25, 2023, alleging that you were denied relocation assistance.

The City of San Jose informed Valley Water that in mid-October you were enrolled in the Valley Water project and been provided a “tiny home.” Since there is no liability on the part of Valley Water, we will therefore be recommending to our Board of Directors (Board) that the claim be denied.

This item is scheduled to be heard at the June 25, 2024, Board meeting which begins at 1:00 pm. You have the right to appear before the Board or attend by Zoom to contest our recommendation.

In the event of a Board meeting date change, I will provide you with advance notice. You can also monitor the Board meeting schedule and associated agenda items at:

<https://scvwd.legistar.com/Calendar.aspx>.

If you have any questions, please contact me at (408) 630-2652.

Sincerely,

A handwritten signature in black ink that reads "Lilian Dennis".

Lilian Dennis
Management Analyst II
Risk Management Unit





June 12, 2024

Hongze Victor Chen
3557 Mauricia Ave.
Santa Clara, CA 95051

Re: Notice of Recommended Claim Denial – L2340010

Dear Mr. Chen:

We have investigated your claim filed against Valley Water on February 15, 2024 and reached the conclusion that Valley Water is not responsible for the damage to your home's back yard fence.

Since Valley Water is not responsible for this claim, we will therefore be recommending to our Board of Directors (Board) that the claim be denied.

This item is scheduled to be heard at the June 25, 2024, Board meeting which begins at 1:00 pm. You have the right to appear before the Board or attend by Zoom to contest our recommendation.

In the event of a Board meeting date change, I will provide you with advance notice. You can also monitor the Board meeting schedule and associated agenda items at:
<https://scvwd.legistar.com/Calendar.aspx>.

If you have any questions, please contact me at (408) 630-2652.

Sincerely,

A handwritten signature in black ink that reads "Lilian Dennis".

Lilian Dennis
Management Analyst II
Risk Management Unit





June 12, 2024

Brigitte Rince
6411 El Pato Court
Carlsbad, CA 92009

Re: Notice of Recommended Claims Denial – L2340008 and L2340009

Dear Ms. Rince:

We have reevaluated the two claims you filed against Valley Water on February 5, 2024 for fence and gate damage and will be recommending to our Board of Directors that these two claims be denied.

Attempts to amicably resolve the claims were unsuccessful, thereby staff now recommends that these claims be formally denied.

This item is scheduled to be heard at the June 25, 2024, Board meeting which begins at 1:00 pm. You have the right to appear before the Board or attend by Zoom to contest our recommendation.

In the event of a Board meeting date change, I will provide you with advance notice. You can also monitor the Board meeting schedule and associated agenda items at:
<https://scvwd.legistar.com/Calendar.aspx>.

If you have any questions, please contact me at (408) 630-2652.

Sincerely,

A handwritten signature in black ink, appearing to read "Lilian Dennis".

Lilian Dennis
Management Analyst II
Risk Management Unit





June 12, 2024

EMAIL:

ricardonalawagan@gmail.com

Dorothydora65@gmail.com

Richard Ricardo Nalawagan
644 West L Street
Los Banos, CA 93635

Re: Notice of Recommendation to Deny the Application to File a Late Claim

Dear Mr. Nalawagan:

We have reviewed your Application for Leave to File Late Claim (Application) and will be recommending to our Board of Directors that the Application be denied.

This item is scheduled to be heard at the June 25, 2024 Board meeting which begins at 1:00 pm. In the event of a date change, I will provide you with advance notice. You can also monitor the Board of Directors meeting schedule and associated agenda items at: <https://scvwd.legistar.com/Calendar.aspx>.

You have the right to personally appear before the Board or participate via Zoom at the June 25, 2024, to contest our recommendation.

If you have any questions, please contact me at (408) 630-2652.

Sincerely,

DocuSigned by:

A handwritten signature in black ink that reads "Lilian Dennis".

A16A1D1E4675476...

Lilian Dennis
Management Analyst II
Risk Management Unit





June 12, 2024

EMAIL: hortense.vasquez@yahoo.com

Hortense Vasquez
obo Michael Baughman
P.O. Box 1323
Morgan Hill, CA 95038

Re: Notice of Recommendation to Grant the Application to File a Late Claim
Notice to Deny the Claim on the Merits

Dear Ms. Vasquez:

We have reviewed your April 21, 2024 Application for Leave to File Late Claim (Application) and will be recommending to our Board of Directors that the Application be granted. However, the claim received on April 16, 2024 is being recommended for denial. Staff has reached the conclusion that Valley Water is not responsible for the fire damage to the carports at Waterbury Apartments.

This item is scheduled to be heard at the June 25, 2024, Board meeting which begins at 1:00 pm. You have the right to appear before the Board or attend by Zoom to contest our recommendation.

In the event of a Board meeting date change, I will provide you with advance notice. You can also monitor the Board meeting schedule and associated agenda items at: <https://scvwd.legistar.com/Calendar.aspx>.

If you have any questions, please contact me at (408) 630-2652.

Sincerely,

A handwritten signature in black ink that reads "Lilian Dennis".

Lilian Dennis
Management Analyst II
Risk Management Unit





MEMORANDUM

FC 14 (01-25-23)

TO: Rick L. Callender, Esq.
Chief Executive Officer

FROM: Marta M. Lugo
Acting Chief of
External Affairs

SUBJECT: FY24 Annual Evaluation Report
(Year 3: July 2023 – June 2024) for the
2021 Santa Clara County Multi-Jurisdictional
Program for Public Information (PPI)

DATE: June 21, 2024

Valley Water continues to participate in the Federal Emergency Management Agency's (FEMA's) National Flood Insurance Program (NFIP) Community Rating System (CRS) program. The CRS is a voluntary incentive program that recognizes and encourages community floodplain management activities that exceed the minimum NFIP requirements.

Through the CRS, flood insurance holders in participating communities receive discounted premium rates to reflect the reduced flood risk. The three goals of the CRS are:

1. Reduce flood damage to insurable property,
2. Strengthen and support the insurance aspects of the NFIP, and
3. Encourage a comprehensive approach to floodplain management.

Background

Valley Water began participating in the CRS program as a "fictitious community" in 1998. Since Valley Water is not a land-use agency, it is not considered an NFIP community and does not technically qualify to participate in the CRS program. This designation is unique; in fact, Valley Water is the only fictitious CRS community in the nation.

Valley Water's participation as a fictitious community allows it to document qualifying flood risk reduction activities it performs throughout Santa Clara County (county). CRS credits Valley Water earns for activities within those communities are transferred to each CRS participating community, supporting savings on NFIP insurance policies within those jurisdictions. Currently, 11 of the 16 communities (cities, towns, and the county) within Santa Clara County participate in the CRS program.

For many of our communities, Valley Water's CRS credits serve as a baseline. Between Valley Water's baseline and the CRS community's credit, NFIP flood insurance policyholders receive an average 15% discount. The average NFIP flood policy premium in Santa Clara County is approximately \$1,000, meaning that CRS participating communities save their flood insurance holders about \$150 to \$200 per year by documenting the flood risk reduction activities it performs. Participation in the CRS program generates an annual savings of approximately \$1.8M for NFIP policyholders in Santa Clara County.

The Santa Clara County Multi-Jurisdictional Program for Public Information

FEMA first introduced the Program for Public Information (PPI) as a CRS creditable activity in 2013. The PPI encourages CRS participating communities to work with local stakeholders to design a program for community outreach on flood risk reduction that best fits local needs.

Valley Water led the development of the first Multi-Jurisdictional PPI, which was adopted in 2015 (2015 PPI). This countywide collaboration outreach program standardizes our flood risk and loss reduction outreach messaging while increasing communities' CRS points.

Rick L. Callender, Esq.

2

June 21, 2024

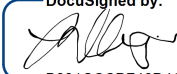
Program for Public Information Requirements

Participating communities must update the PPI every five years to maintain CRS credit. Valley Water continued its role as the lead agency in developing the subsequent 2021 Santa Clara County Multi-Jurisdictional PPI (2021 PPI). On April 27, 2021, the Valley Water Board of Directors adopted the 2021 PPI; the other CRS participating communities' governing bodies adopted the 2021 PPI soon thereafter.

In addition to updating the PPI every five years, FEMA requires an Annual Evaluation Report on PPI efforts and requires the communities to share the annual report with their governing bodies. Attached is our submittal of the Annual Evaluation Report for Fiscal Year 24 (Year 3). Overall, the CRS Users Group/PPI Committee successfully implemented the 2021 PPI in FY24.

The objectives of participating in the 2021 PPI continue to reduce flood risks and earn valuable CRS credit points by continually assessing and enhancing the effectiveness of the flood-preparedness messaging to Santa Clara County. Valley Water's CRS Program staff, the CRS Users Group, and the 2021 PPI Committee will continue their work efforts through FY25.

Please direct questions about the PPI Annual Evaluation Report to Kristen Yasukawa, Manager, Office of Civic Engagement at (408) 630-2876.

DocuSigned by:

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Deputy Administrative Officer acting for
Rachael Gibson
Chief of External Affairs
External Affairs Division

Attachment: Annual Evaluation Report for FY24 (Year 3) for the 2021 Santa Clara County Multi-Jurisdictional Program for Public Information (PPI)

cc: R. Gibson, M. Lugo, K. Yasukawa, A. Fonseca, CRS File, Egnyte electronic filing system

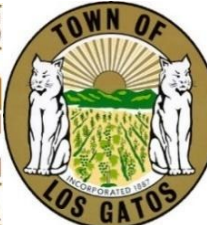
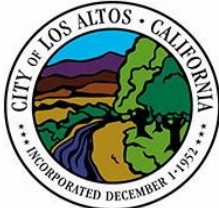
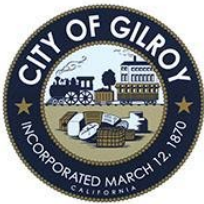
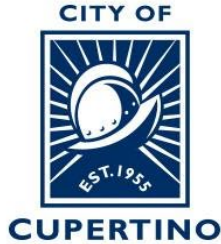
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W:\External Affairs\Office of Civic Engagement\CRS Program\62041023 Community Rating System (CRS)\CRS\PPI\PPI Annual Evaluation Reports\2021 PPI\2021 PPI Year 2 (FY23)\07-03-23 Memo to CEO from Acting CEA_Final.docx

Santa Clara County Multi-Jurisdictional Program for Public Information 2021

FY24 Annual Evaluation Report

(Year 3: July 2023 to June 2024)



June 2024

Prepared by:

Santa Clara Valley Water District

and

Santa Clara County CRS communities

I. INTRODUCTION

The Community Rating System (CRS) is a voluntary program of the Federal Emergency Management Agency's (FEMA) National Flood Insurance Program (NFIP). The CRS program allows communities to earn flood insurance premium discounts for their residents and businesses by implementing local mitigation, floodplain management, and outreach activities that exceed the minimum NFIP requirements to reduce the risk of flooding.

In Santa Clara County, 11 (eleven) communities, including Santa Clara Valley Water District (Valley Water) have actively participated in the FEMA NFIP CRS for over 30 years.

The CRS participating communities (CRS communities) are City of Cupertino, City of Gilroy, City of Los Altos, City of Milpitas, City of Morgan Hill, City of Mountain View, City of Palo Alto, City of San Jose, City of Santa Clara, City of Sunnyvale, and the Santa Clara Valley Water District (Valley Water).

CRS communities, along with their external non-governmental stakeholders, non-CRS communities: *City of Saratoga, Town of Los Altos Hills, Town of Los Gatos, and the County of Santa Clara* who opted to join the 2021 Program for Public Information (PPI), comprised the 2021 PPI Committee. The original 2021 PPI Committee is listed in *Table 1. Original Members of the Santa Clara County Multi-Jurisdictional 2021 PPI Committee* of the 2021 PPI (*Attachment 1*). Since the development of the 2021 PPI, there may have been changes to the community's original 2021 PPI Committee members (*either the internal representatives to the organization and/or the external stakeholders*). Those member changes are noted on the meeting attendance sheets.

For CRS credit, FEMA requires that each CRS community provide at least two representatives to the regional PPI Committee, with at least half of the representatives from outside the local government. Additionally, at least half of the representatives must attend all the meetings of the regional PPI Committee. Non-CRS communities are also required to provide an external stakeholder.

An important benefit of the PPI Committee's work is close collaboration between local public agency staff who work on flood protection throughout Santa Clara County. Together, PPI Committee members continue strengthening their individual CRS programs and ensuring communities can evaluate their flood programs against a nationally recognized benchmark.

The 2021 PPI Committee, the remaining non-CRS communities (City of Campbell and City of Monte Sereno), and other interested parties make up the Santa Clara County CRS Users Group.

The Santa Clara County CRS Users Group collaborates to ensure floodplain management activities provide enhanced public safety, reduced damage to property and public infrastructure, and avoidance of economic disruption and loss in Santa Clara County. Through the five-year PPI development and the annual reporting process, members of the SC County CRS Users Group learn from one another about local floodplain management activities, including flood protection and land use issues. For both the Santa Clara County CRS Users Group and the 2021 PPI Committee, the PPI is one of the most impactful activities of the CRS program.

Under the CRS program, flood insurance premium rates are discounted to reward CRS communities' actions that meet the three goals of the CRS:

- (1) reduce flood damage to insurable property
- (2) strengthen and support the insurance aspects of the NFIP; and
- (3) encourage a comprehensive approach to floodplain management.

Flood insurance premiums for CRS communities are reduced in 5% increments for every 500 CRS points earned. As of April 30, 2023, the total savings for Santa Clara County residents from CRS discounts is approximately \$1.5 million.

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Valley Water is the lead flood protection agency for Santa Clara County. Valley Water performs many flood preparedness outreach and stream stewardship/maintenance activities that earn credit points for CRS communities. Since Valley Water is not a land-use agency, the points Valley Water earns as a “fictitious community” provide a foundation upon which the CRS communities can build. FEMA approved this unique arrangement with Valley Water in 1998.

The *CRS Coordinator’s Manual, 2013 Edition*, included the option to undertake a Program for Public Information (PPI), which standardizes our flood preparedness outreach messages and increases communities’ CRS points. Each participant of the PPI Committee brings unique perspectives and suggestions that enhance the PPI. Each community must adopt the PPI through a formal vote by the community’s governing body.

In 2013, Valley Water initiated and facilitated the effort to develop the first Multi-Jurisdictional PPI so that all Santa Clara County CRS communities could work together and benefit from this activity. Non-CRS communities were also invited to participate in the development of the PPI. This work effort resulted in the 2015 Multi-Jurisdiction PPI (2015 PPI).

On April 14, 2015, Valley Water’s Board adopted the 2015 PPI, which sunset in April 2020. Following Valley Water’s lead, the other CRS communities’ governing bodies adopted the 2015 PPI soon thereafter.

Under the CRS, the PPI must be updated every five years. Each subsequent year after adopting the PPI, the PPI Committee must submit an annual evaluation report to FEMA describing the PPI implementation for the prior fiscal year. The PPI Committee must evaluate whether the flood risk reduction messages in the PPI are still relevant and adjust the PPI, if needed. The annual evaluation report is shared with each CRS community’s governing body as an informational item.

As required, annual evaluation reports for FY16 (Year 1 of the 2015 PPI) through FY19 (Year 4 of the 2015 PPI) were prepared, sent to each CRS community’s governing body, and included in each community’s respective annual recertifications or as part of a community’s documentation for those that were cycled on any given year.

In FY20 (Year 5 of the 2015 PPI), the PPI Committee was required to update the 2015 PPI. The Insurance Services Office (ISO), FEMA’s CRS program management contractor, exempted the PPI Committee from submitting an annual evaluation report for FY20 (Year 5 of the 2015 PPI) as the committee focused on updating the document.

In February 2020, Valley Water hosted the start of the five-year PPI updated process. Fifteen Santa Clara County communities worked together to update the 2015 PPI. These communities included the current 11 CRS communities as well as four non-CRS communities that expressed interest in joining the 2015 PPI and possibly the CRS program. Staff and external stakeholders from each agency participated in developing the new PPI.

In March 2020, the Coronavirus (COVID-19) outbreak started. The California State Emergency Services Act, the Governor’s Emergency Declaration related to the COVID-19 pandemic, the Governor’s Executive Order N-29-20, and Order of the County of Santa Clara Public Health Officer dated March 16, 2020, went into effect.

The COVID-19 pandemic caused far-reaching, unprecedented changes. Businesses and organizations faced economic and operational uncertainty across every industry and sector. The workforce impacts during COVID-19 caused delays beyond control, including the PPI Committee’s ability to continue its work of updating the 2015 PPI. Many communities shifted priorities to respond to the public health crisis; therefore, FEMA provided an extension of completing the update to the 2015 PPI to early 2021.

The 2021 PPI Committee reconvened in October 2020 to resume the 2015 PPI update. Several virtual meetings followed until the 2021 PPI Committee completed the 2021 PPI in April 2021. The 2021 PPI was adopted by CRS communities, as indicated in *Table 1. Adoption Dates 2021 PPI*.

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II. 2021 PPI DEVELOPMENT PROCESS

Valley Water, CRS, and non-CRS communities initiated the 2021 PPI process in February 2020. Due to COVID-19, discussions were postponed; the process was reinitiated in October 2020. The Santa Clara County 2021 Multi-Jurisdictional Program for Public Information document was completed in April 2021 (refer to Section I. Introduction for COVID-19-related delays).

Virtual meetings were held between 2020 and 2021 to develop the 2021 PPI. FEMA's six priority topic messages and the three additional messages identified in the 2015 PPI carried forward into the 2021 PPI. The 2021 PPI Committee felt all nine topics and supporting messages were still relevant for reaching Santa Clara County residents and ensuring they are flood-ready.

The below listed is Table 3 in the 2021 PPI: CRS Priority Messages

Topic Number	Topic message	Public Message (Select one message per topic)
TOPIC #1	Know your flood hazard	<ul style="list-style-type: none"> Know your flood risk Contact your floodplain manager to find out if your property is in a floodplain Check if your home or business is in a Special Flood Hazard Area
TOPIC #2	Insure your property for your flood hazard	<ul style="list-style-type: none"> Get flood insurance ahead of time Insure your property There is a 30-day waiting period for the policy to take place
TOPIC #3	Protect people from the flood hazard	<ul style="list-style-type: none"> Put your 3-day emergency kit together Follow evacuation orders Learn the best route to high ground
TOPIC #4	Protect your property from the flood hazard	<ul style="list-style-type: none"> Protect your home from flood threats Prepare your home Sandbags can offer protection against a foot or less of floodwater Get sandbags before a flood
TOPIC #5	Build responsibly	<ul style="list-style-type: none"> Build responsibly in floodplains Comply with development requirements Check with your city/county floodplain manager before you build
TOPIC #6	Protect natural floodplain functions	<ul style="list-style-type: none"> Keep creeks clean and flowing Keep debris and trash out of our streams Don't pollute, dump, or drain anything in creeks
Additional Outreach Topic Messages (only one message per topic)		
TOPIC #7	Develop an emergency plan	<ul style="list-style-type: none"> Develop an emergency plan
TOPIC #8	Download disaster apps	<ul style="list-style-type: none"> Download disaster emergency apps
TOPIC #9	Understand shallow flooding risks—don't drive through standing water	<ul style="list-style-type: none"> Understand shallow flooding risks - don't drive through standing water

The 2021 PPI Committee worked between the meetings to draft the 2021 PPI and review the extensive list of outreach and flood response projects (*Attachment 2*).

Based on the 2021 PPI Committee's evaluation of the 2015 PPI, the consensus was that most of the 2015 PPI flood risk reduction messages were still relevant, so only minor edits were incorporated as needed. This became the basis for the 2021 PPI; therefore, no additional FEMA review was required, as the 2015 PPI already ensured its provisions were fully compliant with FEMA requirements.

FEMA's ISO CRS Specialist and Technical Reviewers determine how many CRS points the 2021 PPI activities will earn. The PPI Committee estimates that of the possible 350 points for Activity 330, each CRS community could earn up to 300+/-points for PPI efforts.

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Once Valley Water approved the 2021 PPI (5-Year Plan), the final document was provided to the 2021 PPI Committee to present to their governing bodies for adoption and implementation. *Table 1. Dates of 2021 PPI Adoption* shows each agency's 2021 PPI approval dates; all 11 CRS communities have adopted the 2021 PPI.

Table 1. Adoption Dates of the 2021 PPI

Community	Date Presented	Adopted
Santa Clara Valley Water District	4/27/21	X
City of Cupertino	8/17/21	X
City of Gilroy	7/01/21	X
City of Los Altos	7/13/21	X
Town of Los Altos Hills (*non-CRS community)	Not required	Not required
Town of Los Gatos (*non-CRS community)	Not required	Not required
City of Milpitas	5/18/21	X
City of Morgan Hill	6/16/21	X
City of Mountain View	6/22/21	X
City of Palo Alto	6/14/21	X
City of San Jose	11/16/21	X
City of Santa Clara	7/06/21	X
County of Santa Clara (*non-CRS community)	Not required	Not required
City of Saratoga (*non-CRS community)	Not required	Not required
City of Sunnyvale	6/29/21	X
Total Approved		11

**Non-CRS communities are encouraged to participate in the ongoing efforts and initiatives of the Santa Clara County CRS Users Group and/or PPI Committee; however, those who opted to participate in the 2021 PPI are not required to adopt the PPI or share annual evaluation reports with their governing bodies.*

III. ANNUAL EVALUATION REPORTS

The 2021 PPI states that the 2021 PPI Committee will meet at least once yearly to evaluate the PPI and incorporate any needed revisions. This meeting is coordinated in conjunction with the ongoing CRS User's Group meetings, which occur at least twice a year.

The evaluation will cover the following:

- Review of projects that were completed.
- Evaluate progress toward outcomes.
- Provide recommendations on projects that have not been completed.
- Provide recommendations for new projects not previously identified.
- Address any Target Audience changes; and
- Assess the program's impact during an actual flood event if one has occurred.

The 2021 PPI Committee prepares the annual evaluation report for submission with each CRS community's annual CRS recertification package (or scheduled 5-year cycle visits). The annual evaluation report is then shared with each CRS community governing body as an informational item.

Section V. 2024 Santa Clara County CRS Users Group/PPI Committee Meetings – Monitoring and Evaluating the 2021 PPI of this annual evaluation report summarizes the meetings held to develop the FY24 Annual Evaluation Report (Year 3 of the 2021 PPI).

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Table 2 below shows how each community expects to share the FY24 Annual Evaluation Report with its governing body.

Table 2. How the 2021 PPI FY24 Annual Evaluation Report, Year 3 will be shared with the Community's Governing Body

Community	Method for Sharing
Santa Clara Valley Water District	Board Non-Agenda Item
City of Cupertino	Consent Item Council Agenda
City of Gilroy	Consent Calendar
City of Los Altos	Council Informational Staff Report
Town of Los Altos Hill (<i>*non-CRS community</i>)	Not required
Town of Los Gatos (<i>*non-CRS community</i>)	Not required
City of Milpitas	Memo to City Council
City of Morgan Hill	Council Consent Calendar
City of Mountain View	Council Weekly Update "Council Connection"
City of Palo Alto	Informational Staff Report
City of San Jose	Council Consent Calendar
City of Santa Clara	Council Consent Calendar
County of Santa Clara (<i>*non-CRS community</i>)	Not required
City of Saratoga (<i>*non-CRS community</i>)	Not required
City of Sunnyvale	City Manager's "Update Sunnyvale"

**Non-CRS communities are not required to share annual evaluation reports with their governing bodies.*

IV. 2021 PPI ACCOMPLISHMENTS FOR FY24

The 2021 PPI Committee identified three efforts needed from each CRS community to prepare and finalize subsequent annual evaluation reports.

1. Governing bodies must adopt the 2021 PPI (*Table 1. Adoption dates of the 2021 PPI*). The 2021 PPI Committee must prepare an annual evaluation report and share it with its governing body as informational items (Table 2. How the 2021 PPI Annual Evaluation Report for FY24, Year 3 will be shared with the *Community's Governing Body*).
2. For each fiscal year (*July 1 - June 30*), the communities must implement and monitor the outreach/flood response projects identified in Appendix A, CRS Creditable Outreach and Flood Response Projects by CRS Community of the 2021 PPI (*Attachment 2*).
3. The PPI Committee must review and consider the 'New Initiatives' identified in the 2021 PPI (*page 66*) for advancing flood risk reduction efforts.

Governing Bodies Approval: All 11 CRS communities' governing bodies, including Valley Water, adopted the 2021 PPI. Each agency (Community) shows the approval dates in Table 1 noted above.

Tracking System: The 2021 PPI is multi-jurisdictional and includes 15 agencies (*11 CRS communities and four non-CRS communities*). Tracking implementation is quite complex compared to a single-agency PPI. As the informal lead agency, Valley Water oversees the record-keeping to ensure consistency throughout the county. An electronic file-sharing system, Egnyte, is set up with folders for each community to file and share documents related to the 109 potential outreach/flood response projects identified in the 2021 PPI and all CRS-related documentation. This also includes a comprehensive spreadsheet tracking which lists outreach projects accomplished in any given fiscal year by each community (*Attachment 2*). This spreadsheet, along with the annual evaluation report, will be submitted with annual CRS recertifications or as part of scheduled 5-year cycle visits.

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ISO assigns credit for Valley Water outreach/flood response projects to all Santa Clara County CRS communities' ratings. Some communities also choose to carry out and report on their own outreach/flood response projects, in addition to those of Valley Water. These projects are shown on the composite spreadsheet (*Attachment 2 - Appendix A from 2021 SC County Multi-Jurisdictional PPI noting FY24 Project Accomplishments*) and include input from each agency.

The PPI Committee discussed the benefits of using the Egnyte shared-filing system for tracking the 2021 PPI outreach/flood response projects and all CRS-related documentation. The PPI Committee also discussed the importance of ensuring each agency regularly uploads its CRS documentation. These benefits are:

- **Information Share/Knowledge Transfer:** CRS communities can view each other's program documentation. When a community improves its CRS rating, another community can access the documents submitted to determine how the CRS credited activities helped improve the score.
- **Document Repository:** A central location for CRS-related documentation, organized to mirror the CRS Coordinator's Manual (by community/activity/element), proves helpful when a community experiences staff turnover.
- **Documentation Submittals:** CRS documents are organized and easy to share with the CRS Specialists conducting cycle visits and/or annual recertification.

Summary of PPI Projects Accomplished in FY24

Attachment 2 of this annual evaluation report includes the complete list of outreach/flood response projects. It lists all projects proposed in the 2021 PPI, with a "Project Accomplishments" column noting actions taken during the third year, FY24 of the 2021 PPI.

Audiences	Projects Accomplished
Community at Large (CAL)	81 potential projects, 64 accomplished
Residents and Businesses in the Special Flood Hazard Area (SFHA)	18 potential projects, 16 accomplished
Messengers to Other Target Audiences (Organizations & Businesses Serving the Community)	10 potential projects, 10 were accomplished
	*Total Accomplished Projects 90 of 109

* *Note:* All projects carried out by CRS communities were accomplished in FY24. Variance in the number of potential projects versus accomplished projects is due to no updates from non-CRS communities, which is not required for this annual evaluation report.

These numbers go well beyond the minimum requirements of the CRS program for PPI credit under Activity 330; we anticipate all CRS communities will receive the maximum number of credits for our collective efforts in FY24.

Valley Water's Outreach/Flood Response Projects

The 2021 PPI Committee identified the outreach/flood response projects for each community. The implementation of these projects is reflected in the 'FY24 (Year 3) of the 2021 PPI Project Accomplishments' column of Attachment 2.

FY24 Annual Flood Awareness Campaign

Valley Water's FY24 Flood Awareness Campaign (*Attachment 3 for more details*) theme was "Get Flood Ready. You Live In a Flood Zone." Valley Water's outreach employed digital geo-targeting technologies to reach businesses and residents in the flood zone. The campaign sought to drive awareness of flood risk, encourage residents to sign up for emergency alerts, and know where to find sandbags. Our materials emphasized our efforts to reduce the risk of flooding by working on capital improvement projects and showcasing our crews' work before, during, and after a storm emergency to keep the community safe from flooding. The overarching message was that we are ready and ask everyone to take steps to be flood-ready.

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In November, Valley Water, along with other emergency preparedness organizations, presented flood preparedness tips at the Mayfair Community Center in San José.

In December 2023, the Organization for Latino Affairs (OLA) provided Valley Water's emergency starter kits, English and Spanish flood preparedness information, and giveaways to approximately 500 attendees at the Santa Visits Alviso Foundation event in San José.

In February 2024, Valley Water partnered with Sacred Heart Community Service to provide free emergency starter kits and multilingual educational materials to distribute at events to help residents "Get Flood Ready!" In addition, Valley Water hosted a booth with "Get Flood Ready!" materials at the Silicon Valley Bicycle Coalition's King Tide Ride Event 2024 held on February 10, 2024, at Riverwalk Park in San Jose.



Valley Water provides "Get Flood Ready!" materials and tips at Silicon Valley Bicycle Coalition's King Tide Ride event in the Alviso community in north San José.

In April 2024, Valley Water participated in two emergency preparedness events to share the "Get Flood Ready" message. Staff hosted a booth at the Eggstravaganza Family Event organized by the Strong Neighborhood Initiative Program Mayfair Neighborhood Advisory Council in San Jose, which had more than 350 attendees. Valley

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Water also participated in an educational workshop with 40 attendees at The Links, Incorporated “Emergency Preparedness: Safety Now, Peace Later” event at the African American Community Service Agency in San Jose.



Valley Water provided flood-preparedness materials at the Eggstravaganza Family Event in San Jose.

Valley Water Education Outreach Program

Valley Water’s Education Outreach includes flood awareness messaging in year-round classroom lessons. A dedicated flood-focused lesson is offered from October through April. Valley Water’s role as a flood protection agency is introduced in all lessons so that participants in Education Outreach programs know that flood protection is one of Valley Water’s core objectives in Santa Clara County.

The following are the Education Outreach efforts from October 2023 – April 2024.

Flood-Focused Programs

Education Outreach offers two lessons focused on flood awareness and preparedness: The Three Little Pigs and the Bad Weather Wolf for transitional kindergarten through second grade, and Watershed Maps for second and third grades.

The results of the Flood-Focused Programs delivered are as follows:

- 82 lessons
- 2,142 students
- 82 educators

Flood Awareness Messaging

In addition to Flood-Focused Programs, Education Outreach provided additional flood awareness messaging in general classroom presentations, assemblies, libraries, and public events.

The results of the general flood protection messaging are as follows:

- 241 events
- 8,021 students
- 343 educators
- 2,211 members of the public in Santa Clara County

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Community Events and Engagement

Booth Support at Events

Valley Water staff made a concerted effort to actively participate in community events, including community festivals and emergency preparedness affairs, particularly in communities and neighborhoods in or near flood zones. In FY24 (from September 2023 – May 2024), Valley Water and the communities' staff hosted 25 booths and distributed flood preparedness information on flood safety and emergency preparedness materials, including Valley Water's annual FPM. Those events are listed below:

- 1) 2023 Santos Family 17th Annual Car Show, Alviso, CA – 9/2/23
- 2) Silicon Valley Fall Festival (Day n Night Festival), Cupertino, CA – 9/9/23
- 3) Mountain View Art & Wine Festival – 9/9 – 9/10/23
- 4) Viva Calle, San Jose, CA – 9/10/23
- 5) Picnic by the Lake Multicultural Festival and Resource Fair, San Jose, CA – 9/20/23
- 6) County Parks La Fuente Celebration, San Jose, CA – 9/23/23
- 7) Children's Moon Festival. San Jose, CA – 9/30/23
- 8) Assembly Member Ash Kalra's Veggie Fest, San Jose, CA – 10/7/23
- 9) Supervisor Lee's Day on the Bay, Alviso, CA – 10/14/23
- 10) Bay Area Diwali Festival of Lights, Cupertino, CA – 10/14/23
- 11) Pumpkins in the Park, San Jose, CA – 10/14/3
- 12) Shoreline 40th Anniversary Event, Mountain View, CA – 10/15/23
- 13) Teatro Vision Dia de Los Muertos Matinee, San Jose, CA – 10/20/23
- 14) South Asian Cultural Association of Sunnyvale's Diwali Festival – 10/21/23
- 15) Morgan Hill Kidz Fest and Safe Trick or Treat – 10/28/23
- 16) City of Morgan Hill Fourth Saturday Downtown Event – 10/28/23
- 17) D8 Family Fall Festival, San Jose, CA – 10/28/23
- 18) Santa Visits Alviso – 12/9/23
- 19) Vietnamese American Roundtable Lunar New Year, San Jose, CA – 2/3/24
- 20) VMC Foundation Women's Leadership & Policy Summit, San Jose, CA – 3/23/24
- 21) AAUW Wildflower Run, Morgan Hill, CA – 3/24/24
- 22) Cupertino Earth and Arbor Day Festival – 4/20/24
- 23) Emergency Preparedness Workshop, San Jose, CA – 4/27/24
- 24) Tech Interactive Tech Challenge, San Jose, CA – 4/28/24
- 25) Berryessa Art Festival, San Jose, CA – 5/11/24

Speakers Bureau Program

In FY24, [Valley Water's 'Let's Talk Water Speakers Bureau Program'](#) reached the 22 organizations listed below. All general presentations mention flood protection and the need to 'Get Flood Ready' regardless of the county's drought status. They also include links to Valley Water's 'Flood Ready' information and resources webpage (ValleyWater.org/floodready), the hotline to call to report obstructions in creeks, and flood preparedness collateral available for all in-person events.

Valley Water's Speakers Bureau Program can customize presentations to update community groups on water-specific issues and provide updates on projects in their area. The FY24 presentations that included flood preparedness information are listed below.

- 1) June 2, 2023 – Rotary Club of Saratoga luncheon (FY23)
- 2) June 12, 2023 – Almaden Valley Community Association meeting (FY23)
- 3) June 22, 2023 – Gilroy Sons in Retirement meeting (FY23)
- 4) July 11, 2023 – Morgan Hill Kiwanis Club meeting
- 5) July 19, 2023 – Rotary Club of Morgan Hill meeting
- 6) July 25, 2023 – After Hours Rotary Club of Gilroy meeting
- 7) August 3, 2023 – Evergreen Community Roundtable
- 8) October 4, 2023 – Almaden Senior Association meeting

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- 9) November 16, 2023 – San Jose Sons in Retirement meeting
- 10) November 29, 2023 – Rocketship School Parents meeting
- 11) December 1, 2023 – Leadership Sunnyvale meeting
- 12) December 7, 2023 – Palo Alto Kiwanis Club meeting
- 13) January 8, 2024 – Berryessa Citizen Advisory Committee
- 14) January 26, 2024 – Valley Water Next Gen Career Pathways
- 15) February 4, 2024 – Unitarian Fellowship of Los Gatos
- 16) February 9, 2024 – The Forum
- 17) February 28, 2024 – Lions Club of Willow Glenn meeting
- 18) March 4, 2024 – Leadership Morgan Hill meeting
- 19) March 12, 2024 – Oak Grove Neighborhood Association meeting
- 20) March 19, 2024 – Santa Clara City Libraries
- 21) April 4, 2024 – Valley Water 101 Academy
- 22) April 18, 2024 – Kaiser Permanente Physicians

V. 2024 SANTA CLARA COUNTY CRS USERS GROUP/PPI COMMITTEE MEETINGS – MONITORING AND EVALUATING THE 2021 PPI

The FY24 Santa Clara County CRS Users Group/PPI Committee meetings were held on March 26, 2024 and May 29, 2024. Attendance by CRS communities was high. Staff from some non-CRS communities, external stakeholders, and other interested parties were also in attendance. Agendas, meeting notes, and attendance sheets for each meeting are included (*Attachments 4-8*).

As required by CRS, the objective of the March and May 2024 meetings was to monitor the implementation of the 2021 PPI, determine if the desired outcomes were achieved, and discuss whether any changes to the 2021 PPI were needed to complete this annual evaluation report. The PPI Committee agreed that the 2021 PPI messaging and projects would remain the same for the duration of the 2021 PPI, which sunsets in 2026.

VI. FUTURE MESSAGING – Other New Initiatives

The PPI Committee identified several opportunities to expand on existing initiatives and initiate new ones as follows:

1. Continue and expand the standardized flood message prepared for each community to include flood messages in utility bills yearly, including PG&E.
2. Expand on partnerships with local chambers of commerce to disseminate and share flood preparedness information.
3. Expand on outreach to the Asian and Latino communities who live in flood-prone areas.
4. Expand on outreach to 'hot spots'/flood-prone areas by hosting on-site or virtual public events.
5. Expand the reach to local homeowners' associations (HOA)s and apartment associations (*i.e., Executive Council of Homeowners [ECHO]*).
6. Expand the reach to residents in historically underserved and low-income communities through partnerships with organizations that serve these communities (*i.e., Second Harvest Food Bank and others*).
7. Communities could pursue FEMA Matching Funds Grants for severe Repetitive Loss Areas.
8. Review and expand other public information activities, such as Flood Protection Assistance (Activity 360) and Flood Insurance Promotion (Activity 370).
9. Develop a region-wide Flood Response Preparations (FRP) messaging plan.

The messages the PPI Committee originally chose are still relevant to Santa Clara County. The committee will continue to increase its efforts to encourage people to prepare personal/family emergency plans and be flood-ready. This will be incorporated into the flood preparedness outreach starting every fall. The PPI Committee will also continue coordinating efforts with Valley Water's Education Outreach Program to promote flood preparedness in local schools.

The PPI Committee recommends continued use of social media for messaging. Mobile usage among individuals has increased exponentially over the years, and online platforms are rapidly adjusting to mobile-friendly

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standards. This provides an excellent opportunity to modernize campaign ad efforts by utilizing social media and digital advertising to increase exposure and reach more residents in Santa Clara County. Furthermore, these modern advertising methods allow for specialized demographic targeting to reach a narrow and defined audience, improving the ability to reach vulnerable populations effectively.

In support of our preparedness messaging, the PPI Committee will continue to promote the importance of having family emergency plans and kits ready before an emergency/flood event occurs.

The PPI Committee will continue to promote the American Red Cross All-Hazard App, which monitors alerts for severe weather, including floods, and the Floodsmart.gov and Ready.gov websites. The communities will distribute American Red Cross Emergency Contact Cards at events throughout the county.

VII. CONCLUSION

Overall, the CRS Users Group/PPI Committee successfully implemented the 2021 PPI in FY24. The 2021 PPI allowed PPI Committee members to mutually decide which flood risk reduction messages are most appropriate for our residents and identify how to deliver these messages effectively. Participating in the 2021 PPI aims to enhance the effectiveness of the flood risk messages to residents, reduce flood risks within Santa Clara County, and earn valuable CRS credit points when identified outreach projects are implemented.

The CRS Users Group/PPI Committee will continue its outreach efforts through FY25.

Attachments for submission to Valley Water Board, City Councils/Managers, and FEMA as part of 2023 Annual Recertification/5-year Verification Package, as required:

1. Members of the Santa Clara County Multi-Jurisdictional 2021 PPI Committee
2. Appendix A from 2021 SC County Multi-Jurisdictional PPI noting FY24 Outreach Project Accomplishments
3. Valley Water's FY24 Flood Awareness Campaign
4. March 26, 2024, Santa Clara County CRS Users Group Meeting Agenda
5. March 26, 2024, Santa Clara County CRS Users Group Meeting Attendance Sheet
6. March 26, 2024, Santa Clara County CRS Users Group Meeting Notes
7. May 29, 2024, Santa Clara County CRS Users Group Meeting Agenda
8. May 29, 2024, Santa Clara County CRS Users Group Meeting Attendance Sheet
9. May 29, 2024, Santa Clara County CRS Users Group Meeting Notes

Table 1. Original Members of the Santa Clara County Multi-Jurisdictional 2021 PPI Committee

Community	Local Government Representative and Alternates	External Stakeholders
County of Santa Clara	Chris Freitas , Sr. Civil Engineer Neville R. Pereira , PE, Development Services Manager, Department of Planning and Development, Floodplain Manager	Marsha Hovey , CADRE Board Chair
Cupertino	Chad Mosley , Assistant Public Works Director/City Engineer, Public Works Department, Floodplain Manager Jennifer Chu , Senior Civil Engineer Public Works Department	Jim Oberhofer , Emergency Coordinator Cupertino ARES/RACES
Gilroy	Gary Heap , City Engineer Public Works Department Jorge Duran , Senior Civil Engineer, Floodplain Manager Public Works Department	Merna Leal , City of Gilroy resident
Los Altos	Steven Golden , Senior Planner, Floodplain Manager Andrea Trese , Associate Civil Engineer	Christopher Wilson , Operations Manager, Los Altos Suburban District, California Water Company
Los Altos Hill	Carl Cahill , City Manager, Floodplain Manager Nichol Bowersox , Public Works Director/ City Engineer Christine Hoffmann , Assistant Engineer (DPW)	Phil Witt , General Manager Purissima Hills Water District
Los Gatos	WooJae Kim , P.E, Town Engineer Parks and Public Works, Floodplain Manager	Annamaria Swardenski , Swardenski Consulting
Milpitas	Steven Erickson , City Engineer/Engineering Director, Floodplain Manager Kan Xu , Principal Civil Engineer, Engineering Land Development Section Brian Petrovic , Associate Civil Engineer Engineering Land Development Section Elizabeth Koo , Administrative Analyst, Engineering Land Development Section	Warren Wettenstein , Chairman of the Economic Development & Trade Commission and President of the Milpitas Chamber
Morgan Hill	Maria Angeles , Senior Civil Engineer, Floodplain Manager, CFM Charlie Ha , Supervising Civil Engineer Engineering & Utilities Department	Swanee Edwards , City of Morgan Hill resident
Mountain View	Renee Gunn , Senior Civil Engineer, Public Works Department Gabrielle Abdon , Assistant Engineer, CFM	Kevin Conant , PG&E
Palo Alto	Rajeev Hada , Project Engineer, CFM Public Works Department, Engineering Services Division, Floodplain Manager	Dan Melick , CERT Volunteer City of Palo Alto resident
San Jose	Arlene Lew , Principal Engineering Technician Vivian Tom , Senior Transportation Specialist Department of Public Works Development Services Division	Shari Carlet , City of San Jose resident, certified Floodplain Manager
Santa Clara	Evelyn Liang , Senior Civil Engineer Falguni Amin , Principal Engineer Public Works – Engineering	Kevin Moore , Retired City Council member
Saratoga	David Dorcich , PE, QSP/D, Associate Civil Engineer, Community Development Department, Floodplain Manager	Rebecca Gallardo , Real Estate Agent for Intero, a Berkshire Hathaway Affiliate, servicing all areas of the Bay Area
Sunnyvale	Tamara Davis , Senior Management Analyst	Jeff Holzman , Director, Real Estate District Development Google Agnes Veith , City of Sunnyvale resident
Valley Water	Trisha Howard , Program Administrator Paola Giles , Public Information Representative III Sherilyn Tran , Office of Civic Engagement Unit Manager	Nikki Rowe , American Red Cross

Note: Since the development of the 2021 PPI there may have been changes to a community's 2021 PPI Committee members (either the local government representatives and/or the external stakeholders). Those member changes are noted on the meeting attendance sheets.

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Audience	¹ Message	Outcome	Project(s) Proposed to Support the Messages (XX denotes Community acronym, and Outreach Project #)	Assignment	² Schedule	³ Stakeholder	FY 2024 (Year 3 of the 2021 PPI) Outreach Projects Accomplishments INPUT HERE ONLY
Community At Large (CAL) - Multilingual Communities - Groups with Special Evacuation Needs - New Residents, Visitors and Tourists	<p>Topic 1: Know your flood hazard Message 1A - Know your flood risk Message 1B - Contact your floodplain manager to find out if your property is in a floodplain Message 1C - Check if your home or business is in a Special Flood Hazard Area</p> <p>Topic 2: Insure your property for your flood hazard Message 2A - Get flood insurance ahead of time Message 2B - Insure your property Message 2C - There is a 30-day waiting period for the policy to take place</p> <p>Topic 3: Protect people from the flood hazard Message 3A - Put your 3-day emergency kit together Message 3B - Follow evacuation orders Message 3C - Learn the best route to high groundVW</p> <p>Topic 4: Protect your property from the flood hazard Message 4A - Protect your property from the flood hazard Message 4B - Prepare your home Message 4C - Sandbags can offer protection against a foot or less of floodwater Message 4E - Get sandbags before a flood</p> <p>Topic 5: Build responsibility Message 5A - Build responsibly in floodplains Message 5B - Comply with development requirements Message 5C - Check with your local floodplain manager before you build</p>	Educate our community on flood protection and preparedness measures	<p>(VW OP #01) Multi-language Countywide Mailer (CWM) to every postal address in Santa Clara County (Topics 1-5 and 7, 8)</p> <p>(VW OP #02) Distributes a soft copy of our Flood Safety Tips brochure for all SCC CRS communities' use (print hard copies to distribute at events and/or post of flood preparedness webpages) (Topics 1-9)</p>	<p>Valley Water Communications</p> <p>Valley Water Communications</p>	<p>Each late October or November</p> <p>Annually, November/December</p>	<p>All Santa Clara County CRS CommunitiesC</p> <p>All Santa Clara County CRS Communities</p>	<p>Valley Water's Countywide Mailer (CWM) 'Flooding can happen. Anytime. Anywhere. Get Flood Ready' was mailed countywide from November 17 through December 5, 2023, to 755,210 addresses. The CWM included an update on Valley Water's flood protection projects, stream maintenance, and storm preparation efforts. The mailer also included a multilingual section outlining the 9 CRS flood tips: know your flood risk, get flood insurance ahead of time, develop an emergency plan and kit, protect your home from flood threats, keep creeks clean and flowing, sign up for emergency alerts (AlertSCC and the American Red Cross Disaster Emergency App), build responsibly in floodplains, and avoid floodwaters - understanding shallow flooding: Turn Around Don't Drown®.</p> <p>https://s3.us-west-1.amazonaws.com/valleywater.org.us-west-1/s3fs-public/2023%20CountywideMailer.pdf</p> <p>All Santa Clara communities support and promote Valley Water's outreach projects.</p> <p>'Get Flood Ready. You Live in a Flood Zone' multilingual postcards that included the nine CRS topics and supporting messages, and links to various flood readiness/preparedness webpages, were</p>

¹ **Message Topics: Outreach Projects (OP):** Topic 1 – Know your flood hazard; Topic 2 – Insure your property for your flood hazard; Topic 3 – Protect people from the flood hazard; Topic 4 – Protect your property from the hazard; Topic 5 – Build responsibly; Topic 6 – Protect natural floodplain functions; Topic 7 – Develop a Family Emergency Plan; Topic 8 – Download disaster Apps; Topic 9 – Understand shallow flooding risks – “Don’t drive through standing water.”

Flood Response Preparations (FRP): What to Do Before, During and After a Flood/Storm

² Each September, all deliverables need to be reported to Valley Water for tracking purposes.

³ A **stakeholder** can be any agency, organization, or person (other than the community itself) that supports the message. Stakeholders can be: an insurance company that publishes a brochures on flood insurance, even if it is set out at City Hall; a local newspaper that publishes a flood or hurricane season supplement each year; FEMA, if, for example, a FEMA brochure is used as an informational material; schools that implement outreach activities; a local newspaper; a neighborhood or civic association that sponsors and hosts a presentation by a community employee; a utility company that includes pertinent articles in its monthly bills; or presentations made by state or FEMA staff at a Risk Map meeting.

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	<p><u>Topic 6:</u> Protect natural floodplain functions Message 6A - Keep creeks clean and flowing Message 6B - Keep debris and trash out of our streams Message 6C - Don't pollute, dump, or drain anything in creeks</p> <p><u>Topic 7:</u> Develop a Family Emergency Plan Message 7A: Develop an emergency plan</p> <p><u>Topic 8:</u> Download disaster Apps Message 8A - Download disaster emergency apps</p> <p><u>Topic 9:</u> Understand shallow flooding risks – don't drive through standing water Message 9A - Understand shallow flooding risks - don't drive through standing water FEMA's message: "Turn Around Don't Drown®."</p>						<p>produced and distributed to 49,806 properties in the FEMA SFHA in October 2023.</p> <p>Additionally, Valley Water's floodplain mailer featured QR codes, a magnet with important flood safety websites, a detachable emergency phone list, photos of our most recent flood protection projects, a slideshow of our storm management efforts, which include operating an EOC, filling sandbags, monitoring stream levels, and removing blockages, A QR code led to a video showcasing our stream maintenance work to prevent flooding. https://youtu.be/XCEixz0JzFQ?si=X7llwvnCSJolLdkp</p> <p>A trifold 'You Live in a Flood Zone— Get Flood Ready. Do You Know What to Do Before, During, and After a Flood?' was mailed in January 2024.</p> <p>In mid-October 2023, Valley Water's 2023-2024 Flood Awareness Outreach Partner Social Media Toolkit, 'Get Flood Ready', was available for download to all partnering agencies, including CRS communities. The toolkit provided digital and social media banners and animations featuring the campaign's calls to action: Get flood ready, know your risk, sign up for emergency alerts, and find sandbags. The toolkit included multilingual graphics showcasing the 9 CRS tips and offered the opportunity to request co-branded bill inserts and banners.</p> <p>The toolkit includes the following items which contained messages for all nine flood awareness tips (PPI CRS message topics) for all Santa Clara County communities to use:</p> <ul style="list-style-type: none"> ● Get Flood Ready ● Know your risk ● Sign up for emergency alerts ● Find sandbags ● Flood zone cards and banners ● Multilingual Flood Ready tips

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							<p>Cupertino distributes copies of Valley Water’s Flood Safety Tips at various fairs/events (i.e., Earth Day Festival) and provides additional copies for the public on display at City Hall. Cupertino also has a direct link to Valley Water’s annual mailer and Flood Ready webpage on the City’s “Floodplain Management” webpage.</p> <p>Los Altos distributes brochures available at City Hall, library, and community center. They are also distributed at community events (emergency training, wine stroll, etc.).</p> <p>Morgan Hill hosted ‘National Night Out’ on August 1, 2023. Flood preparedness information (Valley Water floodplain mailer, red ‘Get Flood Ready’ which includes an emergency supply list, tote bags, etc.) were distributed and general Flood Facts were posted for the public’s information. Morgan Hill also held other events (Leadership Morgan Hill in February 2023 and Public Works Week in May 2023) where flood prepared information was shared. Valley Water’s flood safety brochures were also available at City Hall.</p> <p>Mountain View promotes and distributes Valley Water’s Flood Safety Tips and emergency kits at fairs (i.e., Earth Day Celebration, Community Summer Kick-Off Event). Valley Water’s flood safety brochures are available at city hall.</p> <p>Palo Alto promotes and distributes Valley Water’s Flood Safety Tip and emergency kits at fairs (i.e., Earth Day Festival) and provides as an informational item on Utility Inserts sent every year. Valley Water’s flood safety brochures are available at city hall.</p> <p>The City of Santa Clara has hard copy brochures available at city hall and central library. They are distributed at the yearly art & wine festivals as well.</p>

Valley Water hosted Coastal Cleanup Day (CCD) on September 23, 2023 (Results: 52 organized clean-up sites; 1,100 volunteers; 24,076 pounds of garbage on roadsides, along water channels and other public properties; 3,584 pounds of recyclable material that had been improperly discarded was collected) <https://morganhilltimes.com/volunteers-pick-up-tons-of-garbage-on-coastal-cleanup-day/>

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							All Santa Clara communities support and promote Valley Water’s outreach projects.
			(CUP OP #03) Flood notice in the local newsletter, “The Cupertino Scene” (Topics 1-9)	City of Cupertino	Each October or November issue	N/A	Cupertino changed the frequency of the local newsletter from monthly to quarterly. Therefore, the annual flood preparation article was published in the September 2023 issue of “The Cupertino Scene”.
			(LA OP #04) Two (2) newspapers ads, in the Los Altos Town Crier (Topics 1-5)	City of Los Altos	Each fall	N/A	Los Altos published two newspaper ads titled “Assess Your Flood Risk and Flood Insurance Availability” on 10/4/23 and on 10/11/23 in the Los Altos Town Crier.
			(LAH OP #05) The town’s “Our Town” quarterly newsletter includes information on flood preparedness. The newsletter is mailed out town-wide and is also available online on the town’s website (Topics TBD during cycle visit)	Town of Los Altos Hills	Each fall	N/A	Town of Los Altos Hills: No update available - non-CRS participating community.
			(LAH OP #06) The town distributes various flood preparedness and safety materials at events, including Valley Water’s annual floodplain mailer and promotional item (e.g., emergency starter kits, Get Flood Ready Emergency Supply Checklist tote bags, etc.), FEMA flood insurance information, ReadySCC, and American Red Cross Flood apps, AlertSCC, sandbag guidelines, flood protection project-specific notices, FEMA NFIP materials, and preparedness activity/coloring books, etc.) to the public	Town of Los Altos Hills	Annually, spring and late summer	N/A	Town of Los Altos Hills: No update available - non-CRS participating community.
			(MIL OP #07) “Flood Public Advisory” brochure to community at large (Topics 1-6)	City of Milpitas	Each December to January	N/A	Milpitas: Utility bill inserts was sent to every address in Milpitas in May 2024, and will be sent out within the fiscal year going forward. This was sent out in four languages (English, Vietnamese, Spanish, and Chinese).
			(MH OP #08) Sends a citywide “Flood Report” brochure (Topics 1-9)	City of Morgan Hill	Annually, close to or during the start of the rainy season	N/A	The City of Morgan Hill will mail out the citywide “2024 Flood Report” in July/August 2024.
			(MV OP #09) Sends “The View” citywide newsletter, Winter version, includes information on flood risk, flood safety, and the importance of buying flood insurance (Topics 1-9)	City of Mountain View	Fall newsletter edition	N/A	Mountain View sent out “The View” for Fall/Winter 2023 with information on flood risk, flood safety, and the importance of buying flood insurance (Topics 1-9)

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			(MV OP #10) Mails a utility bill insert to all resident and businesses that contains information on flood risk, flood safety, and the importance of buying flood insurance (Topics 9)	City of Mountain View	Between July - September	N/A	Mountain View sent out Valley Water's Get Flood Ready flier as a utility billing insert to every City utility customer in Winter 2023/2024.
			(PA OP #11) Sends the "Are You Ready for Winter Storms?" flier (aka utilities insert) to all residents and businesses in the City, along with their utility bills (Topics 1-9)	City of Palo Alto	Each Fall	N/A	Palo Alto sent "Are You Ready for Winter Storms?" fliers to all residents and businesses along with their utility bills in September 2023. The social media ad campaign (i.e. Facebook, Instagram, Nextdoor) was also included in the utility bills that went out in September 2023.
			(PA OP #12) Sends out utility announcement, "Anytime it can rain, it can flood. Don't get caught off-guard" (Topics 1, 2,3, 4, 5, 6, 7, & 9 – <i>will pursue adding other topic</i>)	City of Palo Alto	Each March/April	N/A	Palo Alto sent a utility announcement as an informational announcement on utility bills went out in December 2023. Effective FY23, the City's Public Works Department shifted from the March/April time frame of this announcement, to December each year.
			(PA OP #13) The city distributes various flood preparedness and safety documents, including FEMA NFIP materials for public/policyholders	City of Palo Alto	Year Round	N/A	Palo Alto distributed flood preparedness documents, including the emergency starters kit, during Earth Day Event on 4/20/24, and also makes informational materials available in our HQ lobby.
			(SC OP #14) Mails out a citywide newsletter for residents and businesses called "Inside Santa Clara" (Topics 1-9)	City of Santa Clara	Each fall	N/A	Santa Clara: For the flood 2023 season, in-lieu of the newsletter, a Flood Ready email was sent out to residents in 12/12/23, as well as a Utility Bill Insert on flood information in Spring 2024. The next newsletter is projected to be in Fall 2024.
		Educate our community on flood protection and preparedness measures Increase in 'hits' on Valley Water and communities Flood Protection Resources webpage <i>These website projects are credited under Activity 350 – Flood Protection Information, element c). Flood protection website (WEB), not credited under Activity 330</i>	(VW OP #15) Flood Ready webpage: Flood & Safety, Flood Protection Resources, includes floodplain and countywide mailers https://www.valleywater.org/bfloodready	Valley Water	Year Round	All Santa Clara County CRS Communioties	Valley Water's flood protection resources landing page includes the most current version of the annual floodplain mailer 'Get Flood Ready. You Live in a Flood Zone. Know your flood risk. Sign up for alerts. Get Sandbags' (dated 9/23) https://online.flipbuilder.com/tkap/gkwt/ ; and CWM "Flooding can happen. Anytime. Anywhere. Get Flood Ready' (dated 10/23) https://s3.us-west-1.amazonaws.com/valleywater.org.us-west-1/s3fs-public/2023%20CountywideMailer.pdf ; and

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		<p><i>Note: To receive any WEB credit, the community's website must meet the following criteria:</i></p> <p><i>The community must check the website's links at least monthly, and fix those that are no longer accurate. At least annually, the community must review the content to ensure that it is still current and pertinent</i></p>					<p>"You Live in a Flood Zone, Make Sure You Are Ready. Do You Know What to Do Before, During, and After a Flood?" trifold (dated 12/23) https://s3.us-west-1.amazonaws.com/valleywater.org.us-west-1/s3fs-public/2023%20flood%20mailer.pdf; and</p> <p>'Get Flood Ready. You Live in a Flood Zone' multilingual postcards (dated 09/23) Download postcard</p> <p>Cupertino's "Floodplain Management" webpage has a link that redirects to Valley Water's Flood Ready landing page.</p> <p>Gilroy's "Flood Management" and "Emergency Preparedness" web pages link to Valley Water's Flood ready landing page.</p> <p>Los Altos' "Floodplain Management Information" web page links to Valley Water's Flood Ready web page.</p> <p>Morgan Hill's "Floodplain Management" landing page redirects to Valley Water's Flood Ready landing page.</p> <p>Mountain View's "Flood Protection and Insurance Information" webpage links to Valley Water's Flood Ready web page.</p> <p>Palo Alto's "Flood Information and Winter Storm Preparedness" webpage redirects to Valley Water's Flood Ready landing page.</p> <p>City of Santa Clara's "Flood Protection Information" web page redirected to Valley Water's Flood Ready page.</p>

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							<p>All Santa Clara communities flood protection resource landing pages redirect to Valley Water's Flood Ready landing page.</p> <p>Valley Water's flood protection resources landing page includes the top 6 CRS priority topic messages, as well as the 3 additional messages identified in the 2021 PPI (page 45). Reminders to verify required language/links was on all communities websites was discussed at both the 3/26/24 and 5/29/24 CRS Users Group/PPI Meetings.</p> <p>Cupertino's "Floodplain Management" webpage has a link to Valley Water's annual mailer which includes the CRS 9 topics.</p> <p>Gilroy's "Emergency Preparedness" webpage redirects to Valley Water's Flood Ready landing page, '9 Essential Tips to Get Flood Ready.' Our Emergency Preparedness page also includes topics 7, 8, and 9.</p> <p>Morgan Hill's "Flood Information, Floodplain Management" webpage currently includes a link to the "2023 Flood Report" that includes the CRS 9 topics. The link will be updated when the "2024 Flood Report" version is available in July/August 2024.</p> <p>Mountain View's "Flood Protection and Insurance Information" webpage has a link to Valley Water's annual mailer which includes the CRS 9 topics.</p> <p>Palo Alto's utility insert includes all three additional PPI priority messages, and the Flood Information and Winter Storm Preparedness website has a link to the utility insert which shows the three additional PPI.</p> <p>City of Santa Clara's "Flood Protection Information" web page includes resources for preparedness.</p>

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			(SCC OP #17) Hosts a “Storm and Flood Information and Resources” webpage available for all residents in the county, includes re-directing to www.floodsmart.gov https://www.sccgov.org/sites/opa/Pages/storm.aspx	Santa Clara County Office of Public Affairs	Year Round	N/A	Santa Clara County: No update available - non-CRS participating community
			(SCC OP #18) Hosts a “Flood Safety Information” webpage, includes re-directing to www.valleywater.org/floodready https://cpd.sccgov.org/flood-safety-information	Santa Clara County Consumer Protection Division	Year Round	N/A	Santa Clara County: No update available - non-CRS participating community
			(SCC OP #19) Hosts a “Be a Prepared Community Member” webpage that includes emergency preparedness information https://emergencymanagement.sccgov.org/be-prepared-community-member	Santa Clara County Office of Emergency Management	Year Round	N/A	Santa Clara County: No update available - non-CRS participating community
			(SCC OP #20) Hosts a “People with Access and Functional Needs (AFN)” webpage https://emergencymanagement.sccgov.org/people-access-and-functional-needs-afn	Santa Clara County Office of Emergency Management	Year Round	N/A	Santa Clara County: No update available - non-CRS participating community
			(CUP OP#21) Hosts a “Citizen Preparedness” webpage that includes emergency preparedness information, includes re-directing to Valley Water’s www.valleywater.org/floodready webpage https://www.cupertino.org/residents/community-services-programs/emergency-services/citizen-preparedness	City of Cupertino Office of Emergency Services	Year Round	N/A	Cupertino has archived the “Citizen Preparedness” webpage and created a new “Floodplain Management” webpage: https://www.cupertino.org/our-city/departments/public-works/permitting-development-services/floodplain-management
			(GIL OP #22) The city hosts an “Emergency Preparedness” webpage Emergency Preparedness Gilroy, CA - Official Website (cityofgilroy.org) (listed in Appendix B)	City of Gilroy Fire Department	Year Round	N/A	Gilroy continues to maintain an “Emergency Preparedness” webpage, including a link that redirects to Valley Water’s Flood Ready landing page, the National Weather Service webpage, Ready.gov, FloodSmart.gov, and the City’s Flood Management webpage. The Emergency Preparedness webpage is reviewed once a month and updated as needed.
			(LA OP #23) The city’s Public Works Department hosts a ‘Flood Zone Information’ webpage on its website (listed in Appendix B) https://www.losaltosca.gov/publicworks/page/flood-zone-information	City of Los Altos Public Works Department	Year Round	N/A	Los Altos’ webpage is updated as needed. The webpage URL is: https://www.losaltosca.gov/publicworks/page/floodplain-management-information
			(LAH OP #24) The town hosts a “Flood Information” webpage on the town’s website. This webpage	Town of Los Altos Hills	Year Round	N/A	Town of Los Altos Hills: No update available - non-CRS participating community

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			includes information on the PPI nine topics, including a supporting message. The webpage redirects to the following key resource websites: www.valleywater.org/floodready , www.floodsmart.org , www.ready.gov , and www.weather.gov				
			(LG OP #25) The town's website encourages residents and businesses to purchase flood insurance and redirects visitors to www.floodsmart.gov	Town of Los Gatos	Year Round	N/A	Town of Los Gatos: No update available - non-CRS participating community
			(MIL OP #26) The city's website has a "Flood Information" webpage that contains information on several of the PPI message topics; the webpage also redirects to Valley Water, FEMA, NOAA, www.floodsmart.gov , www.Ready.gov , and USGS webpages The city's website also has a "Important Flood Hazard Information" webpage that contains information on several of the PPI message topics; the webpage also redirects to Valley Water, FEMA, NOAA, www.floodsmart.gov (listed in Appendix B) https://www.ci.milpitas.ca.gov/milpitas/departments/engineering/flood-information/	City of Milpitas Engineering Department	Year Round	N/A	Milpitas: On-going. Link: https://www.milpitas.gov/280/Flood-Information
			(.MH OP #27) The city's website has a "Flood Information, Floodplain Management" webpage that contains city's flooding information which redirects to their Floodplain Management page and includes a link to the city's latest annual "Flood Report." The webpage redirects Valley Water's flood ready webpage and also contains FEMA flood information http://www.morgan-hill.ca.gov/747/Flood-Information http://www.morgan-hill.ca.gov/747/Flood-Information Floodplain Management City of Morgan Hill, CA - Official Website	City of Morgan Hill Engineering Land Development	Year Round	N/A	Morgan Hill's "Flood Information, Floodplain Management" webpage will be updated to include a link to the "2024 Flood Report" brochure which is estimated to be available in July/August 2024.

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			(MH OP #28) The city's website has an "Emergency Preparedness" webpage (listed in Appendix B) http://www.morgan-hill.ca.gov/133/Emergency-Preparedness	City of Morgan Hill Police Department	Year Round	N/A	Morgan Hill continues to maintain its "Emergency Preparedness" landing page. The Emergency Preparedness landing page promotes "Do 1 Thing" a 12-month program with a goal of assisting the community to be better prepared for emergencies and disasters. This information was also included in the "Weekly 411."
			(MV OP #29) Hosts a "Flood Protection and Insurance Information" webpage on its website (listed in Appendix B) www.mountainview.gov/depts/pw/flood_protection.asp	City of Mountain View Public Works Department	Year Round	N/A	City of Mountain View's "Flood Protection and Insurance Information" web page includes resources for preparedness and links to Valley Water's Floodplain Mailer.
			(PA OP #30) Hosts a "Floodplain Management" webpage (listed in Appendix B) https://www.cityofpaloalto.org/gov/depts/pwd/stormwater/floodzones.asp	City of Palo Alto Public Works Department	Year Round	N/A	Palo Alto continues to host the "Floodplain Management" webpage that has all relevant information regarding flood plain management topics.
			(PA OP #31) Hosts a "Flood Safety Tips" webpage www.cityofpaloalto.org/storms; flood_safe_11-16.cdr (cityofpaloalto.org)	City of Palo Alto Public Works Department	Year Round	N/A	Palo Alto continues to host the "Flood Information and Winter Storm Preparedness Webpage" which has links to the "Flood Safety Tips" flier under 'Before the Storm Additional Information.'
			(PA OP #32) Hosts a 'Creek Monitor' webpage (listed in Appendix B) https://www.cityofpaloalto.org/gov/depts/pwd/creek_monitor/default.asp	City of Palo Alto Public Works Department	Year Round	N/A	Palo Alto continues to host the real time creek monitor webpage that warns residents of imminent danger of flooding.
			(PA OP #33) Hosts a "Flood Information and Winter Storm Preparedness" web page which contains useful information for flood readiness (listed in Appendix B) https://www.cityofpaloalto.org/services/public_safety/flood_information_winter_storms/default.asp	City of Palo Alto Office of Emergency Services	Year Round	N/A	Palo Alto continues to host the "Flood Information and Winter Storm preparedness" website has useful information on flood preparedness for before storm, during storm and after storm.
			(SJ OP #34) The city's webpages includes a "Flood Hazard Zones" webpage which includes information of flood preparedness https://www.sanjoseca.gov/your-government/departments/public-works/development-services/floodplain-management	City of San Jose Public Works, Development Services	Year Round	N/A	San Jose: Website includes flood zone and flood smart information. Updated link: https://www.sanjoseca.gov/your-government/departments-offices/public-works/development-services/flood-hazard-zone

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Audience	¹ Message	Outcome	Project(s) Proposed to Support the Messages (XX denotes Community acronym, and Outreach Project #)	Assignment	² Schedule	³ Stakeholder	FY 2024 (Year 3 of the 2021 PPI) Outreach Projects Accomplishments INPUT HERE ONLY
			(SC OP #35) The city's "Flood Protection Information" webpage contains valuable information on flood related topics https://www.santaclaraca.gov/our-city/departments-g-z/public-works/engineering/flood-protection (also listed in Appendix B)	City of Santa Clara	Year Round	N/A	Santa Clara: Website is updated and maintains flood topic information
			(SAR OP #36) The city's website encourages residents/businesses to purchase flood insurance and redirects visitors to www.floodsmart.gov	City of Saratoga	Year Round	N/A	Saratoga: No update available - non-CRS participating community
			(SAR OP #37) The city has a "Staying Safe, Winter Storms" webpage. They have also linked the city's Winter Storms webpage to Valley Water's Flood Ready webpage https://www.saratoga.ca.us/218/Winter-Storms	City of Saratoga	Year Round	N/A	Saratoga: No update available - non-CRS participating community
			(SUN OP #38) The city has a "Flood Protection" webpage Sunnyvale, CA - Flood Protection (listed in Appendix B)	City of Sunnyvale	Year Round	N/A	Sunnyvale: The City continues to maintain its flood protection website.
Topics 1-9 and supporting messages Flood Awareness Media Campaign, including social media		Educate our community on flood protection and preparedness measures	(VW OP #39) Conducts a flood awareness media campaign, reaching the community at large, including our multilingual community. Many of the Santa Clara County CRS Communities recognize Valley Water's Flood Awareness Campaign and link it on their community's flood information web page and redirect to Valley Water's Flood Ready webpage (Topics 1-9) <i>Campaign features social media videos and postings on various platforms (i.e., Facebook, Twitter, Instagram, Nextdoor, etc.), digital banners, newspaper advertorials, radio ads, billboards, utility bill inserts for communities to use, communities redirect to ValleyWater.org/FloodReady and television/mobile ads targeting residents who live in flood-prone areas and multilingual ethnic communities</i>	Valley Water Communications	Annually, for the duration of the rainy season, typically from November to April	All Santa Clara County CRS Communities	Valley Water's FY24 Flood Awareness Campaign theme was "Get Flood Ready. You Live in a Flood Zone." Valley Water's outreach employed digital geo-targeting technologies to reach businesses and residents in the flood zone. The campaign sought to drive awareness of flood risk, encourage residents to sign up for emergency alerts, and know where to find sandbags. Our materials emphasized our efforts to reduce the risk of flooding by working on capital improvement projects and showcasing our crews' work before, during, and after a storm emergency to keep the community safe from flooding. The overarching message was that we are ready and ask everyone to take steps to be flood-ready. An educational paid advertising campaign supplemented Valley Water's community outreach effort. Polling results from the prior winter campaign supported the advertising campaign, helping to understand target audiences and their awareness levels and explore what educational messages and images most appealed to them.

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							<p>The Flood Awareness Campaign lasted six months, from October 2023 to March 2024, and cost \$336,000. Valley Water’s FY24 Annual Flood Awareness Campaign cemented the shift to a digital geo-targeted campaign supplemented by four direct multilingual mailings to approximately 49,806 homes and businesses in or near a high-risk flood area, as designated by the FEMA Special Flood Hazard Area (SFHA).</p> <p>See Attachment 3 of the FY24 Annual Evaluation Report for flood awareness campaign and post campaign survey details.</p> <p>Los Altos included an insert provided by Valley Water to all residents and businesses via a refuse collection bill insert in November 2022 (non-residential) and January 2023 (residential).</p> <p>Morgan Hill’s flood preparedness outreach efforts for FY24 are listed below:</p> <ul style="list-style-type: none"> • August 1, 2023 - Hosted ‘National Night Out.’ Flood preparedness information (<i>Valley Water floodplain mailer, red ‘Get Flood Ready’ which includes an emergency supply list, tote bags, etc.</i>) were distributed and general Flood Facts were posted for the public’s information. • August 25, 2023 - Included Emergency Preparedness resources and tips in its Weekly 411. • September 2023 - Announced in its Weekly 411 that September was Emergency Preparedness Month. City’s Office of Emergency Services also held an Emergency Preparedness Presentation on September 20, 2023 at the City’s Centennial Recreation Senior Center. • October 2023 - Starting in July 2023, began participating in the ongoing statewide agency coordination calls that led up to California Flood Preparedness Week held during the week of October 21-28, 2023.

Valley Water hosted Coastal Cleanup Day (CCD) on September 23, 2023 (Results: 52 organized clean-up sites; 1,100 volunteers; 24,076 pounds of garbage on roadsides, along water channels and other public properties; 3,584 pounds of recyclable material that had been improperly discarded was collected) <https://morganhilltimes.com/volunteers-pick-up-tons-of-garbage-on-coastal-cleanup-day/>

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							<p>All Santa Clara communities support and promote Valley Water’s outreach projects</p> <p>Valley Water also deployed a small-scale multilingual social media campaign with the slogan “Get Flood Ready” on social media and web platforms. The campaign launched in winter 2023, starting with the season’s first rains, and continued through March 2024.</p> <p>A key strategy for the paid flood awareness campaign was incorporating the 2021 Program for Public Information (PPI) 6 priority topics and the three additional outreach topics, including messages supporting the nine topics, in Valley Water ads. Staff crafted messages derived from Valley Water’s annual FPM to residents in the SFHA.</p> <p>The ‘Get Flood Ready’ Partner Toolkit (https://conta.cc/46lwBzd) includes ‘Multilingual Flood Ready Tips’ for communities to share the 9 key multilingual flood preparedness tips on social media or post individually as a multilingual slideshow. Download CRS tips</p> <p>See Attachment 3 of the FY24 Annual Evaluation Report for flood awareness campaign and post campaign survey details.</p> <p>Los Altos has included links to the flood awareness campaign web resources in electronic newsletters during the 2022/2023 flood season and on the city’s website.</p> <p>Morgan Hill’s Public Information utilizes Valley Water’s Get Flood Ready social media and resources as they deem applicable on any given period.</p> <p>Mountain View’s “Flood Protection and Insurance Information” webpage has links to Valley Water’s Get Flood Ready webpage.</p>

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							Palo Alto has Valley Water’s Flood Awareness Campaign linked on the City’s Flood Information and Winter Storm Preparedness website. Santa Clara has Valley Water’s Flood Awareness Campaign linked on the City’s Public Works, Engineering, Flood Protection Information landing page on their website. All Santa Clara communities flood protection resource landing pages redirect to Valley Water’s Flood Ready landing page.
			(SCC OP #41) Shares Valley Water’s digital social media resource links during the flood season. The “Floods Follow Fires. Are you Ready?” and “Got Sandbags” messages redirect to Valley Water’s website. Messages are used on social media, short form newsletter, short form email, web, and Nextdoor	Santa Clara County Office of Emergency Management	Year Round	N/A	Santa Clara County: No update available - non-CRS participating community
			(CUP OP #42) Recognizes the robust social media campaign led by Valley Water and has linked the city’s main flood preparation webpage to Valley Water’s Flood Ready webpage	City of Cupertino	Year Round	N/A	Cupertino continues to maintain the “Floodplain Management” webpage, including a link that redirects to Valley Water’s Flood Ready webpage.
			(GIL OP #43) The city recognizes Valley Water’s Flood Awareness Campaign and has linked the city’s main flood webpage to Valley Water’s Flood Ready webpage	City of Gilroy	Year Round	N/A	Gilroy: The “Emergency Preparedness” and Public Works “Flood Management” webpage both link to Valley Water’s Flood Ready webpage.
			(LAH OP #44) The town recognizes Valley Water’s Flood Awareness Campaign and has linked the town’s main flood webpage to Valley Water’s Flood Ready webpage	Town of Los Altos Hills	Year Round	N/A	Town of Los Altos Hills: No update available - non-CRS participating community
			(LG OP #45) Recognizes Valley Water’s Flood Awareness Campaign and has linked the Town’s main flood webpage to Valley Water’s Flood Ready webpage	Town of Los Gatos	Year Round	N/A	Town of Los Gatos: No update available - non-CRS participating community
			(MV OP #46) The city does a social media notification about storm preparation for winter storms ahead of time. The notification directs residents to their “Flood Protection and Insurance Information” webpage. The city has also linked the city’s webpage to Valley Water’s Flood Ready webpage	City of Mountain View	Year Round	N/A	Mountain View shared several social media posts before, during and after the major rain events during the winter. Posts included information on preparation, forecasts for rain events and real time updates on current flooding.

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			(SC FRP #47) City publishes social media posts, on Facebook, Twitter, and other platforms, focused on safety. The city has prepared a pre-flood plan (FRP) for public information projects that will be implemented before, during, and after a storm/flood, as well as identifying who is responsible for posting these messages, what type of events they apply to, what social media platforms to post to and how often	City of Santa Clara Office of Emergency Services	During the storm season	N/A	Santa Clara: Information was posted on social media for flood awareness week led by City Streets Division																																				
			(SJ OP #48) Recognizes Valley Water’s Flood Awareness Campaign and has linked the city’s main flood webpage to Valley Water’s Flood Ready webpage. Keeps Valley Water’s floodplain mailer static location at City Hall for residents to pick-up and is also distributed at various events throughout the year	City of San Jose	Year Round	N/A	San Jose places Valley Water’s FPM at City Hall and their website redirects to Valley Water’s Flood Ready webpage. The City recognizes and supports Valley Water’s Flood Awareness Campaign.																																				
			(SAR OP #49) Recognizes Valley Water’s Flood Awareness Campaign and has linked the city’s main flood webpage to Valley Water’s Flood Ready webpage	City of Saratoga	Year Round	N/A	Saratoga: No update available - non-CRS participating community																																				
			(SAR OP #50) The city does a social media notification about storm preparation for winter storms ahead of time	City of Saratoga	Year Round	N/A	Saratoga: No update available - non-CRS participating community																																				
			(SUN OP #51) The city actively posts flood safety and preparedness messaging through social media platforms (i.e., Facebook and Twitter)	City of Sunnyvale Environmental Services	During the rainy season (October – March)	N/A	Sunnyvale: City staff posted information to Facebook regarding keeping the storm drain clear to prevent clogging.																																				
Topics 1-9 and supporting messages	Community Events – Distribute flood preparedness materials to the community	Educate our community on flood protection and preparedness measures Increase in ‘hits’ on Valley Water and cities Flood Protection Resources pages and improve Valley Water’s Flood Campaign results Residents less stress during emergencies and better prepared before a flood event	(VW OP #52) Copies of Valley Water’s multilanguage floodplain mailer is made available to all Santa Clara County CRS Communities to disseminate at various events, including keeping the mailer static in lobby areas for visitors to pick-up. Valley Water attends various communities’ events/fairs throughout the county and disseminates flood readiness materials, including various FEMA flood-related publications and Valley Water flood ready materials (Topics 1– 9)	Valley Water	Annually, September - May	All Santa Clara County CRS Communities	The below table reflects the quantities requested/sent by/to the agency. FPM estimated delivery date December 2023, Postcard and Trifold estimated delivery date January 2024. <table border="1"> <thead> <tr> <th>Community</th> <th>Floodplain Mailer</th> <th>Postcard / Trifold</th> </tr> </thead> <tbody> <tr><td>City of Los Altos</td><td>50</td><td>100 / 20</td></tr> <tr><td>Town of Los Altos Hills</td><td>25</td><td>150 / 20</td></tr> <tr><td>City of Los Gatos</td><td>25</td><td>25 / 20</td></tr> <tr><td>City of Milpitas</td><td>50</td><td>25 / 20</td></tr> <tr><td>City of Morgan Hill</td><td>150</td><td>150 / 150</td></tr> <tr><td>City of Mountain View</td><td>25</td><td>25 / 20</td></tr> <tr><td>City of Cupertino</td><td>50</td><td>50 / 20</td></tr> <tr><td>VW CRS Program</td><td>150</td><td>300 / 50</td></tr> <tr><td>City of Palo Alto</td><td>100</td><td>25 / 20</td></tr> <tr><td>City of Sunnyvale</td><td>25</td><td>25 / 20</td></tr> <tr><td>All other cities/county (6 ct.)</td><td>25</td><td>25 / 25</td></tr> </tbody> </table>	Community	Floodplain Mailer	Postcard / Trifold	City of Los Altos	50	100 / 20	Town of Los Altos Hills	25	150 / 20	City of Los Gatos	25	25 / 20	City of Milpitas	50	25 / 20	City of Morgan Hill	150	150 / 150	City of Mountain View	25	25 / 20	City of Cupertino	50	50 / 20	VW CRS Program	150	300 / 50	City of Palo Alto	100	25 / 20	City of Sunnyvale	25	25 / 20	All other cities/county (6 ct.)	25	25 / 25
Community	Floodplain Mailer	Postcard / Trifold																																									
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								<p>The FPM is posted on our website https://online.flipbuilder.com/tkap/gkwt/</p> <p>Valley Water’s 2023-2024 Flood Awareness Outreach Partner Toolkit (https://conta.cc/46lwBzd) was made available for download to all partnering agencies and includes access to our FPM:</p> <p>In mid-October 2023, Valley Water’s 2023-2024 Flood Awareness Outreach Partner Social Media Toolkit, 'Get Flood Ready', was available for download to all partnering agencies, including CRS communities. The toolkit provided digital and social media banners and animations featuring the campaign’s calls to action: Get flood ready, know your risk, sign up for emergency alerts, and find sandbags. The toolkit included multilingual graphics showcasing the 9 CRS tips and offered the opportunity to request co-branded bill inserts and banners.</p> <p>Cupertino distributes copies of Valley Water’s Floodplain Mailer at various fairs/events and provides additional copies for the public on display at City Hall.</p> <p>Los Altos distributes copies of the Valley Water’s Floodplain Mailer and postcards at City Hall and Community Center buildings.</p> <p>Mountain View distributes copies of Valley Water’s Floodplain Mailer and postcards at City Hall and during tabling events such as Earth Day and Summer Kick-Off.</p> <p>Palo Alto distributes Valley Water’s multi-language floodplain mailer during fairs during Earth Day event and Palo Alto’s Open House every year.</p> <p>Santa Clara: Fliers and additional information are currently at city hall and public library.</p>

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							All Santa Clara communities support and promote Valley Water’s outreach projects.
			(CUP OP #53) Distributes flood readiness outreach materials at various events/ facilities	City of Cupertino	Year Round, as needed	N/A	Cupertino distributes copies of Valley Water’s Floodplain Mailer and other promotional items provided by Valley Water at various fairs/events and provides additional copies of the mailer for the public on display at City Hall.
			(GIL OP #54) Participates in two fair/events: Gilroy Garlic Festival (GF) and city’s Public Works Week Community Open House (PWVCOH)	City of Gilroy	End of July (GF) Typically, in May (PWVCOH)	N/A	Gilroy: There was no Garlic Festival (<i>due to the shooting at this festival in July 2019, the City has postponed this event indefinitely</i>), so no materials were distributed at this event. However, on August 1, 2023, the City hosted National Night Out where flood readiness materials were distributed. Materials were also distributed during the PWVCOH on May 22, 2024.
			(LAH OP #55) Hosts two events - Earth Day (ED) and the Town Picnic (TP)	Town of Los Altos Hills	Annually, Spring (ED) and late Summer (TP)	N/A	Town of Los Altos Hills: No update available - non-CRS participating community
			(MIL OP #56) Distributes FEMA flood-related publications at various events	City of Milpitas	Year Round	N/A	Milpitas: Ongoing. Distributing flood ready kits and information on “Earth Day” which is on April 22, 2024.
			(MV OP #57) The city participates Mountain View Art & Wine Festival (MVA&WF) and Thursday Night Live (TNL) and distributes flood preparedness information	City of Mountain View	Each September (MVA&WF) Months of June/July (TNL)	Valley Water	Mountain View attends various events such as Earth Day, Summer Kick-Off, and Public Works Week and distributes flood readiness fliers and handouts during these events.
			(PA OP #58) Staff hosts a flood readiness table at city’s annual Earth Day (ED) event and at the city Municipal Corporation Open House (MCOH). Upon request, the city also participates in other fairs and promotes flood readiness, including Creekwise mailer/brochure	City of Palo Alto	Each April (ED) and July (MCOH)	Can vary depending on requests made to City to support fairs	Palo Alto hosted a flood readiness table at the Earth Day Event on 4/20/24 and will host a table at the City Municipal Corporation Open House which will be held on 7/15/24 (FY25).
			(SJ OP #59) Staff hosts and participates in the ‘Building Permits and Home Safety Open House.’ The city’s also hosts ‘Pumpkins in the Park’ event which Valley Water staff participates in and promotes flood preparedness	City of San Jose	Each May and October	Valley Water	San Jose hosts the annual Building and Home Safety Open House. This year’s open house was held on 5/2/24. The City also hosted “Pumpkins in the Park” on 10/14/23. Valley Water hosted an information

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							booth and distributed flood preparedness information on flood safety and emergency preparedness materials, including Valley Water’s annual floodplain mailer.
			(SC OP #60) City hosts a flood readiness table at the Art & Wine Festival. Valley Water also sponsors a table at the festival promoting flood preparedness and distributes various flood readiness materials to the community	City of Santa Clara	Each September	N/A	Santa Clara: Flood readiness table was set-up at Arts & Wine Festival September 2023. Flood promotional packets and fliers provided by Valley Water were distributed to visitors.
	Topic 3: Protect people from the flood hazard Message 3A - Put your 3-day emergency kit together Message 3B - Follow evacuation orders Message 3C – Learn the best route to high ground	Less damage due to the floods; improve sandbag distribution Fewer accidents and rescues	(SUN OP #61) City has permanent “Road May Flood” street signs in areas of the City prone to flooding and promotes the “Flood Zone Look Up” featured on the city’s website	City of Sunnyvale	Year Round	N/A	Sunnyvale: Ongoing. City staff still promote the use of the “Flood Zone Lookup.”
	Topic 9: Understand shallow flooding risks – don’t drive through standing water Message 9A - Understand shallow flooding risks - don’t drive through standing water FEMA’s message: “Turn Around Don’t Drown®.”						
	Topic 4: Protect your property from the flood hazard Message 4A - Protect your property from the flood hazard Message 4B - Prepare your home Message 4C - Sandbags can offer protection against a foot or less of floodwater Message 4E - Get sandbags before a flood	Increase in inquiries on retrofitting measures. Decrease the number of repairs and elevations without permits. Increase number of repairs with permits Ensure people who are interested in protecting their property from flooding are getting the help they need	(CUP OP #62) The city offers Flood Protection Assistance, Property Protection Advice. Staff provides in-person flood risk consultation at the front counter and/or site visits when requested	City of Cupertino	Year Round	N/A	Cupertino: Ongoing. The City maintains a log of FEMA-related requests.
	Topic 5: Build responsibility Message 5A - Build responsibly in floodplains Message 5B - Comply with development requirements Message 5C - Check with your local floodplain manager before you build	Keep families safe	(MIL OP # 63) The city offers Flood Protection Assistance, Property Protection Advice and provides in-person flood risk consultation at the front counter	City of Milpitas	Year Round	N/A	Milpitas: Ongoing. City maintains logs of FEMA-related requests.
			(SC OP #64) The city offers Flood Protection Assistance, Property Protection Advice	City of Santa Clara	Year Round	N/A	Santa Clara: On-going per requests to the city
	Topic 6: Protect natural floodplain functions Message 6A - Keep creeks clean and flowing Message 6B - Keep debris and trash out of our streams Message 6C - Don’t pollute, dump, or drain anything in creeks	Cleaner streams and fewer dumping violations Fewer debris blockages during high-flow events Drainage inspectors report fewer calls and a decrease in the amount of trash removed	(VW OP #65) “Do Not Dump”/illegal dumping message is sent each year to all Santa Clara County residents in Valley Water’s CWM and FPM	Valley Water Communications	Each late October or November (CWM) Each November/ December (FPM)	All Santa Clara County CRS Communities	Valley Water’s FY24 FPM included the ‘Do Not Dump/Illegal to Dump’ (Topic 7, page 5) messaging. Additionally, Valley Water’s website ‘Get Flood Ready Essential Tips’ landing page contains ‘Keep debris and trash out of our streams,’ and the, ‘dump, or drain anything in creeks’ under the ‘Flood Safety Advice: Before a Flood’ section., and our ‘Report Creek Blockages and local street flooding’ promotes the do not dump/illegal dumping message.

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							<p>https://www.valleywater.org/flooding-safety/flood-ready</p> <p>https://www.valleywater.org/flooding-safety/flood-ready/flood-safety-advice</p> <p>https://www.valleywater.org/flooding-safety/flood-ready/report-creek-blockages-local-flooding</p> <p>Valley Water hosted Coastal Cleanup Day (CCD) on September 23, 2023 (<i>Results: 53 sites; 1,209 Volunteers; 61.06 distance cleaned (miles); 23,456 weight of trash collected (rounded up to the nearest pound); 3,614 weight of recyclables collected (rounded up to the nearest pound); and</i></p> <p>National River Cleanup Day (NRCD) on May 18, 2024 (<i>Preliminary Results: 43 sites; 690 Volunteers; 66.22 distance cleaned (miles); 16,481 weight of trash collected (rounded up to the nearest pound); 773 weight of recyclables collected (rounded up to the nearest pound)</i>) https://cleanacreek.org/past-results-2/</p> <p>Several Santa Clara communities participate in these clean-up events.</p> <p>Cupertino’s “Floodplain Management” webpage has a link to Valley Water’s Floodplain Mailer. The City also includes the “Do Not Dump” messaging in The Cupertino Scene’s annual flood preparedness article.</p> <p>Morgan Hill includes this message in their annual Flood Report. The report is posted on the City’s “Floodplain Management” landing page.</p> <p>Mountain View’s “Flood Protection and Insurance Information” webpage has a link to Valley Water’s Floodplain Mailer and notes who to call in the city to report illegal dumping.</p>

Valley Water hosted Coastal Cleanup Day (CCD) on September 23, 2023 (*Results: 52 organized clean-up sites; 1,100 volunteers; 24,076 pounds of garbage on roadsides, along water channels and other public properties; 3,584 pounds of recyclable material that had been improperly discarded was collected*)
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							Palo Alto has Valley Water's CWM and FPM linked on the City's Flood Information and Winter Storm Preparedness website. All Santa Clara communities support and promote Valley Water's outreach projects.
			(VW OP #66) "Do Not Dump" signs placed by waterways/channels	Valley Water O&M	Year Round	N/A	Valley Water's Operations & Maintenance continues its practice of placing 'Do Not Dump' signs on waterways/ channels. All Santa Clara communities support and promote Valley Water's outreach projects.
			(VW OP #67) Lists Pollution Hotline number in all Project Notices	Valley Water Communications	Year Round	N/A	Valley Water's project notices lists the pollution hotline number. All Santa Clara communities support and promote Valley Water's outreach projects.
			(SCC OP #68) Storm Drain Stenciling/Medallion Program	Santa Clara County	Year Round	All Santa Clara County CRS Communities	Mountain View installs Stenciling/Medallion on all catch basins and inlets in the public right of way. Palo Alto installs Storm Drain Stenciling/Medallion on all public right of way catch basin and inlets. City of Santa Clara: Medallion installed on public catch basins/inlets. Santa Clara County: No update available - non-CRS participating community.
			(SUN OP #69) The city's "Horizon" newsletter, includes Do Not Dump messaging	City of Sunnyvale	Annually, fall	N/A	Sunnyvale: The City still produces the Horizon newsletter and includes a "Do Not Dump" message. It was published in fall 2023.

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			<p>(ALL OP #70) Developments that are modifying or constructing new catch basins/storm drains/inlets are required, per the below-noted permits, to stencil the “No Dumping! Flows to Bay.” In addition, some of these cities require all bid documents for capital projects which are modifying or constructing new catch basins, and require the contractors to install the same stencil. The program is also highlighted on cities’ websites.</p> <ul style="list-style-type: none"> ▪ <i>South County municipalities are subject to the statewide “Phase II” NPDES Permit</i> ▪ <i>North County municipalities are subject to the SF Bay Municipal Regional Stormwater NPDES Permit</i> 	All Add Headings (Format > Paragraph styles) and they will appear in your table of contents.	Year Round	N/A	<p>Valley Water mark’s each inlet with a “No Dumping! Flows to Bay” message on Valley Water properties.</p> <p>Cupertino requires all storm drain inlets to include a medallion with “NO DUMPING - FLOWS TO CREEK/BAY” for development projects.</p> <p>Gilroy requires all new storm inlets and catch basins to include a stencil or medallion with no dumping, flows to creek/waterway language for development projects.</p> <p>Morgan Hill requires all storm drain inlets and catch basins within the project area of development applications to be stenciled with prohibitive language (such as: “NO DUMPING – DRAINS TO CREEK”) and/or graphical icons to discourage illegal dumping.</p> <p>Mountain View requires all storm drain inlets to include a medallion with “NO DUMPING - FLOWS TO CREEK/BAY” for development projects.</p> <p>Palo Alto requires all storm drain inlets to include a medallion with “NO DUMPING-FLOWS TO CREEK/BAY” for development projects.</p> <p>City of Santa Clara provides and installs “No Dumping Flows to Bay” medallions near each catch basin for any new storm drain inlets constructed as part of a project per the City specifications</p>
			(CUP OP #71) The city’s annual flood notice in the local newsletter, ‘The Cupertino Scene,’ contains dumping is illegal messaging and how to report	City of Cupertino	Annually, October -November	N/A	Cupertino includes the “Do Not Dump” messaging in The Cupertino Scene’s annual flood preparedness article.
			(CUP OP #72) Participates in clean-up events: the annual National River Clean-up Day (NRCD) and Coastal Clean-Up Day (CCD). They coordinate with Valley Water on both these clean-up efforts. The city also participates in Valley Water’s Adopt-a-Creek Program	City of Cupertino	Each May (NRCD) and September (CCD)	Volunteers Valley Water Stream Stewardship	<p>Cupertino participated in Coastal Clean-Up Day on 9/23/23 and National River Clean-Up Day on 5/18/24.</p> <p>The City no longer participates in Valley Water’s Adopt-a-Creek Program.</p>

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			(LAH OP #73) The town participates in annual clean-up events: National River Clean-up Day (each May) and Coastal Clean-up Day (each September) and coordinates volunteers. They coordinate with Valley Water on both these clean-up efforts. The town also participates in Valley Water’s Adopt-a-Creek Program	Town of Los Altos Hills	Each May (NRCD) and September (CCD)	Volunteers Valley Water Stream Stewardship	Town of Los Altos Hills: No update available - non-CRS participating community.
			(MIL OP #74) “Flood Public Advisory” brochure contains dumping is illegal messaging and how to report	City of Milpitas	Annually from December to January	N/A	Milpitas: Utility bill inserts was sent to every address in Milpitas in May 2024, and will be sent out within the fiscal year going forward. This was sent out in four languages (English, Vietnamese, Spanish, and Chinese).
			(MIL OP #75) Participates in annual clean-up events: National River Clean-up Day (NRCD) and Coastal Clean-Up Day (CCD). They coordinate with Valley Water on both these clean-up efforts. The city also participates in Valley Water’s Adopt-a-Creek Program	City of Milpitas	Each May (NRCD) and September (CCD)	Volunteers Valley Water Stream Stewardship	Milpitas: CCD held as an in-person event on September 22, 2023. NRCD was held on May 18, 2024 with one cleanup location.
			(MH OP #76) “Flood Report” contains message on keeping debris and trash out of streams – Do Not Dump messaging	City of Morgan Hill	Annually, close to or during the start of the rainy season	N/A	Morgan Hill’s “2024 Flood Report” brochure will contain the message “It’s illegal to dump debris and trash into our creeks.”
			(PA OP #77) “Are You Ready for Winter Storms?” utilities insert contains the Do Not Dump and report illegal dumping messages	City of Palo Alto	Each fall	N/A	Palo Alto includes Do Not Dump and Report Illegal Messages on City’s utility insert that was sent out in October 2023.
			(PA OP #78) Utility bill insert includes a ‘Utility Announcement on Flood Safety Tips,’ including Protect natural floodplains - keep rain gutters and drainage channels free of debris	City of Palo Alto	Annually, March-April	N/A	Palo Alto includes Protect Natural Floodplains-keep rain gutters and creeks free of debris messages on flood safety tips sent as Utility Announcement and the flier sent as an attachment on utility bills every year.
			(PA OP #79) Participates in annual clean-up events: National River Clean-up Day (NRCD) and Coastal Clean-Up Day (CCD). They coordinate with Valley Water on both these clean-up efforts. Additionally, the city participates in Valley Water’s Adopt-a-Creek Program	City of Palo Alto	Each May (NRCD) and September (CCD)	Volunteers Valley Water Stream Stewardship	Palo Alto participates every year during National River Clean-up Day on Matadero and Adobe Creek. Palo Alto also participates in the multi-jurisdictional effort on creek clean-up of San Francisquito Creek.
			(PA OP #80) Clean-ups of trash booms located in Matadero Creek and Adobe Creek are done annually on an as-needed basis. The city also assesses its hot spots and cleans up the local drainage system on an ongoing basis and part of its operations and maintenance	City of Palo Alto	Annually, as needed	N/A	Palo Alto City staff continue clean-ups of trash booms on Matadero Creek and Adobe Creek, assess hot spots and clean ups on an ongoing basis on the entire City’s storm drain network system.

Valley Water hosted Coastal Cleanup Day (CCD) on September 23, 2023 (Results: 52 organized clean-up sites; 1,100 volunteers; 24,076 pounds of garbage on roadsides, along water channels and other public properties; 3,584 pounds of recyclable material that had been improperly discarded was collected) <https://morganhilltimes.com/volunteers-pick-up-tons-of-garbage-on-coastal-cleanup-day/>

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FY 2024 (Year 3 of the 2021 PPI)
 Outreach Projects Accomplishments

Audience	¹ Message	Outcome	Project(s) Proposed to Support the Messages (XX denotes Community acronym, and Outreach Project #)	Assignment	² Schedule	³ Stakeholder	INPUT HERE ONLY																											
			(SUN OP #81) "Horizon" newsletter includes a "Know How to Be FloodSafe" article that promotes the Do Not Dump message	City of Sunnyvale	Each October, Fall Edition	N/A	Sunnyvale: The City still includes a "flood Safe" message in the fall Horizon. It was published in fall 2023.																											
Residents and Businesses in the Special Flood Hazard Area (SFHA)	<p>Topic 1: Know your flood hazard Message 1A - Know your flood risk Message 1B - Contact your floodplain manager to find out if your property is in a floodplain Message 1C - Check if your home or business is in a Special Flood Hazard Area</p> <p>Topic 2: Insure your property for your flood hazard Message 2A - Get flood insurance ahead of time Message 2B - Insure your property Message 2C - There is a 30-day waiting period for the policy to take place</p> <p>Topic 3: Protect people from the flood hazard Message 3A - Put your 3-day emergency kit together Message 3B - Follow evacuation orders Message 3C - Learn the best route to high ground</p> <p>Topic 4: Protect your property from the flood hazard Message 4A - Protect your property from the flood hazard Message 4B - Prepare your home Message 4C - Sandbags can offer protection against a foot or less of floodwater Message 4E - Get sandbags before a flood</p> <p>Topic 5: Build responsibility Message 5A - Build responsibly in floodplains Message 5B - Comply with development requirements Message 5C - Check with your local floodplain manager before you build</p> <p>Topic 6: Protect natural floodplain functions Message 6A - Keep creeks clean and flowing Message 6B - Keep debris and trash out of our streams Message 6C - Don't pollute, dump, or drain anything in creeks</p> <p>Topic 7: Develop a Family Emergency Plan Message 7A: Develop an emergency plan</p>	<p>Residents/businesses in the SFHA are aware they're in the SFHA and prepare before floods</p> <p>Increase in number of flood insurance policies in the SFHAs and RLAs in the county in general</p> <p>Prospective buyers understand flood risks</p> <p>Increase number of elevation certificates on file, and structures repaired with permits; decrease the number of repetitive loss increase homes</p> <p>Increase in the number of flood insurance policies with contents coverage</p>	(VW OP #82) Multi-language floodplain mailer (FPM) to all residents and businesses within the SFHA in Santa Clara County (Topics 1-9)	Valley Water	Each November/December	All	<p>Annual Floodplain Mailer (FPM) - Valley Water's multi-language (English, Spanish, Chinese, and Vietnamese) annual FPM "Get Flood Ready. You Live In A Flood Zone" (dated 09/23) mailed on December 2023 to approximately 49,806 homes and businesses in or near a high-risk flood area, as designated by the FEMA Special Flood Hazard Area (SFHA).. https://online.flipbuilder.com/tkap/gkwt/</p> <p>The FPM featured QR codes, a magnet with important flood safety websites, a detachable emergency phone list, photos of our most recent flood protection projects, a slideshow of our storm management efforts, which include operating an EOC, filling sandbags, monitoring stream levels, and removing blockages, A QR code led to a video showcasing our stream maintenance work to prevent flooding. https://youtu.be/XCEixz0JzFQ?si=X7llwnCSJolLdkp</p> <p>Hard copies of the FPM's (quantities noted below, as requested by the communities), postcards and trifold were also mailed to each city/County in approximately January 2024 and the FPM was mailed in approximately November/December 2023</p> <table border="1" data-bbox="2632 1407 3108 1745"> <thead> <tr> <th>Community</th> <th>Floodplain Mailer</th> <th>Postcard / Trifold</th> </tr> </thead> <tbody> <tr> <td>City of Los Altos</td> <td>50</td> <td>100 / 20</td> </tr> <tr> <td>Town of Los Altos Hills</td> <td>25</td> <td>150 / 20</td> </tr> <tr> <td>City of Los Gatos</td> <td>25</td> <td>25/20</td> </tr> <tr> <td>City of Milpitas</td> <td>50</td> <td>25/20</td> </tr> <tr> <td>City of Morgan Hill</td> <td>150</td> <td>150/150</td> </tr> <tr> <td>City of Mountain View</td> <td>25</td> <td>25/20</td> </tr> <tr> <td>City of Cupertino</td> <td>50</td> <td>50/20</td> </tr> <tr> <td>VW CRS Program</td> <td>150</td> <td>300/50</td> </tr> </tbody> </table>	Community	Floodplain Mailer	Postcard / Trifold	City of Los Altos	50	100 / 20	Town of Los Altos Hills	25	150 / 20	City of Los Gatos	25	25/20	City of Milpitas	50	25/20	City of Morgan Hill	150	150/150	City of Mountain View	25	25/20	City of Cupertino	50	50/20	VW CRS Program	150	300/50
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FY 2024 (Year 3 of the 2021 PPI)
 Outreach Projects Accomplishments

Audience ¹ **Message** **Outcome** **Project(s) Proposed to Support the Messages**
(XX denotes Community acronym, and Outreach Project #) **Assignment** ² **Schedule** ³ **Stakeholder**

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Topic 8: Download disaster Apps
 Message 8A - Download disaster emergency apps

Topic 9: Understand shallow flooding risks – don't drive through standing water
 Message 9A - Understand shallow flooding risks - don't drive through standing water
 FEMA's message: "Turn Around Don't Drown®."

City of Palo Alto	100	25/20
City of Sunnyvale	25	25/20
All other cities/county (6 ct.)	25	25/25

The FPM, postcards, and trifold posted on Valley Water's website 'Flood Ready' landing page:
<https://www.valleywater.org/flooding-safety/flood-ready>

Valley Water's FPM was distributed throughout the county various events through the flood season, and we kept copies in our HQ lobby area.

The City of Los Altos posted Valley Water's FPM on our flood protection website and we kept copies in the city hall lobby.

The City of Cupertino posted Valley Water's FPM on our flood protection website and we kept copies in the City Hall lobby.

All Santa Clara communities support and promote Valley Water's outreach projects.

(CUP OP #83) Flood notice in the local newsletter, The Cupertino Scene, which reaches residents and businesses in the SFHA (Topics 1-9)	City of Cupertino	Each October or November issue	N/A
(LA OP #84) Letter, along with a "Are You Prepared for a Flood in Your Neighborhood?" brochure to property owners in the SFHA (Topics 1-8)	City of Los Altos	Annually, each fall	N/A
(LAH OP #85) The town's "Our Town" quarterly newsletter includes information on flood preparedness. The newsletter is mailed out town-wide and is also available online on the town's website (Topics TBD during cycle visit)	Town of Los Altos Hills	Each fall	N/A
(MIL OP #86) "Flood Public Advisory" brochure to residents and businesses within SFHA (Topics 1-6)	City of Milpitas	Each December or January	N/A

Cupertino published the annual flood preparation article in the September 2023 issue of "The Cupertino Scene".

Los Altos mailed letters to all SFHA property owners in October 2023.

Town of Los Altos Hills: No update available - non-CRS participating community.

Milpitas: Utility bill inserts was sent to every address in Milpitas in May 2024, and will be sent out within the fiscal year going forward. This was sent out in

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							INPUT HERE ONLY
							four languages (English, Vietnamese, Spanish, and Chinese).
			(MH OP #87) Sends a citywide "Flood Report" brochure, including to those in the SFHA (Topics 1-9)	City of Morgan Hill	Annually, close to or during the start of the rainy season	N/A	Morgan Hill's "2024 Flood Report" brochure is anticipated to be mailed out in July/August 2024.
			(MV OP #88) Sends "The View" citywide newsletter, Winter version, includes information on flood risk, flood safety, and the importance of buying flood insurance (Topics 1-9)	City of Mountain View	Fall newsletter edition	N/A	Mountain View sent out "The View" for Fall/Winter 2023 with information on flood risk, flood safety, and the importance of buying flood insurance (Topics 1-9)
			(MV OP #89) Mails a utility bill insert to all resident and businesses that contains information on flood risk, flood safety, and the importance of buying flood insurance (Topics 9)	City of Mountain View	Between July - September	N/A	Mountain View sent out Valley Water's Get Flood Ready flier as a utility billing insert to every City utility customer in December 2022.
			(PA OP #90) Sends the "Are You Ready for Winter Storms?" flier (<i>aka utilities mailer</i>) to all residents and businesses in the city, including to those in the SFHA, along with their utility bills (Topics 1-9)	City of Palo Alto	Each fall	N/A	Palo Alto sent "Are you Ready for Winter Storms?" flier as utility inserts was sent out in September 2023.
			(PA OP #91) Sends out utility announcement, "Anytime it can rain, it can flood. Don't get caught off-guard" (Topics 1, 2,3, 4, 5, 6, 7, & 9 – <i>will pursue adding other topic</i>)	City of Palo Alto	Each March/April	N/A	Palo Alto sent flood safety tips as a utility announcement in December 2023.
			(SC OP #92) Mails out a citywide, including all addresses in the SFHA, newsletter for residents and businesses called "Inside Santa Clara" (Topics 1-9)	City of Santa Clara	Each fall	N/A	Santa Clara: An additional Flood Preparedness email was sent out 12/13/23, with a utility bill insert mailed to residents in Spring of 2024.
			(SUN OP #93) Sends two (2) mailers and one (1) "Horizon" newsletter article "Know How to Be Flood Safe" that promotes flood safety and flood preparedness messaging targeted to all residents and businesses within the SFHA (Topics 2 and 4)	City of Sunnyvale	Each fall around October	N/A	Sunnyvale: The City still sends out mailers to targeted residents and a flood safe newsletter article. The mailers were sent October 2023.
			(SUN OP #94) Sends mailer to all those in the SFHA (Topics 1-4, and 7)	City of Sunnyvale	Each October	N/A	Sunnyvale: The City still sends out these mailers. The mailers were sent October 2023.
	Topic 2: Insure your property for your flood hazard Message 2A - Get flood insurance ahead of time Message 2B – Insure your property	Increase in number of flood insurance policies in the SFHAs, RLAs, and in the county in general Prospective buyers understand flood risks	(SCC OP #95) Sends letters to the properties in the unincorporated section in the areas of the county's mapped repetitive loss areas	Santa Clara County	Annually, each fall	N/A	Santa Clara County: No update available - non-CRS participating community.

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	Message 2C – There is a 30-day waiting period for the policy to take place	Increase in the number of flood insurance policies with contents coverage	(CUP OP #96) Continues to send a letter to former repetitive loss properties	City of Cupertino	Annually, mid-year	N/A	Cupertino continues to send out an annual letter to former repetitive loss properties.
(MH OP #97) Sends a notice to repetitive loss (RL) areas as required by FEMA			City of Morgan Hill	Annually, each summer	N/A	Morgan Hill will send letters to properties in the City’s mapped repetitive loss areas in June 2024.	
(PA OP #98) Sends letters to the properties in the city’s mapped repetitive loss areas, highlighting flood safety tips			City of Palo Alto	Annually, typically August - September	N/A	Palo Alto sent letters to properties in the City’s mapped repetitive loss areas, highlighting flood safety tips in August 2023.	
(SJ OP #99) Sends letters to the properties in the city’s mapped repetitive loss areas			City of San Jose	Annually, each typically between September - December	N/A	San Jose sent letters to general repetitive loss property areas in March 2024.	

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							INPUT HERE ONLY
Messengers to Other Target Audiences (Organizations & Businesses Serving the Community)	<p>Topic 1: Know your flood hazard Message 1A - Know your flood risk Message 1B - Contact your floodplain manager to find out if your property is in a floodplain Message 1C - Check if your home or business is in a Special Flood Hazard Area</p> <p>Topic 2: Insure your property for your flood hazard Message 2A - Get flood insurance ahead of time Message 2B - Insure your property Message 2C - There is a 30-day waiting period for the policy to take place</p> <p>Topic 3: Protect people from the flood hazard Message 3A - Put your 3-day emergency kit together Message 3B - Follow evacuation orders Message 3C - Learn the best route to high ground</p> <p>Topic 4: Protect your property from the flood hazard Message 4A - Protect your property from the flood hazard Message 4B - Prepare your home Message 4C - Sandbags can offer protection against a foot or less of floodwater Message 4E - Get sandbags before a flood</p> <p>Topic 5: Build responsibility Message 5A - Build responsibly in floodplains Message 5B - Comply with development requirements Message 5C - Check with your local floodplain manager before you build</p> <p>Topic 6: Protect natural floodplain functions Message 6A - Keep creeks clean and flowing Message 6B - Keep debris and trash out of our streams Message 6C - Don't pollute, dump, or drain anything in creeks</p> <p>Topic 7: Develop a Family Emergency Plan Message 7A: Develop an emergency plan</p> <p>Topic 8: Download disaster Apps Message 8A - Download disaster emergency apps</p>	<p>Educate our community on flood protection and preparedness measures by working and coordinating with groups who serve as messengers, to people who are at risk of flooding, as they provide their respective business service</p>	<p>(VW OP #100) Administers a "Let's Talk Water" Speakers Bureau Program that customizes presentations to update groups on specific issues, provide updates on Valley Water projects, including flood protection projects and to educate residents on existing flood risks as well as provide resources and tips to be flood ready. https://www.valleywater.org/learning-center/lets-talk-water-speakers-bureau</p>	<p>Valley Water Communications Unit</p>	<p>On a project-specific basis or as requested</p>	<p>Could vary from year-to-year Kiwanis Rotary Clubs Homeowners and Neighborhood Associations Forum Groups Association of Realtors</p>	<p>In FY24, Valley Water's 'Let's Talk Water Speakers Bureau Program' reached the 22 organizations listed below. All general presentations mention flood protection and the need to 'Get Flood Ready' regardless of the county's drought status. They also include links to Valley Water's 'Flood Ready' information and resources webpage (ValleyWater.org/floodready), the hotline to call to report obstructions in creeks, and flood preparedness collateral available for all in-person events.</p> <p>Valley Water's Speakers Bureau Program can customize presentations to update community groups on water-specific issues and provide updates on projects in their area. The FY24 presentations that included flood preparedness information are listed below</p> <ol style="list-style-type: none"> 1. June 2, 2023 – Rotary Club of Saratoga luncheon (FY23) 2. June 12, 2023 – Almaden Valley Community Association meeting (FY23) 3. June 22, 2023 – Gilroy Sons in Retirement meeting (FY23) 4. July 11, 2023 – Morgan Hill Kiwanis Club meeting 5. July 19, 2023 – Rotary Club of Morgan Hill meeting 6. July 25, 2023 – After Hours Rotary Club of Gilroy meeting 7. August 3, 2023 – Evergreen Community Roundtable 8. October 4, 2023 – Almaden Senior Association meeting 9. November 16, 2023 – San Jose Sons in Retirement meeting 10. November 29, 2023 – Rocketship School Parents meeting

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	<p><u>Topic 9:</u> Understand shallow flooding risks – don’t drive through standing water</p> <p>Message 9A - Understand shallow flooding risks - don’t drive through standing water</p> <p>FEMA’s message: “Turn Around Don’t Drown®.”</p>						<ol style="list-style-type: none"> 11. December 1, 2023 – Leadership Sunnyvale meeting 12. December 7, 2023 – Palo Alto Kiwanis Club meeting 13. January 8, 2024 – Berryessa Citizen Advisory Committee 14. January 26, 2024 – Valley Water Next Gen Career Pathways 15. February 4, 2024 – Unitarian Fellowship of Los Gatos 16. February 9, 2024 – The Forum 17. February 28, 2024 – Lions Club of Willow Glenn meeting 18. March 4, 2024 – Leadership Morgan Hill meeting 19. March 12, 2024 – Oak Grove Neighborhood Association meeting 20. March 19, 2024 – Santa Clara City Libraries 21. April 4, 2024 – Valley Water 101 Academy 22. April 18, 2024 – Kaiser Permanente Physicians <p>All Santa Clara communities support and promote Valley Water’s outreach projects.</p>
			(VW OP #101) Participates in booth duty support at various events and fairs throughout the county, including Valley Water Capital project meetings or other events, as requested by various organizations	Valley Water Office of Government Relations	Annually. During the flood season (starting in September – May)	All Santa Clara County CRS Communities	<p>Valley Water staff made a concerted effort to actively participate in community events, including community festivals and emergency preparedness affairs, particularly in communities and neighborhoods in or near flood zones. In FY24 (from September 2023 – May 2024), Valley Water and the communities’ staff hosted 25 booths and distributed flood preparedness information on flood safety and emergency preparedness materials, including Valley Water’s annual FPM. Those events are listed below:</p>

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 FY 2024 (Year 3) Outreach Projects Accomplishments by CRS Communities

Audience	¹ Message	Outcome	Project(s) Proposed to Support the Messages <small>(XX denotes Community acronym, and Outreach Project #)</small>	Assignment	² Schedule	³ Stakeholder	FY 2024 (Year 3 of the 2021 PPI) Outreach Projects Accomplishments <u>INPUT HERE ONLY</u>
							<ol style="list-style-type: none"> 1) 2023 Santos Family 17th Annual Car Show, Alviso, CA – 9/2/23 2) Silicon Valley Fall Festival (Day n Night Festival), Cupertino, CA – 9/9/23 3) Mountain View Art & Wine Festival – 9/9 – 9/10/23 4) Viva Calle, San Jose, CA – 9/10/23 5) Picnic by the Lake Multicultural Festival and Resource Fair, San Jose, CA – 9/20/23 6) County Parks La Fuente Celebration, San Jose, CA – 9/23/23 7) Children’s Moon Festival. San Jose, CA – 9/30/23 8) Assembly Member Ash Kalra’s Veggie Fest, San Jose, CA – 10/7/23 9) Supervisor Lee’s Day on the Bay, Alviso, CA – 10/14/23 10) Bay Area Diwali Festival of Lights, Cupertino, CA – 10/14/23 11) Pumpkins in the Park, San Jose, CA – 10/14/23 12) Shoreline 40th Anniversary Event, Mountain View, CA – 10/15/23 13) Teatro Vision Dia de Los Muertos Matinee, San Jose, CA – 10/20/23 14) South Asian Cultural Association of Sunnyvale’s Diwali Festival – 10/21/23 15) Morgan Hill Kidz Fest and Safe Trick or Treat – 10/28/23 16) City of Morgan Hill Fourth Saturday Downtown Event – 10/28/23 17) D8 Family Fall Festival, San Jose, CA – 10/28/23 18) Santa Visits Alviso – 12/9/23 19) Vietnamese American Roundtable Lunar New Year, San Jose, CA – 2/3/24 20) VMC Foundation Women’s Leadership & Policy Summit, San Jose, CA – 3/23/24 21) AAUW Wildflower Run, Morgan Hill, CA – 3/24/24 22) Cupertino Earth and Arbor Day Festival – 4/20/24

Valley Water hosted Coastal Cleanup Day (CCD) on September 23, 2023 (Results: 52 organized clean-up sites; 1,100 volunteers; 24,076 pounds of garbage on roadsides, along water channels and other public properties; 3,584 pounds of recyclable material that had been improperly discarded was collected) <https://morganhilltimes.com/volunteers-pick-up-tons-of-garbage-on-coastal-cleanup-day/>

Appendix A
 CRS Creditable Outreach and Flood Response Projects by CRS Community
 Santa Clara County Multi-Jurisdictional PPI 2021
 FY 2024 (Year 3) Outreach Projects Accomplishments by CRS Communities

Audience	¹ Message	Outcome	Project(s) Proposed to Support the Messages <i>(XX denotes Community acronym, and Outreach Project #)</i>	Assignment	² Schedule	³ Stakeholder	FY 2024 (Year 3 of the 2021 PPI) Outreach Projects Accomplishments INPUT HERE ONLY
							23) Emergency Preparedness Workshop, San Jose, CA – 4/27/24 24) Tech Interactive Tech Challenge, San Jose, CA – 4/28/24 25) Berryessa Art Festival, San Jose, CA – 5/11/24 Morgan Hill hosted ‘National Night Out’ on August 1, 2023. Flood preparedness information (Valley Water floodplain mailer, red ‘Get Flood Ready’ which includes an emergency supply list, tote bags, etc.) were distributed and general Flood Facts were posted for the public’s information. All Santa Clara communities support and promote Valley Water’s outreach projects.
			(VW OP #102) Partner with local Second Harvest Food Bank with distributing FEMA and Valley Water flood preparedness materials, including promotional item(s) as available	Valley Water CRS Program	In October (during CFPW)	Second Harvest Food Bank of Silicon Valley	In February 2024, Valley Water partnered with Sacred Heart Community Service to provide free emergency starter kits and multilingual educational materials to distribute at events to help residents “Get Flood Ready!” In addition, Valley Water hosted a booth with “Get Flood Ready!” materials at the Silicon Valley Bicycle Coalition’s King Tide Ride Event 2024 held on February 10, 2024, at Riverwalk Park in San Jose. In April 2024, Valley Water participated in two emergency preparedness events to share the “Get Flood Ready” message. Staff hosted a booth at the Eggstravaganza Family Event organized by the Strong Neighborhood Initiative Program Mayfair Neighborhood Advisory Council in San Jose, which had more than 350 attendees. Valley Water also participated in an educational workshop with 40 attendees at The Links, Incorporated “Emergency Preparedness: Safety Now, Peace Later” event at the African American Community Service Agency in San Jose. In December 2023, the Organization for Latino Affairs (OLA) provided Valley Water’s emergency starter kits, English and Spanish flood preparedness information, and giveaways to approximately 500

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 Outreach Projects Accomplishments

Audience ¹ **Message** **Outcome** **Project(s) Proposed to Support the Messages**
(XX denotes Community acronym, and Outreach Project #) **Assignment** ² **Schedule** ³ **Stakeholder**

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				(ALL OP #103) Other New Initiatives, <u>(as noted in the PPI document)</u> 1. Continue and expand the standardized flood message prepared for each community to include flood messages in utility bills each year, including PG&E. 2. Expand on partnerships with local chambers of commerce to disseminate and share flood preparedness information. 3. Expand on outreach to the Asian and Latino communities who live in flood prone areas. 4. Expand on outreach to “hot spot” flood prone areas by hosting on-site or virtual events. 5. Expand on reaching local homeowners associations (HOA)s and apartment associations (i.e. Executive Council of Homeowners [ECHO]) 6. Expand on reaching residents in marginal and low-income communities through partnering with organizations that reach these communities. (i.e. Second Harvest Food Bank and others) 7. Communities could pursue FEMA Matching Funds Grants for severe Repetitive Loss Areas. 8. Review and expand other public information activities, such as Flood Protection Assistance (Activity 360) and Flood Insurance Promotion (Activity 370). 9. Develop a region-wide Flood Response Preparations (FRP) messaging plan.	All	TBD	TBD	attendees at the Santa Visits Alviso Foundation event in San José. The Santa Clara County CRS Group/PPI Committee, included the ‘Other New Initiatives’ topic for discussion at both the March 26, 2024 and May 29, 2024 meetings. See Section V. SC County CRS Users Group/PPIM Committee Meetings - Monitoring and Evaluating the 2021 PPI in the FY24 Annual Evaluation Report for details regarding the review/discussion of the nine other new initiatives. 3/26/24 Meeting, Item #6: Review 2021 PPI “Other New Initiatives” discussion was as follows: Focus on two PPI New Initiatives: Initiative #2: Expand partnerships with the local chamber of commerce to disseminate and share flood preparedness information. <ul style="list-style-type: none"> ■ Approach the Silicon Valley Chamber of Commerce and identify opportunities for partnerships. We need to be able to reach residents and businesses. ■ Morgan Hill—Chamber of Commerce/Downtown Association. Economic Development staff can support the distribution of information. <ul style="list-style-type: none"> · Outreach timing – End of Summer 2024. Action Item: Identify each city's chamber of commerce or equivalent and find ways to share information via websites, blogs, and newsletters. Who in each organization can help establish a connection with the chamber of commerce and downtown associations?

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							<p>Initiative #4: Expand on outreach to "hot spot" flood-prone areas by hosting on-site or virtual events.</p> <ul style="list-style-type: none"> ■ Valley Water has hotspot data; cities may maintain different hotspot data depending on need (e.g., trash hot spots). <ul style="list-style-type: none"> ■ Valley Water has floodplain flood data; it's been provided to cities. ■ Identify high-risk areas (e.g., libraries, parks, stores, etc.) to provide flood preparedness information. ■ Valley Water maintains GIS layers with hotspot information. <p>We have flexibility with this initiative; we can get creative on addressing it.</p> <p>Questions:</p> <ul style="list-style-type: none"> ● What do we mean by "hot spot"? Is it a real event or a modeling hotspot? ● Valley Water has modeling results for design flows with hot spot GIS layers. The GIS layer is based on historical observations of repeated flooding. ● Valley Water has recently installed cameras to assist with flood monitoring. <ul style="list-style-type: none"> ○ https://alert.valleywater.org/map?p=map ● Valley Water and cities might have different hot spot information based on what they manage (e.g., storm drains) <p>5/29/24 Meeting, Item #2: Review of the Meeting Goals and Agenda discussion was as follows:</p> <p>Review pending "Action Items" from the committee's meeting on March 26, 2024.</p> <p>Agenda Item #6: Review 2021 PPI "Other New Initiatives"</p> <p>Based on targeted outreach efforts utilizing hotspot information, initiative #4 (expand on outreach to</p>

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							<p>"hot spot" flood-prone areas by hosting on-site or virtual events) is complete.</p> <p>Initiative #21: Identify the Chamber of Commerce or equivalent in each city and find ways to share information via websites, blogs, and newsletters. This initiative will be re-evaluated next fiscal year.</p> <p>All Santa Clara communities support and promote Valley Water's outreach projects.</p>
			(CUP OP #104) The city provides a Winter Preparedness notification informing contractors that during the winter season, they need to winterize their project(s) site as certain soil disturbance activities are not allowed during the rainy season	City of Cupertino	On a project-specific basis	Various contractors	Cupertino continues to prepare and mail the rainy season letters every year to applicable projects. These letters were mailed in mid-August 2023.
			(MIL OP#105) On a project-specific basis, the city provides contractors a Winter Preparedness notification that informs them that during the winter season, they need to winterize their project(s) site. Certain soil disturbance activities are not allowed during the rainy season	City of Milpitas	On a project-specific basis	Various contractors	Milpitas: On-going. The City of Milpitas sent out winterization notices to larger development projects in October 2023.
	<p>Topic 2: Insure your property for your flood hazard</p> <p>Message 2A - Get flood insurance ahead of time</p> <p>Message 2B – Insure your property</p> <p>Message 2C – There is a 30-day waiting period for the policy to take place</p>	<p>Increase in number of flood insurance policies in the SFHAs and in the county in general</p> <p>Prospective buyers understand flood risks</p> <p><i>These projects are credited under Activity 340 (DFH and REB) – Additional credit is provided if the PPI states that real estate agents should (or have agreed to) advise house hunters about the flood hazard and that real estate agents give house hunters a REB brochure</i></p>	(MH OP #106) The city mails out a newsletter, "Ask Before You Buy: Know Your Flood Risk!" to local real estate agents which are provided to homebuyers to help determine the flood risk of the property being purchased <i>(listed in Appendix B)</i>	City of Morgan Hill	During or prior to the rainy season	Real Estate Agencies/Agent	Morgan Hill will be sending the brochure to real estate agents in June 2024.
			(PA OP #107) Sends out letters to real estate agencies informing them of their responsibility to identify flood hazard areas and to take advantage of the Flood Zone Lookup on the city's website	City of Palo Alto	Annually, beginning of flood season (September/October)	Real Estate Agencies/Agent	Palo Alto sent letters to real estate agencies informing of their responsibility to identify flood hazard areas in August 2023.
			(SJ OP #108) Sends out letters to real estate and insurance agencies and lenders, informing them of their responsibility to identify flood hazard areas and to take advantage of the Flood Zone Lookup on the city's website on the "Flood Hazard Zones webpage and advises to contact the city for map reading services and elevation certificates on file	City of San Jose	At the beginning of the flood season (September – December)	Real Estate Agencies/Agent	San Jose emailed letters to real estate, insurance agencies and lenders in March 2024.

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			(SUN OP #109) Sends mailer/postcard targeted to real estate agents informing them of the client's responsibility for identification and purchase of flood insurance and the availability of the automatic 15% discount	City of Sunnyvale	Each October	Real Estate Agencies/Agents	Sunnyvale: The City sent the mailers to real estate agents October 2023.

Santa Clara Valley Water District FY24 Flood Awareness Campaign

Valley Water's FY24 Flood Awareness Campaign theme was "Get Flood Ready. You Live in a Flood Zone." Valley Water's outreach employed digital geo-targeting technologies to reach businesses and residents in the flood zone. The campaign sought to drive awareness of flood risk, encourage residents to sign up for emergency alerts, and know where to find sandbags. Our materials emphasized our efforts to reduce the risk of flooding by working on capital improvement projects and showcasing our crews' work before, during, and after a storm emergency to keep the community safe from flooding. The overarching message was that we are ready and ask everyone to take steps to be flood-ready.

An educational paid advertising campaign supplemented Valley Water's community outreach effort. Polling results from the prior winter campaign supported the advertising campaign, helping to understand target audiences and their awareness levels and explore what educational messages and images most appealed to them.

The Flood Awareness Campaign lasted six months, from October 2023 to March 2024, and cost \$336,000. Valley Water's FY24 Annual Flood Awareness Campaign cemented the shift to a digital geo-targeted campaign supplemented by four direct multilingual mailings to approximately 49,806 homes and businesses in or near a high-risk flood area, as designated by the FEMA Special Flood Hazard Area (SFHA).

Targeted Mailings

1. FLOOD CAMPAIGN ANNUAL FLOODPLAIN MAILER

Annual Floodplain Mailer (FPM) - Valley Water's multi-language (English, Spanish, Chinese, and Vietnamese) annual FPM 'Get Flood Ready. You Live in a Flood Zone. Know your flood risk. Sign up for alerts. Get Sandbags' was mailed in December 2023.



<https://online.flipbuilder.com/tkap/qkwt/>

The FPM featured QR codes, a magnet with important flood safety websites, a detachable emergency phone list, photos of our most recent flood protection projects, a slideshow of our storm management efforts, which include operating an EOC, filling sandbags, monitoring stream levels, and removing blockages, A QR code led to a video showcasing our stream maintenance work to prevent flooding.

<https://youtu.be/XCEixz0JzFQ?si=X7llwwnCSJolDkp>

2. FLOOD CAMPAIGN POSTCARD MAILER

'Get Flood Ready. You Live in a Flood Zone' multilingual postcards that included the nine CRS topics and supporting messages, and links to various flood readiness/preparedness webpages, were produced and distributed to 49,806 properties in the FEMA SFHA in October 2023.



[Download postcard](#)

3. FLOOD CAMPAIGN TRI-FOLD BROCHURE

Trifold 'You Live in a Flood Zone– Get Flood Ready. Do You Know What to Do Before, During, and After a Flood?' was mailed in January 2024.



<https://s3.us-west-1.amazonaws.com/valleywater.org.us-west-1/s3fs-public/2023%20flood%20mailer.pdf>

4. COUNTYWIDE MAILER

Valley Water's Countywide Mailer (CWM) 'Flooding can happen. Anytime. Anywhere. Get Flood Ready' was mailed countywide from November 17 through December 5, 2023, to 755,210 addresses. The CWM included an

update on Valley Water's flood protection projects, stream maintenance, and storm preparation efforts. The mailer also included a multilingual section outlining the 9 CRS flood tips: know your flood risk, get flood insurance ahead of time, develop an emergency plan and kit, protect your home from flood threats, keep creeks clean and flowing, sign up for emergency alerts (AlertSCC and the American Red Cross Disaster Emergency App), build responsibly in floodplains, and avoid floodwaters - understanding shallow flooding: Turn Around Don't Drown®.



<https://s3.us-west-1.amazonaws.com/valleywater.org.us-west-1/s3fs-public/2023%20CountywideMailer.pdf>

CRS Community Resources

Santa Clara County cities and County Public Works and Planning Departments received requested copies of Valley Water's FPM, postcards, and trifold mailers for their outreach efforts.

Public Agency	Annual Floodplain Mailer (FPM)	Postcard	Trifold (Estimated Mail Date January 2024)
	<i>(Estimated mail dates Nov/Dec 2023 and January 2024)</i>		
City of Los Altos	50	100	20
Town of Los Altos Hills	25	150	20
City of Los Gatos	25	25	20
City of Milpitas	50	25	20
City of Morgan Hill	150	150	150
City of Mountain View	25	25	20
City of Cupertino	50	50	20
City of Palo Alto	100	25	20
City of Sunnyvale	25	25	20
VW CRS Program	150	300	50
All other cities & County (6 count)	25 count each	25 count each	25 count each

All cities and the County were requested to add a link redirecting site visitors from their respective flood protection resource pages and homepage to ValleyWater.org/floodready, Floodsmart.gov, and Ready.gov.

Partner Toolkit

In mid-October 2023, Valley Water’s 2023-2024 Flood Awareness Outreach Partner Social Media Toolkit, 'Get Flood Ready', was available for download to all partnering agencies, including CRS communities. The toolkit provided digital and social media banners and animations featuring the campaign’s calls to action: Get flood ready, know your risk, sign up for emergency alerts, and find sandbags. The toolkit included multilingual graphics showcasing the 9 CRS tips and offered the opportunity to request co-branded bill inserts and banners.



<https://conta.cc/46LwBzd>

	<p>Get Flood Ready</p> <p>The rainy season is around the corner, and we've got new digital banners for you to share on social media with the hashtag #GetFloodReady as a reminder to be prepared.</p> <p>Download digital banners</p>
	<p>Know your risk</p> <p>You don't have to live near a creek to be impacted by flooding. Visit valleywater.org/floodready to check whether your house or business is in a FEMA Special Flood Hazard Area.</p> <p>Download GIF</p>
	<p>Sign up for emergency alerts</p> <p>Preparing for emergencies can be overwhelming. You can learn more about Santa Clara County's emergency alert system at valleywater.org/floodready.</p> <p>Download GIF</p>
	<p>Find sandbags</p> <p>Valley Water offers free sandbags for residents of Santa Clara County. Loose sand and empty bags for self-filling are also available. For a list of locations, visit valleywater.org/floodready.</p> <p>Download GIF</p>
	<p>Flood zone cards and banners</p> <p>Print out our multilingual Get Flood Ready double-sided cards and bill inserts or hang a customized banner to quickly share flood preparedness tips with your community.</p> <p>Print a flood preparedness postcard</p>
	<p>Multilingual Flood Ready tips</p> <p>Share 9 key multilingual flood preparedness tips on social media. You can post individually or as a multilingual slideshow.</p> <p>Download CRS tips</p>

Partnerships and Media

On October 26, 2023, Valley Water, the County of Santa Clara, and the City of San Jose held a news conference at a recently completed stream maintenance site to inform the community about preparedness for the possibility of extreme winter storms. The news conference included an update from the National Weather Service and an interactive display on proper sandbagging techniques. <https://youtu.be/g5CbaVSWluw?si=XH54H-Fg8fgUBemn>

On November 14, 2023, a joint news conference involving Valley Water leaders and the City of San Jose was held at the Coyote Creek Flood Protection Measurements Project site. Valley Water CEO Rick Callender attended the event and was joined by Valley Water Board Director Richard Santos, San Jose Mayor Matt Mahan, and Assistant City Manager Lee Wilcox to brief the public and the media on winter storm preparations.

New Technologies and Animations

In November 2023, Valley Water created an animation explaining the use of our stream gauge portal. The animation outlines how users can see live updates on the stream levels in the County. Our newsletter shared the animation and sent it to 61,000 email addresses and social media channels.

<https://youtu.be/XCEixz0JzFQ?si=X7llwwnCSJolLdkp>

The FY23-24 campaign also featured geotargeted digital alerts sent to the IP addresses of homes in areas prone to flooding (hot spots). The alerts were deployed with National Weather Service alerts, and residents were encouraged to sign up for emergency alerts.

Leveraging Community Channels

Valley Water also used its monthly newsletter, news blog, and social media profiles to enhance flood awareness efforts before and during forecasted storms starting as early as September 2023. During the length of the campaign and leading up to anticipated storm events, Valley Water posted flash flood warnings, shared posts with critical messages about flood safety, and promoted the Flood Watch Tool throughout the winter.

Additionally, the Valley Water Board of Directors shared posts on Nextdoor highlighting the 'Get Flood Ready' messaging and the nine CRS topics throughout winter 2023-24. Valley Water also posted a flood preparedness blog, a digital copy of the FPM, and a guide on what to do before, during, and after a flood.

Valley Water's flood protection resources page at ValleyWater.org/floodready acted as a hub of flood safety information, with icons leading to a series of related web pages. The page includes information on flood zone maps, signing up for emergency alerts, sandbags, reporting local flooding, and safety tips.

Organic Social Media

Valley Water also deployed a small-scale multilingual social media campaign with the slogan "Get Flood Ready" on social media and web platforms. The campaign launched in winter 2023, starting with the season's first rains, and continued through March 2024.

A key strategy for the paid flood awareness campaign was incorporating the 2021 Program for Public Information (PPI) 6 priority topics and the three additional outreach topics, including messages supporting the nine topics, in Valley Water ads. Staff crafted messages derived from Valley Water's annual FPM to residents in the SFHA.

The campaign achieved the following social media metrics with a modest spend:

Post Name	Boost Date	Platform	Timeframe	Audience	Campaign	Engagements	Link Clicks	Spend
Know flood risk	10/4/2023	Facebook	10/4/2023-11/4/2023	61,539		1,656	932	\$1,000.00
Are you flood ready?	12/7/2023	Facebook	12/7/23-12/17/2023	88,970		1,656	1,657	\$635.00
Three day emergency kit	11/30/2023	Facebook	1/16/2023 - 3/20/2023	34,475		1,223	104	\$725.71
Emergency Apps	1/16/2024	Facebook	1/25/24-3/20/2024	74,118		1,466	1,454	\$1,000.00
Don't drive	1/23/24	Facebook	1/24/24-3/20/2024	24,793		1,655	1629	\$612.23
Protect your home from flood threats	1/25/24	Facebook	1/25/24-3/20/2024	74,118		1,466	1,454	\$570.90
Flood Insurance	1/11/23	Facebook	1/11/24-3/20/2024	88,860		1,637	1,617	\$625.47
Keep creeks healthy	2/27/24	Facebook	2/27/24-3/20/24	62,952		908	895	\$436.22

Valley Water
Published by Sprout Social · February 27 ·

Healthy, flowing creeks reduce flood risks by carrying stormwaters away from properties and roads. Don't pollute, dump, or drain anything in creeks. Dumping into a stream is illegal; it affects the water quality and creek habitat. It can also cause blockages, increasing flood risks.

- Report blockages like wood or debris dumping in creeks to the Valley Water Watersheds Operations & Maintenance hotline at 408-630-2378.
- Report pollution in a creek, pond, or reservoir, call 1-888-510-5151. You can also report these issues through Access Valley Water.

<p>Keep creeks clean and flowing.</p> <p>Healthy, flowing creeks reduce flood risks by carrying stormwaters away from properties and roads. Report blockages like wood or debris and dumping in creeks, by calling 408-630-2378.</p> <p>GET FLOOD READY</p>	<p>Mantenga los arroyos limpios y en su curso.</p> <p>Los arroyos saludables y en movimiento reducen los riesgos de inundación al encauzar el agua de las tormentas lejos de las propiedades y de los caminos. Para reportar obstrucciones, como madera o basura, y desechos en los arroyos, llame al 408-630-2378.</p> <p>GET FLOOD READY</p>
<p>保持溪流清洁且通畅无阻。</p> <p>水流通畅的溪流可将来自房屋和公路的雨水输送走,从而减少洪灾风险。请致电408-630-2378,报告如木头或碎片和倾倒物等障碍物。</p> <p>GET FLOOD READY</p>	<p>Giữ các con lạch sạch sẽ và không tắc nghẽn.</p> <p>Các con lạch sạch sẽ, không tắc nghẽn sẽ làm giảm nguy cơ lũ lụt bằng cách đưa nước lũ tránh xa các khu đất và đường xá. Báo cáo tình trạng tắc nghẽn như gỗ hoặc mảnh vỡ hoặc vớt rác xuống lạch theo số 408-630-2378.</p> <p>GET FLOOD READY</p>

Valley Water
Published by Sprout Social · January 19 ·

As we continue through the rainy season, we want to remind you to stay safe on the road.

Keep an eye out for puddles, which can lead to hydroplaning, and be cautious of falling debris due to heavy winds. And, as tempting as it may be, never drive or walk through flooded areas, no matter how shallow. Remember, safety first! For more flood tips, visit valleywater.org/floodready.

<p>Never walk or drive through flooded areas, no matter how shallow.</p> <p>Understand shallow flooding risks—don't drive through standing water.</p> <p>GET FLOOD READY</p>	<p>Nunca camine o conduzca por áreas inundadas, no importa si el agua es poco profunda.</p> <p>Comprenda los riesgos de las aguas poco profundas—No conduzca por calles inundadas.</p> <p>GET FLOOD READY</p>
<p>无论洪水水位多浅,都不要步行或开车穿过洪水泛滥的地区。</p> <p>了解洪水浅水区的危险—不要行驶经过浅水区。</p> <p>GET FLOOD READY</p>	<p>Không bao giờ đi bộ hay lái xe qua khu vực bị lũ lụt, dù nước có nông thế nào đi nữa.</p> <p>Hiểu các mối nguy hiểm của vùng lũ cạn—Không lái xe qua nơi có nước đọng.</p> <p>GET FLOOD READY</p>

Valley Water
Published by Sprout Social · January 25 ·

We want to make sure your family and your home are protected. Know your nearest sandbag pickup location before the next big storm hits.

Visit valleywater.org/floodready to a list of sandbag sites.

<p>Protect your home from flood threats.</p> <p>Valley Water offers free, filled sandbags for residents of Santa Clara County. Get sandbags before a flood. For a list of locations, visit valleywater.org/floodready or call 408-630-2650.</p> <p>GET FLOOD READY</p>	<p>Proteja su hogar de amenazas de inundaciones.</p> <p>Valley Water ofrece bolsas de arena llenas gratis para los residentes del condado de Santa Clara. Visite valleywater.org/floodready o llame al 408-630-2650 para obtener una lista de ubicaciones.</p> <p>GET FLOOD READY</p>
<p>保护房屋免受洪灾威胁。</p> <p>Valley Water 可为圣克拉拉县的居民提供免费的成品沙袋。请在洪水来临之前准备好沙袋。欲了解具体地点,请访问 valleywater.org/floodready 或致电 408-630-2650。</p> <p>GET FLOOD READY</p>	<p>Bảo vệ nhà cửa khỏi các mối đe dọa lũ lụt.</p> <p>Valley Water cung cấp các bao chứa đã đổ đầy cát miễn phí cho cư dân Hạt Santa Clara. Hãy nhận bao cát trước khi có lũ lụt. Để biết danh sách các địa điểm, truy cập valleywater.org/floodready hoặc gọi 408-630-2650.</p> <p>GET FLOOD READY</p>

Valley Water
Published by Sprout Social · January 17 ·

Be aware. Be prepared. Take action.

Visit valleywater.org/floodready to find out if you live in a high-risk flood zone.

Esté alerta. Esté preparado. Actúe.

Visite valleywater.org/floodready para saber si vive en un área con alto riesgo de inundaciones.

Hãy cảnh giác. Chuẩn bị sẵn sàng. Hành động.

Truy cập valleywater.org/floodready để tìm hiểu xem quý vị có sống trong vùng có nguy cơ lũ lụt cao hay không.

提高意识, 做好准备, 采取行动。

<http://xn--valleywater-3g36al79f.org/floodready>, 了解您是否生活在高风险的洪水区。

<p>Know your flood risk.</p> <p>Visit valleywater.org/floodready to find out if you live in a high-risk flood zone.</p> <p>GET FLOOD READY</p>	<p>Conozca su riesgo de inundación.</p> <p>Visite valleywater.org/floodready para saber si vive en un área con alto riesgo de inundaciones.</p> <p>GET FLOOD READY</p>
<p>了解您面临的洪灾风险。</p> <p>访问 valleywater.org/floodready, 了解您是否生活在高风险的洪水区。</p> <p>GET FLOOD READY</p>	<p>Nhận biết nguy cơ lũ lụt.</p> <p>Truy cập valleywater.org/floodready để tìm hiểu xem quý vị có sống trong vùng có nguy cơ lũ lụt cao hay không.</p> <p>GET FLOOD READY</p>

Valley Water
 Published by Sprout Social · October 4, 2023

It's time to Get Flood Ready! Learn more at valleywater.org/floodready.

Prepárese para las inundaciones. Puede conocer más información en valleywater.org/floodready.

做好防洪准备。 <http://xn--valleywater-2u0r773c155bwc1j1b8a.org/floodready>, 了解更多信息。

HÃY SẴNG SẴNG ĐỐI PHÓ LŨ LỤT. Quý vị có thể tìm hiểu thêm tại valleywater.org/floodready.

Develop an emergency plan.
 The first step to Get Flood Ready is preparing for an emergency by discussing with your household members what to do during a disaster.

Desarrolle un plan de emergencia.
 El primer paso para estar listo ante las inundaciones es prepararse para una emergencia. Hable con los miembros de su hogar sobre que hacer durante un desastre.

制定应急计划.
 做好防洪工作的第一步是为紧急情况做准备。与您的家庭成员讨论在洪灾中应该采取什么行动。

Tạo kế hoạch khẩn cấp.
 Bước đầu tiên hướng tới chuẩn bị sẵn sàng ứng phó với lũ lụt là chuẩn bị cho trường hợp khẩn cấp. Thảo luận với các thành viên trong gia đình về những việc cần làm khi xảy ra thiên tai.

Valley Water
 Published by Sprout Social · January 9

You can register to receive emergency alerts and warnings by signing up for Santa Clara County's AlertSCC system: <https://emergencymanagement.sccgov.org/AlertSCC>

Puede registrarse para recibir alertas y advertencias de emergencia a través del sistema AlertSCC del Condado de Santa Clara: <https://emergencymanagement.sccgov.org/AlertSCC>

Quý vị có thể nhận các tin nhắn báo động khẩn cấp 3 từ Quận hạt Santa Clara bằng cách đăng ký với AlertSCC: <https://emergencymanagement.sccgov.org/AlertSCC>

您可以注册以接收紧急情况 通过注册获取警报和警告
 圣克拉拉县的 AlertSCC 系统: <https://emergencymanagement.sccgov.org/AlertSCC>

Download emergency apps.
 You can register to receive emergency alerts and warnings by signing up for Santa Clara County's AlertSCC system.

Descargue aplicaciones para desastres y emergencias.
 Puede registrarse para recibir alertas y advertencias de emergencia a través del sistema AlertSCC del Condado de Santa Clara.

Tải các ứng dụng về trường hợp khẩn cấp.
 Quý vị có thể nhận các tin nhắn báo động khẩn cấp 3 từ Quận hạt Santa Clara bằng cách đăng ký với AlertSCC.

下载紧急应用程序.
 请注册圣克拉拉县的AlertSCC系统以获取紧急警报的通知。

Valley Water
 Published by Sprout Social · November 30, 2023

You never know when the next big storm will hit. Make sure you have all of the essentials in your 3-day emergency kit.

Visit valleywater.org/floodready to learn more about what you should pack in case of an emergency.

Put together your 3-day emergency kit.
 Create an emergency kit with tools, supplies, non-perishable food and water.

Prepare un kit de emergencia.
 Prepare un kit de emergencia con herramientas, suministros, alimentos no perecederos y agua.

整理一个3日应急包.
 制作一个应急包，配备工具、供应品、不易腐烂的食物和水。

Đề bộ dụng cụ khẩn cấp sử dụng trong 3 ngày vào cùng một chỗ.
 Tạo bộ dụng cụ khẩn cấp bao gồm các công cụ, đồ tiếp tế, thực phẩm không dễ hỏng và nước.

Valley Water
 Published by Sprout Social · March 1

This is an important flood tip reminder! Your local government requires special permits for construction within Special Flood Hazard Area (SFHA) zones.

Property owners can also make physical alterations to buildings, such as elevating a structure, to reduce flood risks and insurance premiums. Before you build or begin upgrades to your property, check with your local floodplain manager to ensure compliance with special requirements.

Visit valleywater.org/floodready for a list of Santa Clara County floodplain managers.

Build responsibly in floodplains.
 Construction within flood zones requires special permits. Check with your city or county floodplain manager BEFORE you build. Learn more at valleywater.org/floodready.

Construya responsablemente en valles inundables.
 Se requieren permisos especiales para construir en zonas inundables. Conozca más información en valleywater.org/floodready.

洪泛区的建筑施工工程要有高度的责任心.
 在洪水泛滥地区施工需要获得特殊许可。请在施工之前，咨询你所在城市和区县的洪水区经理。如欲了解更多信息，请访问 valleywater.org/floodready。

Xây dựng có trách nhiệm trong vùng lũ.
 Việc xây dựng trong các khu vực lũ lụt cần phải có giấy phép đặc biệt. Tra xét lại với thành phố hoặc cơ quan quản lý vùng lũ trước khi thi công. Tìm hiểu thêm tại valleywater.org/floodready.

Valley Water
 Published by Sprout Social · January 11 ·

Does your insurance policy cover flood damage?

If you own property, whether inside or outside of the FEMA-designated SFHA, you should consider purchasing flood insurance for the protection and peace of mind it brings. Even if you already have a policy, most property owners' and renters' insurance policies don't cover damage from natural disasters such as floods.

Typically, there's a 30-day waiting period from the date of purchase until your flood insurance policy goes into effect. So now is the perfect time to ensure your policy is up to date.

Visit valleywater.org/floodready to learn more.

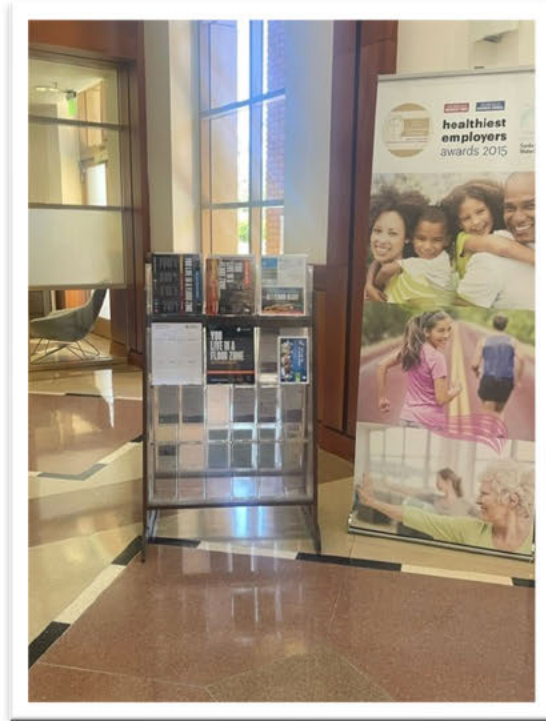


Public space banners and lobby display

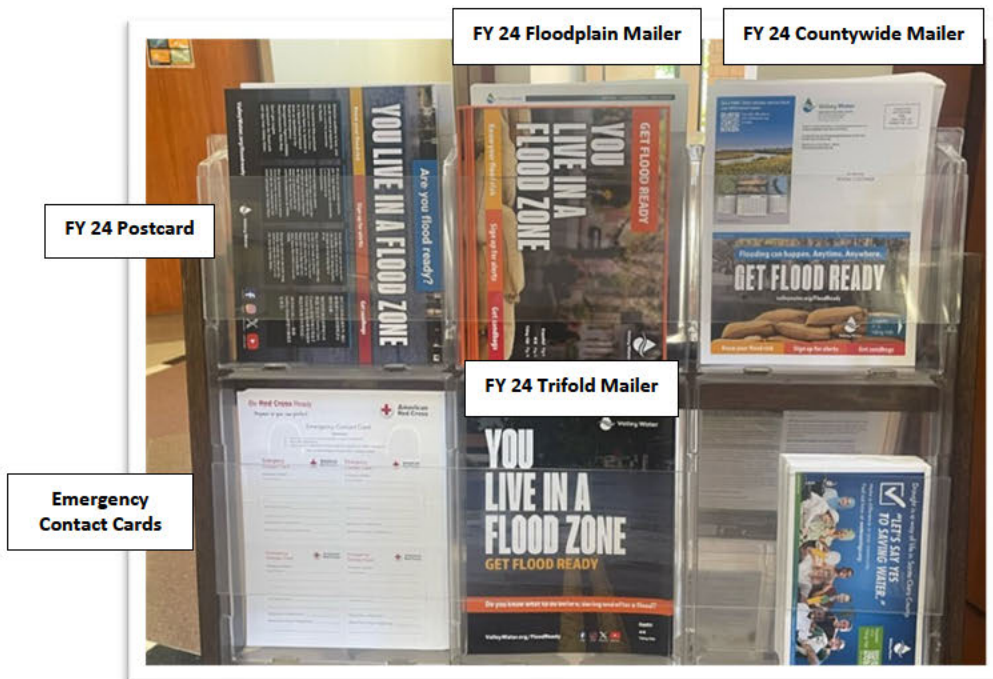
Valley Water also hung 'Get Flood Ready' banners in 10 areas identified as flooding hot spots. The banners included our calls to action and a QR code leading to our ValleyWater.org/floodready page. A display featuring the contents of an emergency kit was placed at a prominent location in Valley Water's headquarters. Readiness materials were made available.



Get Flood Ready banners placed throughout the County in Valley Water hotspot areas.



Valley Water HQ Lobby Displaying FY24 Flood Readiness Materials



Valley Water HQ Lobby Displaying FY24 Flood Readiness Materials

Valley Water 2023-24 Flood Media Campaign

The main objective of the 2023-24 Flood Awareness Campaign was to alert the public in Santa Clara County of

the area's ongoing flood risks. Valley Water used geo-mapping data to target residents in areas at high risk of flooding, demographically targeting ads in the four most prominent languages in Santa Clara County (*English, Spanish, Chinese, and Vietnamese*).

The digital outreach campaign featured three engaging multilingual animations encouraging residents to get flood-ready by knowing their risk, signing up for emergency alerts, and finding sandbags. Platforms used included Google and Meta and digital banners on multilingual community newspaper sites. Our website and social media platforms were also branded with the Get Flood Ready theme for the campaign's duration.

The campaign spent \$107,778 overall. The campaign served over 20 million impressions and sent over 2.9 million people to the landing pages to learn more about their flood risks and options to prevent danger in their neighborhood.

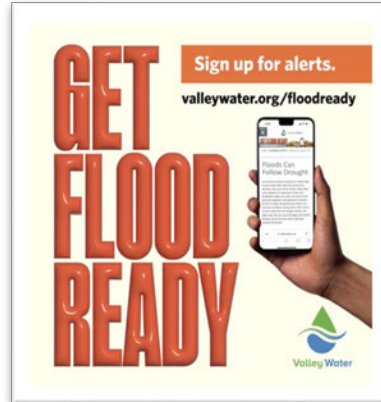
The Media Buy:

SPEND	English	Spanish	Chinese	Vietnamese	Overall
Meta	\$15,860	\$7,138	\$7,193	\$7,188	\$37,379
Google	\$19,590	\$6,450	\$6,518	\$6,498	\$39,056
Programmatic	\$20,477	\$1,022	\$1,022	\$1,022	\$23,543
Local Newspapers	\$4,600	\$1,000	\$1,200	\$1,000	\$7,800
Overall:	\$60,527	\$15,610	\$15,933	\$15,708	\$107,778
%% of Overall:	56%	14%	15%	15%	

CLICKS	English	Spanish	Chinese	Vietnamese	Overall
Meta	6,541	3,629	3,138	7,188	20,496
Google	65,848	13,436	13,350	6,498	99,132
Programmatic	2,804,492	144	144	144	2,804,924
Overall:	2,876,881	17,209	16,632	13,830	2,924,552
%% of Overall:	98.4%	0.6%	0.6%	0.5%	

The Ads





2023-24 Flood Awareness Campaign Results

Probolsky Research conducted A post-Flood Awareness Campaign survey of 400 residents in the FEMA Special Flood Hazard Area between March 7 and 14, 2024. Results indicated a 15.3% increase in outreach mailing recollection versus 2023 and a 21% increase in flood preparation. The number of residents who think Valley Water is doing an excellent or good job of informing Valley Water on what to do when flooding occurs increased by 10% versus 2023 and now sits at 54%.

The post-2024 Flood Awareness Campaign survey found:

- 54% remember receiving mail with information about flood safety in the past year (39% in 2022-23).
- 82% are confident they have taken all necessary measures to protect themselves from flooding impacts (64% in 2022-23).
- 54% say Valley Water does an excellent/good job keeping residents informed about what to do when flooding occurs (43% in 2022-23).
 - Among those who said excellent/good
 - 76% said good, 24% said excellent.
- 53% say their home is located in a flood zone or at risk of flooding area (48% in 2022-23).
- 45% of respondents have flood insurance (39% in 2022-23).
 - 24% of renters polled have flood insurance (15% in 2022-23)
- 64% do not have flood insurance because they don't think they need it.
- 72% say their home is prepared for a flood.
 - Among those who said they are confident, 57% are very confident.
- 85% have never experienced flooding in their home.
- 47% are most likely to notice and remember social media ads.

Based on the findings, we will continue with targeted mailings to the FEMA SFHA as our outreach strategy for the flood awareness campaign and targeted advertising.

Agenda Meeting

Santa Clara County CRS Users Group & Program for Public Information (PPI) Committee Meeting

March 26, 2024 | 2:30 PM – 4:30 PM

Join Zoom Meeting

<https://valleywater.zoom.us/j/86013495419>

Meeting ID: 860 1349 5419 | +1 669 900 9128 US (San Jose)

Purpose: PPI Stakeholder Committee Annual Evaluation Meeting per Activity 330, Outreach Project, Element 332.c. Program for Public Information, Step 7 requirement (*page 2*)

Outcome: Complete development of the 2021 Multi-Jurisdictional Program for Public Information (PPI) Annual Report for FY24 (*Year 3: July 2023 to June 2024*)

Item	Meeting Topic	Presenter	Time
1.	Introductions	Amy Fonseca	10 min
2.	Review of the meeting goals and agenda	Amy Fonseca	2 min
3.	Annual review of CRS Communities Roster (Google Link)	Amy Fonseca	2 min
4.	Valley Water CRS Program updates	Amy Fonseca	5 min
5.	Floodplain Management Plan (FMP) update	Amy Fonseca Melissa Mitchell Tetra Tech	15 min
6.	Review 2021 PPI 'Other New Initiatives'	Amy Fonseca	20 min
7.	<p>2021 Multi-Jurisdictional Program for Public Information (PPI) Annual Evaluation Report Complete development of the Annual Evaluation Report for FY24 (<i>Year 3: July 2023 to June 2024</i>)</p> <ul style="list-style-type: none"> • Reference the Activity 330 Outreach Project sheets <i>located here</i> https://fta.valleywater.org/fl/1a2Jh3wyoO as a starting point to update Appendix A from 2021 SC County Multi-Jurisdictional PPI • Update the FY24 Project Accomplishments column for your community Google Link NOTE: Update <u>Input Here Only</u> column; Do Not edit anything else • Communities' updates are due by next CRS Users Group/PPI Meeting or no later than May 31, 2024 	Amy Fonseca	45 min
8.	<p>Activity 350 – Flood Protection Information, c. flood protection website (WEB) (<i>page 350-7</i>)</p> <p>The community must:</p> <ol style="list-style-type: none"> 1) The community must check the website's links at least monthly, and fix those that are no longer accurate. 2) At least annually, the community must review the content to ensure that it is still current and pertinent (e.g., make sure names, addresses, phone numbers, and other contact information are still correct; update any ordinance changes; etc.). 	Amy Fonseca	2 min
9.	<p>Next meeting – Joint CRS Users Group/Program for Public Information (PPI) Committee meeting</p> <ul style="list-style-type: none"> • Complete the development of the 2021 PPI Annual Report Year 3 (FY 2024) 	Amy Fonseca	2 min
10.	Adjourn		

Excerpt from 2017 CRS Coordinator's Manual:

“Step 7: Implement, monitor, and evaluate the program. The Program for Public Information committee meets at least annually to monitor the implementation of the outreach projects. The committee assesses whether the desired outcomes were achieved and what, if anything, should be changed. This work is described in an evaluation report that is prepared each year, sent to the governing body, and included in the annual recertification.

The community must update its Program for Public Information at least every five years. This can be a new document or an addendum to the existing document that updates the needs assessment and all sections that should be changed based on evaluations of the projects.

The Program for Public Information update will be reviewed for CRS credit according to the *Coordinator's Manual* currently in effect, not the version used when the community originally requested this credit. The update can qualify as the annual evaluation report for the year it was prepared. The updated Program for Public Information must be adopted following the same process as adoption of the original document.”

AGENDA ITEM NO. 6 [Excerpt from page 66 from 2021 PPI]

Other New Initiatives

The PPI committee identified a number of new initiatives:

1. Continue and expand the standardized flood message prepared for each community to include flood messages in utility bills each year, including PG&E.
2. Expand on partnerships with local chambers of commerce to disseminate and share flood preparedness information.
3. Expand on outreach to the Asian and Latino communities who live in flood prone areas.
4. Expand on outreach to “hot spot” flood prone areas by hosting on-site or virtual events.
5. Expand on reaching local homeowners associations (HOA)s and apartment associations
(i.e. Executive Council of Homeowners [ECHO])
6. Expand on reaching residents in marginal and low-income communities through partnering with organizations that reach these communities. (i.e. Second Harvest Food Bank and others)
7. Communities could pursue FEMA Matching Funds Grants for severe Repetitive Loss Areas.
8. Review and expand other public information activities, such as Flood Protection Assistance (Activity 360) and Flood Insurance Promotion (Activity 370).
9. Develop a regionwide Flood Response Program messaging plan.

For questions, please contact Amy Fonseca at (408) 630-3005 (office) or (408) 691-8889 (cell) or afonseca@valleywater.org

Santa Clara County CRS Users Group / PPI Committee Meeting
Attendance Sheet

March 26, 2024 | 2:30 - 4:30pm | Zoom

Name	Agency
Robb Lampa	California Department of Water Resources
Jenn Chu	City of Cupertino
Susana Ramirez	City of Gilroy
Vency Woo	City of Los Altos
Chris Wilson	City of Los Altos External Stakeholder
Arthur Valderrama	City of Milpitas
Brian Petrovic	City of Milpitas
Roberto Alonzo	City of Milpitas
Maria Angeles	City of Morgan Hill
Renee Gunn	City of Mountain View
Rajeev Hada	City of Palo Alto
Vicki Thai	City of Palo Alto
Arlene Lew	City of San Jose
Vivian Tom	City of San Jose
Brandon Coco	City of Santa Clara
Christian Tran	City of Santa Clara
Lea Velasco	City of Sunnyvale
Tamara Davis	City of Sunnyvale
Darrell Wong	County of Santa Clara
Emma Kilkelly	Tetra Tech, Consultant
Amy Fonseca	Valley Water
Diana Padilla	Valley Water
Emily Zedler	Valley Water
Jessica Vasquez	Valley Water
Kristen Yasukawa	Valley Water
Merna Leal	Valley Water
Rene Moreno	Valley Water

Agenda Meeting

Santa Clara County CRS Users Group & Program for Public Information (PPI) Committee Meeting Notes

March 26, 2024 | 2:30 pm – 4:30 pm

Item #1: Introductions/Attendance

Item #2: Review of Meeting Goals and Agenda / Agenda Item #3: Annual Review of CRS Communities Roster:

- The main objectives of the meeting are as follows:
 - Fulfill the requirements for CRS PPI credit as per the CRS Coordinator's Manual.
 - Initiate the Annual PPI Reporting process for the 2021 PPI, year 3, which will conclude at the end of May 2024.
 - Review the status of the outreach initiatives listed in the 2021 PPI.
 - Discuss the Multi-jurisdictional Hazard Mitigation Plan.
 - Provide updates on the Regionalization Project and other Valley Water updates.
- **Action Items:**
 - Review the CRS community roster within the next 2 weeks and ensure accurate information.

Item #4: Valley Water CRS Program Updates

- Transition the Hazard Mitigation Plan to the watersheds division for better alignment, with Emily Zedler (Valley Water) being the new contact.
- Amy Fonseca has taken a new leadership role at Valley Water. Amy and Merna Leal will continue to support certain aspects of the plan during the transition to the watershed division.
- Valley Water is collaborating with Emma Kilkelly from Tera Tech, who will assist with the Hazard Mitigation Plan.
- Valley Water has been receiving several event tabling requests from different communities. We will share relevant events with the group and invite you to participate. This could be a great opportunity to use the flood event kits provided last year. Valley Water will try to attend the event, but if you cannot, we would encourage you or someone else from your office to attend.
 - Valley Water wants to coordinate with cities to prevent duplicating efforts and attend the same events (and distribute the same materials).
 - Valley Water receives calls/emails from residents and will forward calls/emails to respective cities' contacts as listed in the CRS roster.

Item #5: Floodplain Management Plan (FMP) Update:

- Valley Water/Tetra Tech will coordinate a meeting to discuss the mitigation plan.
- Emma Kilkelly (Lead Planner, Tetra Tech) presented an overview of the Flood Hazard Mitigation Plan.
 - The purpose of this plan is to reduce the adverse impacts of flooding by assessing existing measures and conducting hazard and risk assessments. Emma outlined the 10-step planning process, following the Community Rating System (CRS) guidelines.
- **Action Items:**
 - Provide Tetra Tech presentation to the group.
 - Merna to meet with Emily Zedler to continue the conversation on hotspots.
- **Questions:**
 - When will the plan be valid? Is it a five-year plan, and if so, what are the active dates? This information is important for people who plan their schedules around their cycle. For instance, we just passed our cycle for Santa Clara in 2023. Will the new plan be active from 2024 until 2029, and will it be valid during our next cycle?
 - The validity of the document will start from the time it is adopted or approved by CRS, and it will last for 5 years. The document will still be valid during

- Santa Clara's next cycle. If, for any reason, it increases your points, you can always request a modification of your score.
- In the past, we had an appendix for the mitigation plan when we used it for our floodplain management credits, and the county prepared the documents for this. Will there be an appendix for each of our agencies so that we can provide specific details and data for you to fill in? Or will it be just one comprehensive document that's standard for all agencies? It's important to have an appendix for each agency as the issues we face are different and specific to each of us.
 - All agencies will be covered under the general floodplain plan, but the specifics regarding the appendices are currently uncertain. We need to address specific requirements for each jurisdiction. Our goal is to include all agencies within the general plan.
 - Could we get a copy of the presentation provided by Tetra Tech?
 - Yes, the presentation will be shared with the group.
 - The all-hazard mitigation plan is typically developed by the county with input from representatives of the Office of Emergency Services (OES) rather than Floodplain managers or CRS coordinators. Will we be working with or mentioning the plan to the county OES to stay informed on its progress? Will there be regional coordination to ensure that everyone is aware of what is happening with the plan?
 - We intend to create a flood hazard mediation plan, which will be rolled into the counties either as an appendix or at the time of their next update. We hope they will be able to add the CRS requirements in a way that is similar to what they did in 2017. However, that is still a long way away, and we all need to be thinking about it. It may not affect you, but sometime in 2028 or 2029, we need to ensure everyone is on board with the CRS requirements, as they could impact your credit rating.
 - Is the plan to assess and evaluate the known flood hotspots part of the new initiative? Could this be done to align with other efforts?
 - It depends on the hotspot definition; there's no formal definition. But Valley Water and cities could align. As we start the planning process, there is an opportunity for credits when evaluating hotspot information.

Item #6: Review 2021 PPI "Other New Initiatives"

- Focus on two PPI New Initiatives:
 - Initiative #2: Expand partnerships with the local chamber of commerce to disseminate and share flood preparedness information.
 - Approach the Silicon Valley Chamber of Commerce and identify opportunities for partnerships. We need to be able to reach residents and businesses.
 - Morgan Hill—Chamber of Commerce/Downtown Association. Economic Development staff can support the distribution of information.
 - Outreach timing – End of Summer 2024.
 - **Action Item:**
 - Identify each city's chamber of commerce or equivalent and find ways to share information via websites, blogs, and newsletters.
 - Who in each organization can help establish a connection with the chamber of commerce and downtown associations?
 - Initiative #4: Expand on outreach to "hot spot" flood-prone areas by hosting on-site or virtual events.
 - Valley Water has hotspot data; cities may maintain different hotspot data depending on need (e.g., trash hot spots).
 - Valley Water has floodplain flood data; it's been provided to cities.
 - Identify high-risk areas (e.g., libraries, parks, stores, etc.) to provide flood preparedness information.
 - Valley Water maintains GIS layers with hotspot information.
 - We have flexibility with this initiative; we can get creative on addressing it.

- **Questions:**
 - What do we mean by "hot spot"? Is it a real event or a modeling hotspot?
 - Valley Water has modeling results for design flows with hot spot GIS layers. The GIS layer is based on historical observations of repeated flooding.
 - Valley Water has recently installed cameras to assist with flood monitoring.
 - <https://alert.valleywater.org/map?p=map>
 - Valley Water and cities might have different hot spot information based on what they manage (e.g., storm drains)

Agenda Item #7: 2021 Multi-Jurisdictional Program for Public Information (PPI) Annual Evaluation Report

- 330 Outreach Project (OP) Worksheet (on Egnyte):
 - Each city has a worksheet available. Sections include 1) All OP projects – each city can receive credits, 2) City-specific and 3) Valley Water-specific credits.
- Appendix A
 - Review and update information in the “FY 2024 (Year 2 of the 2021 PPI)” column.
 - Focus only on each respective community and two OP #All. Double-check information to ensure relevance. If there are any changes, provide a brief explanation.
 - Do not update or change any information in the other columns.
 - If changes to other columns are needed, please note any changes in the “FY 2024 (Year 2 of the 2021 PPI)” column.
 - Reminder—Appendix A is due August 1, 2024. However, it must be approved by the governing body as part of the annual recertification package.
 - Check if the governing body takes a summer recess to ensure it's approved by 8/1/24 (*annual recertification due date*), and/or when you are cycled by ISO.
 - When the PPI report is unavailable, cities are given a draft report by Valley Water, which is submitted along with an explanation regarding the governing body approving PPI.
 - This is an information item. The report describes how each city takes it to its governing body.
 - **Action Item:**
 - Review and update information in the “FY 2024 (Year 2 of the 2021 PPI)” column by the end of May 2024.

Agenda Item# 8: Activity 350 – Flood Protection, c. flood protection website

- **Action Item:**
 - Check flood protection resource web page links monthly to ensure active links; update the entire content annually.
 - Make sure to redirect to 1) valleywater.org/floodready, 2) floodsmart.gov, and 3) ready.gov.

Agenda Item#9: Next meeting – Joint CRS Users Group/Program for Public Information (PPI) Committee meeting

- Upcoming meeting in May 2024. A Doodle Poll will be sent.
 - Upcoming Agenda Items:
 - Valley Water’s Communications Unit will provide an update on their flood preparedness campaign.
 - Solicit ideas for next year’s campaign.
 - Discuss promotional materials for future flood readiness campaigns.

General Updates/Announcements:

- CRS regionalization Feasibility Study:
 - Thank you for your feedback. Your input has been used to readjust the study recommendations. Along with the baseline model suggested by Tetra Tech, Valley Water is currently exploring ways to simplify the program. The study is still ongoing, and Valley Water is evaluating various models. We will keep you informed as we move forward.
- Upcoming State CRS Users Group meeting – April 17, 2024.
- Reflections on recent ISO evaluations and efforts to improve documentation for ISO certification. Participants discuss their experiences with ISO specialists, challenges faced during ISO evaluations, and strategies for improving their scores, particularly in areas like floodplain management and hazard mitigation plans.
- Reminder to upload post-cycle documentation to Egnyte to ensure information is available for future use.
- **Questions:**
 - Can ISO revisit the evaluation if sufficient points are obtained from Valley Water's hazard mitigation plan? ISO may agree to a revision if points from the hazard mitigation plan can elevate the city's rating, but this depends on meeting or surpassing the threshold for the next class.

 - What documentation does ISO require from Valley Water for water drainage within Milpitas? ISO requirements for documentation from Valley Water may have changed over time. Previously, a comprehensive cost and accomplishment report sufficed, but confirming current requirements is essential. If documentation is needed, submit a request to Valley Water with enough time to pull reports/documentation. It is up to each community to conduct the impact adjustment analysis.

Agenda Meeting

Santa Clara County CRS Users Group & Program for Public Information (PPI) Committee Meeting

May 29, 2024 | 2:30pm – 4:30pm

Join Zoom Meeting

<https://valleywater.zoom.us/j/81019341372?pwd=MmpVU1RJK1RsU0pNcXkvanBFcU53UT09>

Meeting ID: 810 1934 1372 | Passcode: 653912 | +1 669 900 9128 US (San Jose)

Purpose: PPI Stakeholder Committee Annual Evaluation Meeting to monitor the Implementation of the 2021 Santa Clara County Multi-Jurisdictional Program for Public Information per Activity 330, Outreach Project, Element 332.c. Program for Public Information (PPI), Step 7 requirement

Outcome: 2021 PPI Annual Evaluation Report, FY24 Year 3 of 5

Item	Meeting Topic	Presenter	Time
1.	Introductions Roll Call / Roster Updates	Amy Fonseca	10 min
2.	Review of the Meeting Goals and Agenda Review pending Action Items from this committee's 3/26/24 meeting (<i>see attached list</i>)	Amy Fonseca	10 min
3.	Flood Awareness Survey 2024 Results Presentation FY23-24 Flood Awareness Campaign Results Launch of Valley Water's Annual Flood Awareness Campaign kicks-off October 2024.	Adam Probolsky Paola Reyes	15 min 10 min
4.	Valley Water update of the Feasibility Study for Regionalizing CRS in Santa Clara County and the Santa Clara County Multi-Jurisdictional Floodplain Management Plan (FMP) (flood-focused)	Amy Fonseca	10 min
5.	CRS 2024 Cycle Group (San Jose and Valley Water) and Annual Recertification	Amy Fonseca	5 min
6.	California Flood Preparedness Week (October 2024) 1. The committee roster is shared w/CA DWR to include all communities to the CFPW meetings. 2. Please attend for good ideas, networking, and sharing resources (DWR has a lot of samples and other items). 3. Invite your Communications and OES staff to help promote flood-readiness. 4. Opportunity for DWR to report on your work and participation and vis-versa.	Amy Fonseca	5 min
7.	Complete Development of the 2021 Multi-Jurisdictional Program for Public Information (PPI) Annual Report, FY 24 (Year 3: July 2023 to June 2024) <ul style="list-style-type: none"> ▪ Reference the Activity 330 Outreach Project sheets <i>located here</i> https://fta.valleywater.org/fl/1a2Jh3wyoO as a starting point to update Appendix A from 2021 SC County Multi-Jurisdictional PPI ▪ Update the FY24 Project Accomplishments column for your community Google Link NOTE: Update <u>Input Here Only</u> column; Do Not edit anything else ▪ Communities' updates are due by next CRS Users Group/PPI Meeting or by the DEADLINE no later than May 31, 2024 (Friday) 	Amy Fonseca	20 min
8.	Other Items	Amy Fonseca	5 min
9.	Adjourn		

For questions, please contact Amy Fonseca at (408) 630-3005 (office) or (408) 691-8889 (cell)

or afonseca@valleywater.org

Reviewing Action Items from the 3/26/24 CRS Users Group / PPI Committee Meeting

AGENDA ITEM #2: Review of Meeting Goals and Agenda / Agenda Item #3: Annual Review of CRS Communities Roster:

Action Item:

Review the CRS community roster within the next 2 weeks and ensure accurate information.

https://docs.google.com/spreadsheets/d/1tpt_t7c6-XXCfQ5urxqRJ-GxZDZ0jG6g/edit#gid=1135493871

AGENDA ITEM #5: Floodplain Management Plan (FMP) Update

Action Items:

Merna will meet with Emily Zedler to continue the conversation on hotspots.

Amy & Merna briefly met with Emily. It was determined that VW hotspots most likely differ from a community-identified hotspot/problem area. VW conducted hotspot outreach in FY24; we sent a community toolkit, materials, and signs to organizations in hotspot areas on 11/23 and 2/24. This will be reflected in the FY24 Annual Evaluation Report, and Paola Reyes will share details at the 5/29/24 PPI Committee Meeting.

You could build on VW's Field Information Team (FIT) hotspot GIS layer for communities wanting to do their own outreach to hotspot areas. <https://tinyurl.com/scvwdfit>.

AGENDA ITEM #6: Review 2021 PPI “Other New Initiatives”

Action Items:

Initiative #2: Identify the Chamber of Commerce or equivalent in each city and find ways to share information via websites, blogs, and newsletters. *This initiative will be re-evaluated next fiscal year.*

Who in each organization can help establish a connection with the Chamber of Commerce and downtown associations?

Initiative #4: Expand on outreach to "hot spot" flood-prone areas by hosting on-site or virtual events.

Valley Water has hotspot data; cities may maintain different hotspot data depending on need (e.g., trash hot spots).

- Valley Water has floodplain flood data; it's been provided to cities.
- Identify high-risk areas (e.g., libraries, parks, stores, etc.) to provide flood preparedness information.
- Valley Water maintains GIS layers with hotspot information. <https://data-valleywater.opendata.arcgis.com/>

We have flexibility with this initiative; we can get creative on how to address it. *See notes on Action Item #5 mentioned above.*

AGENDA ITEM #7: 2021 Multi-Jurisdictional Program for Public Information (PPI) Annual Evaluation Report

Action Item:

Review and update information in the “FY 2024 (Year 2 of the 2021 PPI)” column by the end of May 2024.

https://docs.google.com/document/d/1zYW25x_MB3INmTBV8CrlfgTE7zoEZKJ/edit

AGENDA ITEM # 8: Activity 350 – Flood Protection, c. flood protection website

Action Item:

Check flood protection resource web page links monthly to ensure active links; update the entire content annually.

Make sure to redirect to 1) valleywater.org/floodready, 2) floodsmart.gov, and 3) ready.gov.

AGENDA ITEM #9: Next meeting – Joint CRS Users Group/Program for Public Information (PPI) Committee meeting

Upcoming meeting in May 2024. A Doodle poll will be sent.

Upcoming Agenda Items:

- Valley Water’s Communications Unit will provide an update on their flood preparedness campaign.
- Solicit ideas for next year’s campaign.

Discuss promotional materials for future flood readiness campaigns. *Due to budget constraints, Valley Water’s approach to giveaway items for community use will change starting in the October 2024 flood season.*

**Santa Clara County CRS Users Group / PPI Committee Meeting
Attendance Sheet**

May 29, 2024 | 2:30 - 4:30pm | Zoom

Name	Agency
Robb Lampa	CA Department of Water Resources
Jenn Chu	City of Cupertino
Susana Ramirez	City of Gilroy
Brian Petrovic	City of Milpitas
Charlie Ha	City of Morgan Hill
Maria Angeles	City of Morgan Hill
Lauren Cody	City of Mountain View
Renee Gunn	City of Mountain View
Rajeev Hada	City of Palo Alto
Vivian Tom	City of San Jose
Brandon Coco	City of Santa Clara
Christian Tran	City of Santa Clara
Darrell Wong	County of Santa Clara
Lea Velasco	City of Sunnyvale
Amy Fonseca	Valley Water
Kristen Yasukawa	Valley Water
Merna Leal	Valley Water
Paola Reyes	Valley Water
Rene Moreno	Valley Water
Adam Probolsky	Valley Water Consultant, Probolsky Research

Agenda Meeting
Santa Clara County CRS Users Group & Program for Public Information (PPI)
Committee Meeting Notes

May 29, 2024 | 2:30 pm – 4:30 pm

Item #1: Introductions/ Roll Call/ Roster Updates

Item #2: Review of the Meeting Goals and Agenda

- Review pending “Action Items” from the committee’s meeting on March 26, 2024.
 - Agenda Item #2: Review of Meeting Goals and Agenda / Agenda Item #3 – Annual Review of CRS Communities Roster – Reminder to update the CRS community roster.
 - Agenda Item #5: Floodplain Management Plan (FMP) Update – Valley Water met with Emily Zedler to discuss hotspots. Based on the conversation, there was no specific outreach to hotspots because they differ based on agency. A GIS layer is available for agencies to use to conduct targeted outreach.
 - Agenda Item #6: Review 2021 PPI “Other New Initiatives” – Based on targeted outreach efforts utilizing hotspot information, initiative #4 (expand on outreach to "hot spot" flood-prone areas by hosting on-site or virtual events) is complete. Initiative #2: Identify the Chamber of Commerce or equivalent in each city and find ways to share information via websites, blogs, and newsletters. This initiative will be re-evaluated next fiscal year.
 - Agenda Item # 8: Activity 350 – Flood Protection, c. flood protection website – Check links and ensure links direct to 1) valleywater.org/floodready, 2) floodsmart.gov, and 3) ready.gov. to ensure agencies receive CRS WEB credit.
 - Giveaway Items: Starting in FY25, Valley Water will be limited on giveaway items due to budget constraints. For the October 2024 flood season, Valley Water has purchased first aid pocket kits that will be provided to all SC County agencies for their use. Valley Water will also order emergency starter kits that we will distribute throughout the county; emergency starter kits shared previously will no longer be available to communities.

Action Items:

- Review and update the CRS community roster, including additional staff positions outside the CRS coordinator (if needed).
 - CRS community roster link: https://docs.google.com/spreadsheets/d/1ttp_t7c6-XXCfQ5urxqRJ-GxZDZ0jG6g/edit#gid=1135493871
- Review and check links to ensure they direct to Valley Water's website.

Item #3: Flood Awareness Survey 2024 Results Presentation

- Paola Reyes from Valley Water’s Communications Unit shared a presentation providing an overview of the launch of Valley Water’s Annual Flood Awareness Campaign (FY24).
- Adam Probolsky from Probolsky Research shared a presentation providing an overview of the 2024 Flood Awareness Survey Results.

Item #4: Valley Water update of the Feasibility Study for Regionalizing CRS in Santa Clara County and the Santa Clara County Multi-Jurisdictional Floodplain Management Plan (FMP) (flood-focused)

- A draft of the Feasibility Study for regionalizing CRS was shared with the CRS Users Group and Valley Water management. Valley Water Management is still considering the ideas proposed in the plan and has requested ways to streamline the program's administration. Tetra Tech, Valley Water’s consultant, continues to work on the study, and there have been no major changes since it was shared with the CRS Users Group.
- Valley Water is working on the flood-centric Multi-Jurisdictional Floodplain Management Plan and aims to provide an update soon. Tetra Tech is assisting in developing the floodplain management plan; they will reach out to Marlene Jacobs, ISO CRS Specialist, to review the 510 FMP checklists for both Valley Water and the City of San Jose (communities scheduled to be cycled in 2024) using the 2023/2024 (?) SC County Multi-Jurisdictional Hazard Mitigation Plan. The goal is to avoid duplicating efforts as the flood-centric FPM is developed.

Item #5: CRS 2024 Cycle Group (San Jose and Valley Water) and Annual Recertification

- If you completed the cycle last year, please upload the information to Egnite. This will enable Valley Water to support future efforts in potential transition and provide examples for other cycling agencies.
- San Jose and Valley Water are scheduled to be cycled in November 2024. There have been no updates regarding the upcoming cycle. Valley Water can schedule a meeting with San Jose if they need our assistance/Valley Water documentation.
- Letters from ISO/FEMA for the annual recertifications should arrive soon. Valley Water will start gathering information for Activity 540; agencies requiring this and other Valley Water documentation for other activities should contact us.
- Final PPI Annual Evaluation Report should be ready to submit to ISO for recertification due on August 1, 2024 (*see Agenda Item #7*).
- **Action Item:**
 - If you do not receive a recertification letter or email from ISO by mid-June 2024, please contact Bradley Arkens @ Bradley.arkens@verisk.com for further information.
- **Question:**
 - Where can agencies upload their recertification files to Egnite? Is there a specific folder? *All recertification documents should be uploaded to respective community folders. If there are any access or questions, please contact Valley Water.*

Item #6: California Flood Preparedness Week (October 2024)

- In preparation for California Flood Preparedness Week, the Department of Water Resources (DWR) will begin planning the upcoming campaign. Partner meetings will start soon. Please ensure that the contact information in the CRS community roster is current, as it will be shared with DWR to send out meeting invitations.
- Valley Water will have its separate kickoff event, including a flood preparedness week resolution and outreach, in October 2024.

Item #7: Complete Development of the 2021 Multi-Jurisdictional Program for Public Information (PPI) Annual Evaluation Report, FY 24 (Year 3: July 2023 to June 2024)

- All agencies should review and update FY24 Project Accomplishments column as soon as possible. Valley Water is preparing the non-agenda item for the Valley Water Board (June 21, 2024) submitting the Annual Evaluation Report.
- Each community should specify how the PPI Annual Evaluation Report will be shared with its governing board. At the meeting, each community confirmed the method of sharing the annual report with its governing body, and the present communities noted no changes.
 - Note that the PPI Annual Evaluation Report only needs to be sent (*does not need to be adopted – only the PPI itself has to be adopted*) to their respective governing body before submitting the report as part of the recertification documentation submittal that's due on August 1, 2024.
 - Valley Water will provide the committee with the final PPI Annual Evaluation Report and our Board non-agenda item cover memo by June 21, 2024 (after 5:00 pm PST).
- If communities do not update the PPI Annual Evaluation Report, Valley Water will proceed with the report without community information.

Action Item:

- Deadline – May 31, 2024: Update the FY24 Project Accomplishments column for your community [Google Link](#) **NOTE: Update Input Here Only column; Do Not edit anything else**
- **Question:**
 - It was mentioned that Valley Water plans to take the report to the Valley Water Board on June 21, 2024. Will the report be available after that? Cupertino plans to present to the council in July and will need the report in late June. *The PPI Annual Report will be posted and sent to the CRS community group on June 21 (after 5:00 pm PST). If content is required before June 21, contact Valley Water for draft content.*

Agenda Item #8: Other Items

- Rob Lampa from DWR is preparing to send an invite to an upcoming webinar series.

Certificate Of Completion

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Source Envelope:	
Document Pages: 74	Signatures: 1
Certificate Pages: 5	Initials: 0
AutoNav: Enabled	Envelope Originator:
Envelope Stamping: Enabled	Rene Moreno
Time Zone: (UTC-08:00) Pacific Time (US & Canada)	5750 Almaden Expressway
	San Jose, CA 95123
	RMoreno@valleywater.org
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 mlugo@valleywater.org
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Envelope Summary Events	Status	Timestamps
Envelope Sent	Hashed/Encrypted	6/13/2024 9:59:42 AM
Certified Delivered	Security Checked	6/13/2024 11:30:33 AM
Signing Complete	Security Checked	6/13/2024 11:30:53 AM
Completed	Security Checked	6/13/2024 11:30:53 AM

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You may contact us to let us know of your changes as to how we may contact you electronically, to request paper copies of certain information from us, and to withdraw your prior consent to receive notices and disclosures electronically as follows:

To contact us by phone call: (408) 630-2360

To contact us by email send messages to: RecordsStaff@valleywater.org

To contact us by paper mail, please send correspondence to:

Santa Clara Valley Water District

5750 Almaden Expressway

San Jose, CA 95123

To advise Santa Clara Valley Water District of your new email address

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MEMORANDUM

FC 14 (02-08-19)

TO: Board of Directors

FROM: Darin Taylor,
Chief Financial Officer

SUBJECT: Summary of Monthly Report of Investments,
May 2024

DATE: June 18, 2024

In accordance with the Santa Clara Valley Water District (Valley Water) Board Investment policy, staff provides a detailed investment report to the Board of Directors on a quarterly basis. In addition to the quarterly investment report, Government Code section 53607 requires the Treasurer of the local agency who has been delegated with the authority to invest funds to provide a monthly report of the investment transactions to the legislative body. This report is provided to the Board in compliance with Government Code section 53607 and Executive Limitation-4 Financial Management.

Attached is the report of investments for the month of May 2024. All investments were in compliance with the Investment Policy and performed on par with Valley Water's benchmark yield. The attached report includes a summary of the portfolio holdings, details of each security in the portfolio and an investment activity summary with comparisons to the previous 12 months. The following are highlights of the investment activities for the month:

- The book value of Valley Water's portfolio as of May 31, 2024 was \$626 million. This represents a decrease of approximately \$85 million compared to the book value as of April 30, 2024 due to planned expenditures that are partially offset by revenues received during the month. The decrease is primarily due to payment of Water Utility Debt Service totaling \$39 million and construction cost for Rinconada Water Treatment Plant of \$15 million and \$4 million for Coyote Flood Management Project.
- Valley Water's portfolio is invested with a primary goal of safety. To accomplish this goal, we only invest in securities that are permitted by California Government Code and the Board Investment Policy. These securities have high credit ratings and maturities of no more than 5 years. As of May 31, 2024, approximately 65% of the portfolio was held in US Government Treasury/Agency/Municipal Bonds, 31% was held in liquid funds (Local Area Investment Fund, Money Market mutual fund, and short-term deposits), and 4% in supranational/corporate medium-term notes.
- The portfolio had a yield-to-maturity of 2.68% for the month of May 2024. This is 1.7% below Valley Water's benchmark, the 24-month floating average of the 2-year Treasury note, which was 4.35%.
- Valley Water's portfolio is reviewed every month for compliance with the Investment Policy. All investments were in compliance for the reporting period.
- California Government Code requires that a public entity structure its portfolio so that it, at minimum, can meet expenditures for the next six months. The investment portfolio has been structured to ensure that sufficient monies will be available to cover anticipated expenditures in the coming six months.

Community Bank Investments

Pursuant to Board direction and governance policies (Executive Limitation 4.7.7) regarding investments in small local banks and credit unions located within the nine Bay Area counties with total assets at or below \$10 billion (“community banks”), staff has expanded business with community banks, and limited business with large banks, as summarized below:

- Letters of Credit – Technology Credit Union, based in San Jose, provides three separate standby letters of credit totaling \$841,000 to Valley Water to meet the U.S. Army Corp’s financial assurance requirements for the operations of Upper Penitencia, Coyote Ridge, and Rancho Cañada de Pala Preserve watershed projects.
- Investments – Valley Water’s investment portfolio includes over \$51 million, or 7%, in deposits at community banks.
- Revolving Line of Credit – A syndication of three community banks provides up to \$20 million in loan capacity.
- Underwriting – Eight small investment banks located in California are included in Valley Water’s underwriting pool; four of these firms are veteran, minority or women owned.
- Large Bank Limitation - Valley Water only conducts business with large banks with total assets greater than \$10 billion that have satisfactory Environmental, Social and Governance (ESG) ratings provided by an independent professional rating firm.

If you have any questions regarding the Investment Report, please contact Darin Taylor, Chief Financial Officer, at 408-630-3068.

DocuSigned by:

 6/18/2024

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Carmen Narayanan
Acting Chief Financial Officer

Attachment: Monthly Report of Investments for May 2024




**Santa Clara Valley Water Dist.
Portfolio Management
Portfolio Summary
May 31, 2024**

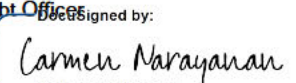
SANTA CLARA VALLEY WATER
5750 Almaden Expressway
San Jose, San Jose, Ca 951
(408)265-2607

Investments	Par Value	Market Value	Book Value	% of Portfolio	YTM 365 Equiv.	Term	Days to Maturity
Treasury Securities - Coupon	119,000,000.00	114,952,174.57	117,972,113.45	18.84	2.910	1,081	458
Federal Agency Issues - Coupon	247,093,000.00	237,057,662.94	246,289,706.30	39.34	1.882	1,504	552
Negotiable CD's - Interest Bearing	240,000.00	231,808.46	240,000.00	0.04	1.094	1,826	299
LAIF	74,786,070.63	74,786,070.63	74,786,070.63	11.94	4.300	1	1
Medium Term Notes	13,000,000.00	12,517,731.54	12,688,320.44	2.03	4.165	767	532
Money Market Account	40,804,765.91	40,804,765.91	40,804,765.91	6.52	5.190	1	1
TimeCD_Deposit Account	78,510,550.74	78,510,550.74	78,510,550.74	12.54	2.043	1	1
Supranational	12,000,000.00	11,403,326.72	12,029,217.87	1.92	0.559	1,640	479
Municipal Bonds	43,795,000.00	41,922,212.80	42,776,088.01	6.83	2.806	1,438	557
Investments	629,229,387.28	612,186,304.31	626,096,833.35	100.00%	2.684	941	362

Total Earnings	May 31 Month Ending	Fiscal Year To Date
Current Year	1,461,192.64	14,201,975.75
Average Daily Balance	656,907,875.81	652,787,287.52
Effective Rate of Return	2.62%	2.36%

Current market pricing is updated at the end of each month from data provided by Interactive Data, a securities pricing service.

DocuSigned by:

 Charlene Sun 7BC5E9FA2A234AD... 6/18/2024
 Treasury/Debt Officer Date

DocuSigned by:

 Carmen Narayanan 879ECDA4804F444... 6/18/2024
 Carmen Narayanan on behalf of Darin Taylor, Chief Financial Officer

Reporting period 05/01/2024-05/31/2024

Run Date: 06/17/2024 - 08:13

**Santa Clara Valley Water Dist.
Portfolio Management
Activity Summary
May 2023 through May 2024**

Month End	Year	Number of Securities	Total Invested	Yield to Maturity		Managed Pool Rate	Number of Investments Purchased	Number of Investments Redeemed	Average Term	Average Days to Maturity
				360 Equivalent	365 Equivalent					
May	2023	154	646,955,927.32	1.842	1.867	2.740	2	10	1,012	462
June	2023	151	732,143,570.29	1.734	1.758	2.740	7	6	895	420
July	2023	148	672,594,485.96	2.160	2.190	3.150	5	0	985	446
August	2023	148	667,599,063.17	2.161	2.191	3.150	0	8	977	428
September	2023	140	655,266,773.99	2.126	2.156	3.150	0	6	960	415
October	2023	137	670,042,766.12	2.213	2.244	3.590	3	0	949	394
November	2023	137	633,940,976.54	2.214	2.245	3.590	0	2	988	395
December	2023	135	612,265,569.80	2.276	2.307	4.000	0	4	987	387
January	2024	136	660,800,655.23	2.345	2.378	4.000	5	1	939	363
February	2024	135	635,327,774.59	2.320	2.352	4.000	0	3	951	358
March	2024	137	638,870,529.47	2.450	2.484	4.000	5	5	923	358
April	2024	139	710,525,849.41	2.517	2.551	4.300	7	1	856	334
May	2024	140	626,096,833.35	2.647	2.684	4.300	2	7	941	362
Average		141	658,648,521.17	2.231%	2.262%	3.593	3	4	951	394

**Santa Clara Valley Water Dist.
Portfolio Management
Activity By Type
May 1, 2024 through May 31, 2024**

CUSIP	Investment #	Issuer	Stated Rate	Transaction Date	Purchases or Deposits	Redemptions or Withdrawals	Balance
Treasury Securities - Coupon							
91282CCC3	5534	Republic Industries Funding	0.250	05/15/2024	0.00	5,000,000.00	
912828XT2	5531	US Treasury Bill	2.000	05/31/2024	0.00	5,000,000.00	
912828WJ5	5535	US Treasury Bill	2.500	05/15/2024	0.00	5,000,000.00	
912828XT2	5536	US Treasury Bill	2.000	05/31/2024	0.00	5,000,000.00	
Subtotal					0.00	20,000,000.00	117,972,113.45
Treasury Discounts -Amortizing							
912797JY4	5600	US Treasury Bill	5.265	05/28/2024	0.00	10,000,000.00	
Subtotal					0.00	10,000,000.00	0.00
Federal Agency Issues - Coupon							
3130AQTk9	5530	Federal Home Loan Bank	1.300	05/28/2024	0.00	5,000,000.00	
Subtotal					0.00	5,000,000.00	246,289,706.30
Negotiable CD's - Interest Bearing							
Subtotal							240,000.00
LAIF (Monthly Summary)							
Subtotal							74,786,070.63
Medium Term Notes							
037833BG4	5602	Apple Inc	3.200	05/31/2024	2,943,270.00	0.00	
02079KAC1	5601	Alphabet Inc DBA Google	1.998	05/10/2024	2,821,725.00	0.00	
Subtotal					5,764,995.00	0.00	12,688,320.44
Money Market Account (Monthly Summary)							
23380W523	4102	Daily Income US Gov MMF	5.190		51,571,784.01	66,243,947.50	
Subtotal					51,571,784.01	66,243,947.50	40,804,765.91
TimeCD_Deposit Account (Monthly Summary)							
SYS5583	5583	Bank of San Francisco	2.550		31,169.38	0.00	
SYS5309	5309	Community Bank of the Bay	1.050		164.44	164.44	
SYS5371	5371	Community Bank of the Bay	0.500		5,077.68	0.00	
SYS4912	4912	Deposit Account	0.090		7,452,701.69	47,330,000.00	
SYS5398	5398	Meriwest Credit Union	3.150		14,107.40	0.00	

Santa Clara Valley Water Dist.
Portfolio Management
Activity By Type
May 1, 2024 through May 31, 2024

CUSIP	Investment #	Issuer	Stated Rate	Transaction Date	Purchases or Deposits	Redemptions or Withdrawals	Balance
TimeCD_Deposit Account (Monthly Summary)							
SYS5570	5570	Meriwest Credit Union	3.720		16,061.72	0.00	
SYS5556	5556	Provident Credit Union	2.018		408.43	0.00	
SYS5369	5369	Technology Credit Union	4.320		58,659.15	0.00	
Subtotal					7,578,349.89	47,330,164.44	78,510,550.74
Supranational							
Subtotal							12,029,217.87
Municipal Bonds							
91412GQF5	5365	University of California	2.900	05/15/2024	0.00	500,000.00	
Subtotal					0.00	500,000.00	42,776,088.01
Total					64,915,128.90	149,074,111.94	626,096,833.35

Santa Clara Valley Water Dist.
Portfolio Management
Portfolio Details - Investments
May 31, 2024

CUSIP	Investment #	Issuer	Average Balance	Purchase Date	Par Value	Market Value	Book Value	Stated Rate	YTM 365	Days to Term Maturity	Maturity Date
Treasury Securities - Coupon											
91282CEH0	5547	Republic Industries Funding		06/22/2022	5,000,000.00	4,890,429.70	4,970,516.17	2.625	3.339	1,028	318 04/15/2025
91282CEH0	5549	Republic Industries Funding		06/22/2022	5,000,000.00	4,890,429.70	4,969,670.32	2.625	3.360	1,028	318 04/15/2025
91282CFX4	5575	Republic Industries Funding		06/21/2023	5,000,000.00	4,978,955.10	4,988,314.77	4.500	4.991	528	182 11/30/2024
912828ZT0	5496	US Treasury Bill		01/12/2021	5,000,000.00	4,762,434.90	4,992,001.95	0.250	0.412	1,600	364 05/31/2025
912828ZT0	5499	US Treasury Bill		01/27/2021	5,000,000.00	4,762,434.90	4,996,302.59	0.250	0.325	1,585	364 05/31/2025
912828ZT0	5500	US Treasury Bill		01/27/2021	5,000,000.00	4,762,434.90	4,996,591.09	0.250	0.319	1,585	364 05/31/2025
91282CCF6	5521	US Treasury Bill		09/28/2021	5,000,000.00	4,610,156.25	4,982,473.40	0.750	0.930	1,706	729 05/31/2026
912828ZT0	5522	US Treasury Bill		10/28/2021	3,000,000.00	2,857,460.94	2,980,683.01	0.250	0.908	1,311	364 05/31/2025
912828ZL7	5523	US Treasury Bill		01/18/2022	5,000,000.00	4,787,451.15	4,960,097.07	0.375	1.271	1,198	333 04/30/2025
9128284R8	5525	US Treasury Bill		09/28/2021	5,000,000.00	4,887,760.40	5,106,773.16	2.875	0.701	1,341	364 05/31/2025
91282CCF6	5526	US Treasury Bill		09/29/2021	3,000,000.00	2,766,093.75	2,987,874.50	0.750	0.957	1,705	729 05/31/2026
912828ZT0	5527	US Treasury Bill		01/25/2022	5,000,000.00	4,762,434.90	4,948,105.05	0.250	1.318	1,222	364 05/31/2025
912828ZT0	5528	US Treasury Bill		01/25/2022	5,000,000.00	4,762,434.90	4,948,105.05	0.250	1.318	1,222	364 05/31/2025
91282CBW0	5529	US Treasury Bill		02/02/2022	5,000,000.00	4,624,414.05	4,924,966.69	0.750	1.564	1,548	698 04/30/2026
91282CCF6	5538	US Treasury Bill		03/29/2022	5,000,000.00	4,610,156.25	4,826,038.86	0.750	2.600	1,524	729 05/31/2026
912828ZT0	5550	US Treasury Bill		06/22/2022	5,000,000.00	4,762,434.90	4,853,576.00	0.250	3.361	1,074	364 05/31/2025
91282CDH1	5577	US Treasury Bill		06/27/2023	5,000,000.00	4,899,121.10	4,905,622.45	0.750	5.093	507	167 11/15/2024
91282CDZ1	5579	US Treasury Bill		07/10/2023	5,000,000.00	4,869,580.10	4,878,110.89	1.500	5.135	586	259 02/15/2025
91282CDZ1	5580	US Treasury Bill		07/10/2023	5,000,000.00	4,869,580.10	4,878,455.63	1.500	5.124	586	259 02/15/2025
91282CFW6	5589	US Treasury Bill		03/04/2024	5,000,000.00	4,960,546.90	4,991,580.42	4.500	4.618	621	532 11/15/2025
91282CFP1	5590	US Treasury Bill		03/04/2024	3,000,000.00	2,966,835.93	2,984,476.43	4.250	4.643	590	501 10/15/2025
91282CFW6	5594	US Treasury Bill		04/16/2024	5,000,000.00	4,960,546.90	4,963,327.21	4.500	5.029	578	532 11/15/2025
91282CJL6	5595	US Treasury Bill		04/16/2024	5,000,000.00	4,986,718.75	4,990,314.50	4.875	5.008	593	547 11/30/2025
91282CJK8	5596	US Treasury Bill		04/17/2024	5,000,000.00	4,980,664.05	4,975,289.65	4.625	4.840	942	897 11/15/2026
91282CJK8	5597	US Treasury Bill		04/17/2024	5,000,000.00	4,980,664.05	4,972,846.59	4.625	4.862	942	897 11/15/2026
Subtotal and Average			132,373,600.89		119,000,000.00	114,952,174.57	117,972,113.45		2.910	1,081	458

Treasury Discounts -Amortizing

Subtotal and Average 8,693,116.58

Federal Agency Issues - Coupon

3133EL3P7	5460	Federal Farm Credit Bank		08/12/2020	5,000,000.00	4,734,003.90	5,000,000.00	0.530	0.530	1,826	437 08/12/2025
3133EMJS2	5489	Federal Farm Credit Bank		12/09/2020	5,000,000.00	4,875,996.50	5,000,000.00	0.440	0.440	1,461	191 12/09/2024
3133EMSU7	5510	Federal Farm Credit Bank		03/09/2021	5,000,000.00	4,645,403.90	5,000,000.00	0.800	0.800	1,826	646 03/09/2026
3133EMYV8	5514	Federal Farm Credit Bank		05/11/2021	5,000,000.00	4,624,066.20	5,001,147.22	0.820	0.808	1,826	709 05/11/2026
3133ENPB0	5533	Federal Farm Credit Bank		02/16/2022	5,000,000.00	4,672,002.25	5,000,000.00	2.180	2.180	1,826	990 02/16/2027

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Santa Clara Valley Water Dist.
Portfolio Management
Portfolio Details - Investments
May 31, 2024

CUSIP	Investment #	Issuer	Average Balance	Purchase Date	Par Value	Market Value	Book Value	Stated Rate	YTM 365	Days to Term Maturity	Maturity Date
Federal Agency Issues - Coupon											
3133EN6C9	5558	Federal Farm Credit Bank		01/18/2023	5,000,000.00	4,980,021.60	5,000,000.00	5.140	5.140	1,826	1,326 01/18/2028
3133ELY32	5565	Federal Farm Credit Bank		03/09/2023	5,000,000.00	4,562,913.70	4,583,990.52	0.550	4.804	1,231	781 07/22/2026
3133EPDC6	5576	Federal Farm Credit Bank		06/27/2023	5,000,000.00	4,984,300.40	5,020,478.18	5.350	5.224	1,721	1,381 03/13/2028
3133EPYK5	5592	Federal Farm Credit Bank		03/06/2024	5,000,000.00	5,007,471.50	5,027,951.38	5.125	4.690	583	496 10/10/2025
3130A3GE8	5466	Federal Home Loan Bank		08/26/2020	5,000,000.00	4,935,952.55	5,062,341.05	2.750	0.390	1,570	195 12/13/2024
3130AL2G8	5504	Federal Home Loan Bank		02/18/2021	10,000,000.00	9,269,380.10	10,000,000.00	0.600	0.600	1,826	627 02/18/2026
3130ALKL7	5507	Federal Home Loan Bank		03/25/2021	5,000,000.00	4,637,396.15	5,000,000.00	0.850	0.850	1,826	662 03/25/2026
3130ALKL7	5508	Federal Home Loan Bank		03/25/2021	5,000,000.00	4,637,396.15	5,000,000.00	0.850	0.850	1,826	662 03/25/2026
3130AM2K7	5513	Federal Home Loan Bank		04/28/2021	10,000,000.00	9,340,352.00	10,000,000.00	1.250	1.097	1,826	696 04/28/2026
3130AQM8	5524	Federal Home Loan Bank		01/26/2022	5,000,000.00	4,692,792.40	5,000,000.00	0.011	0.457	1,826	969 01/26/2027
3130ARKL4	5537	Federal Home Loan Bank		04/21/2022	5,000,000.00	4,938,783.50	5,000,000.00	4.250	3.650	1,826	1,054 04/21/2027
3130ARQB0	5539	Federal Home Loan Bank		04/28/2022	5,000,000.00	4,969,924.05	5,000,000.00	4.375	3.353	1,096	331 04/28/2025
3130AUPR9	5562	Federal Home Loan Bank		01/30/2023	2,545,000.00	2,542,562.42	2,544,802.10	4.560	4.633	529	41 07/12/2024
3130AVLU4	5567	Federal Home Loan Bank		04/25/2023	5,000,000.00	4,960,501.70	5,000,000.00	4.850	4.850	1,827	1,424 04/25/2028
3130ATUR6	5571	Federal Home Loan Bank		06/07/2023	3,000,000.00	2,987,630.64	2,996,117.80	4.625	4.879	555	195 12/13/2024
3130AQ4B6	5572	Federal Home Loan Bank		06/07/2023	3,000,000.00	2,932,787.43	2,939,400.00	1.200	4.985	565	205 12/23/2024
3130AWE22	5573	Federal Home Loan Bank		06/09/2023	5,000,000.00	4,998,098.20	5,000,000.00	5.080	5.084	396	38 07/09/2024
3130AV5N8	5574	Federal Home Loan Bank		06/21/2023	5,000,000.00	4,992,721.05	4,999,963.91	5.000	5.000	541	195 12/13/2024
3130AYJ31	5584	Federal Home Loan Bank		01/17/2024	5,000,000.00	4,881,743.80	5,000,000.00	4.375	4.375	1,827	1,691 01/17/2029
3130B0KB4	5593	Federal Home Loan Bank		03/20/2024	3,000,000.00	2,984,215.11	3,000,000.00	5.000	5.000	1,826	1,753 03/20/2029
3134GWND4	5461	Federal Home Loan Mortgage Cor		08/12/2020	5,000,000.00	4,737,830.00	5,000,000.00	0.600	0.600	1,826	437 08/12/2025
3134GWUY0	5476	Federal Home Loan Mortgage Cor		10/19/2020	6,698,000.00	6,511,833.11	6,698,000.00	0.400	0.400	1,533	212 12/30/2024
3134GW3W4	5477	Federal Home Loan Mortgage Cor		10/28/2020	5,000,000.00	4,897,363.00	5,000,000.00	0.410	0.410	1,461	149 10/28/2024
3134GW5Q5	5478	Federal Home Loan Mortgage Cor		10/29/2020	5,000,000.00	4,843,301.15	5,000,000.00	0.450	0.450	1,553	242 01/29/2025
3134GXBM5	5485	Federal Home Loan Mortgage Cor		12/01/2020	5,000,000.00	4,689,473.95	5,000,000.00	0.600	0.600	1,807	529 11/12/2025
3134GXFX7	5486	Federal Home Loan Mortgage Cor		12/16/2020	5,000,000.00	4,927,684.65	5,000,000.00	0.375	0.375	1,370	107 09/16/2024
3134GXHK3	5490	Federal Home Loan Mortgage Cor		12/24/2020	5,000,000.00	4,813,801.75	5,000,000.00	0.410	0.410	1,551	296 03/24/2025
3134GXJB1	5492	Federal Home Loan Mortgage Cor		12/28/2020	5,000,000.00	4,805,848.60	5,000,000.00	0.420	0.447	1,551	300 03/28/2025
3134GYL83	5564	Federal Home Loan Mortgage Cor		03/01/2023	5,000,000.00	4,995,084.20	5,000,000.00	5.450	5.450	730	272 02/28/2025
3137EAEX3	5479	Fed Home Loan Mort Corp-CN		10/21/2020	5,000,000.00	4,702,573.85	4,994,495.55	0.375	0.460	1,798	479 09/23/2025
3137EAU9	5498	Fed Home Loan Mort Corp-CN		01/27/2021	6,900,000.00	6,542,973.85	6,899,474.16	0.375	0.382	1,636	415 07/21/2025
3137EAEX3	5501	Fed Home Loan Mort Corp-CN		01/28/2021	1,000,000.00	940,514.77	999,673.12	0.375	0.400	1,699	479 09/23/2025
3136G4T52	5465	Fed Natl Mortgage Assoc		08/26/2020	4,050,000.00	3,911,824.08	4,050,000.00	0.520	0.520	1,644	269 02/25/2025
3135G04Z3	5488	Fed Natl Mortgage Assoc		12/09/2020	5,000,000.00	4,765,677.05	5,004,651.50	0.500	0.410	1,651	381 06/17/2025
3135GA2Z3	5491	Fed Natl Mortgage Assoc		12/10/2020	5,000,000.00	4,685,372.85	5,000,000.00	0.560	0.560	1,803	534 11/17/2025
3135G04Z3	5494	Fed Natl Mortgage Assoc		01/13/2021	5,000,000.00	4,765,677.05	5,001,030.82	0.500	0.480	1,616	381 06/17/2025

Santa Clara Valley Water Dist.
Portfolio Management
Portfolio Details - Investments
May 31, 2024

CUSIP	Investment #	Issuer	Average Balance	Purchase Date	Par Value	Market Value	Book Value	Stated Rate	YTM 365	Days to Term Maturity	Maturity Date
Federal Agency Issues - Coupon											
3135G05X7	5495	Fed Natl Mortgage Assoc		01/12/2021	5,000,000.00	4,719,730.00	4,993,899.34	0.375	0.475	1,686	450 08/25/2025
3135G06G3	5497	Fed Natl Mortgage Assoc		01/20/2021	4,900,000.00	4,595,548.15	4,902,737.76	0.500	0.461	1,752	524 11/07/2025
3135G04Z3	5502	Fed Natl Mortgage Assoc		02/04/2021	5,000,000.00	4,765,677.05	5,005,430.85	0.500	0.395	1,594	381 06/17/2025
3135G03U5	5506	Fed Natl Mortgage Assoc		02/26/2021	5,000,000.00	4,801,637.45	5,000,653.37	0.625	0.610	1,516	325 04/22/2025
3135G03U5	5511	Fed Natl Mortgage Assoc		03/05/2021	5,000,000.00	4,801,637.45	5,003,734.57	0.625	0.540	1,509	325 04/22/2025
3135G0K36	5520	Fed Natl Mortgage Assoc		08/27/2021	5,000,000.00	4,748,857.05	5,125,047.65	2.125	0.780	1,701	692 04/24/2026
3135G03U5	5548	Fed Natl Mortgage Assoc		06/22/2022	2,000,000.00	1,920,654.98	1,953,769.71	0.625	3.364	1,035	325 04/22/2025
3135G06G3	5585	Fed Natl Mortgage Assoc		01/16/2024	5,000,000.00	4,689,334.85	4,746,200.92	0.500	4.215	661	524 11/07/2025
3135G06G3	5586	Fed Natl Mortgage Assoc		01/26/2024	5,000,000.00	4,689,334.85	4,734,714.82	0.500	4.388	651	524 11/07/2025
Subtotal and Average			250,626,720.21		247,093,000.00	237,057,662.94	246,289,706.30		1.882	1,504	552
Negotiable CD's - Interest Bearing											
79772FAF3	5445	San Francisco FCU		03/27/2020	240,000.00	231,808.46	240,000.00	1.100	1.094	1,826	299 03/27/2025
Subtotal and Average			240,000.00		240,000.00	231,808.46	240,000.00		1.094	1,826	299
LAIF											
SYS88-0237LAIF	88-0237LAIF	Local Agency Investment Fund			74,786,070.63	74,786,070.63	74,786,070.63	4.300	4.300	1	1
Subtotal and Average			74,786,070.63		74,786,070.63	74,786,070.63	74,786,070.63		4.300	1	1
Medium Term Notes											
037833DX5	5505	Apple Inc		02/23/2021	2,000,000.00	1,893,979.76	1,997,263.38	0.550	0.664	1,639	445 08/20/2025
037833BG4	5602	Apple Inc		05/31/2024	3,000,000.00	2,941,889.52	2,948,070.00	3.200	5.265	347	346 05/13/2025
02079KAC1	5601	Alphabet Inc DBA Google		05/10/2024	3,000,000.00	2,816,823.66	2,840,471.09	1.998	4.798	827	805 08/15/2026
594918BJ2	5587	Microsoft Corp		01/29/2024	3,000,000.00	2,919,023.16	2,946,215.77	3.125	4.447	644	520 11/03/2025
594918BJ2	5591	Microsoft Corp		03/05/2024	2,000,000.00	1,946,015.44	1,956,300.20	3.125	4.738	608	520 11/03/2025
Subtotal and Average			9,009,266.96		13,000,000.00	12,517,731.54	12,688,320.44		4.165	767	532
Money Market Account											
23380W523	4102	Daily Income US Gov MMF			40,804,765.91	40,804,765.91	40,804,765.91	5.190	5.190	1	1
Subtotal and Average			39,195,993.00		40,804,765.91	40,804,765.91	40,804,765.91		5.190	1	1
TimeCD_Deposit Account											
SYS5317	5317	Excite CU FKA Alliance CU		07/01/2023	0.00	0.00	0.00	2.240	2.240	1	1
SYS5311	5311	Bank of San Francisco			240,295.65	240,295.65	240,295.65	0.880	0.880	1	1
SYS5481	5481	Bank of San Francisco			0.00	0.00	0.00	0.449	0.449	1	1

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CUSIP	Investment #	Issuer	Average Balance	Purchase Date	Par Value	Market Value	Book Value	Stated Rate	YTM 365	Days to Term Maturity	Maturity Date
TimeCD_Deposit Account											
SYS5540	5540	Bank of San Francisco			4,100,346.29	4,100,346.29	4,100,346.29	2.567	2.567	1	1
SYS5583	5583	Bank of San Francisco		10/26/2023	14,408,097.55	14,408,097.55	14,408,097.55	2.550	2.550	1	1
SYS5309	5309	Community Bank of the Bay			250,000.00	250,000.00	250,000.00	1.050	1.050	1	1
SYS5371	5371	Community Bank of the Bay			5,261,674.55	5,261,674.55	5,261,674.55	0.500	0.500	1	1
SYS4912	4912	Deposit Account			26,860,290.80	26,860,290.80	26,860,290.80	0.090	0.090	1	1
SYS5398	5398	Meriwest Credit Union			5,361,996.96	5,361,996.96	5,361,996.96	3.150	3.150	1	1
SYS5570	5570	Meriwest Credit Union			5,189,493.33	5,189,493.33	5,189,493.33	3.720	3.720	1	1
SYS5556	5556	Provident Credit Union			238,706.84	238,706.84	238,706.84	2.018	2.018	1	1
SYS5310	5310	Technology Credit Union			240,206.26	240,206.26	240,206.26	1.000	1.000	1	1
SYS5369	5369	Technology Credit Union			16,359,442.51	16,359,442.51	16,359,442.51	4.320	4.320	1	1
SYS5553	5553	Union Bank (NIB)		07/01/2023	0.00	0.00	0.00		0.000	1	1
Subtotal and Average			86,969,149.91		78,510,550.74	78,510,550.74	78,510,550.74		2.043	1	1
Supranational											
4581X0DL9	5517	Inter-American Dev't Bank		05/20/2021	2,000,000.00	1,927,638.92	2,004,479.05	0.875	0.604	1,414	306 04/03/2025
4581X0DK1	5503	INTERAMERI DEV		02/05/2021	3,000,000.00	2,918,235.12	3,031,640.89	1.750	0.396	1,498	286 03/14/2025
459058JL8	5518	INTL BK RECON & DEVELOP		05/24/2021	2,000,000.00	1,875,141.98	1,993,097.93	0.500	0.750	1,618	514 10/28/2025
45950VPT7	5509	INTL FINANCE CORP		03/15/2021	5,000,000.00	4,682,310.70	5,000,000.00	0.625	0.563	1,826	652 03/15/2026
Subtotal and Average			12,030,803.84		12,000,000.00	11,403,326.72	12,029,217.87		0.559	1,640	479
Municipal Bonds											
54438CYK2	5484	Los Angeles Community College		11/10/2020	1,000,000.00	950,410.00	1,000,000.00	0.773	0.773	1,725	426 08/01/2025
010878AS5	5541	County of Alameda		05/26/2022	500,000.00	488,180.00	510,101.13	4.000	3.000	1,528	791 08/01/2026
127109QA7	5402	Cabrillo Comnt		10/08/2019	1,230,000.00	1,223,099.70	1,230,000.00	2.034	2.034	1,759	61 08/01/2024
13067WSW3	5542	CA Department Water Resources		05/26/2022	440,000.00	398,802.80	416,707.89	1.051	3.350	1,650	913 12/01/2026
13067WRC8	5545	CA Department Water Resources		05/27/2022	500,000.00	468,075.00	484,376.74	0.790	3.000	1,284	548 12/01/2025
13063DMB1	5599	State of California		04/24/2024	3,000,000.00	2,767,140.00	2,785,031.31	3.050	4.777	1,803	1,765 04/01/2029
13034AL65	5487	CA Infrastructure & Econ Dev		12/17/2020	1,250,000.00	1,180,050.00	1,250,000.00	0.765	0.765	1,749	487 10/01/2025
79730CJK1	5598	City of San Diego CA Water		04/22/2024	1,640,000.00	1,536,614.40	1,542,921.12	1.903	5.039	831	791 08/01/2026
345102PG6	5582	Foothill - De Anza Cmnty		10/27/2023	5,000,000.00	4,765,350.00	4,766,118.30	0.906	5.150	644	426 08/01/2025
357172B79	5515	Fremont Unified High Sch Dstt		05/26/2021	100,000.00	95,239.00	100,000.00	0.845	0.845	1,528	426 08/01/2025
357172B61	5516	Fremont Unified High Sch Dstt		05/26/2021	750,000.00	744,112.50	750,000.00	0.553	0.553	1,163	61 08/01/2024
368079KC2	5472	Gavilan Joint Community CLG-A1		10/15/2020	600,000.00	595,368.00	600,000.00	0.739	0.739	1,386	61 08/01/2024
376087FZ0	5415	Gilroy USD		10/31/2019	550,000.00	546,650.50	550,000.00	1.833	1.833	1,736	61 08/01/2024
530319SK9	5468	Liberty Union HSD		10/07/2020	800,000.00	793,712.00	800,000.00	0.650	0.643	1,394	61 08/01/2024
530319SL7	5469	Liberty Union HSD		10/07/2020	825,000.00	784,063.50	825,000.00	0.760	0.760	1,759	426 08/01/2025

**Santa Clara Valley Water Dist.
Portfolio Management
Portfolio Details - Investments
May 31, 2024**

CUSIP	Investment #	Issuer	Average Balance	Purchase Date	Par Value	Market Value	Book Value	Stated Rate	YTM 365	Days to Term Maturity	Maturity Date
Municipal Bonds											
542411NJ8	5413	Long Beach Community College		10/23/2019	2,500,000.00	2,485,475.00	2,500,000.00	1.803	1.803	1,744	61 08/01/2024
677765GV5	5401	Ohlone Community College		09/26/2019	2,000,000.00	1,988,340.00	2,000,000.00	1.814	1.814	1,771	61 08/01/2024
677765GW3	5480	Ohlone Community College		10/22/2020	2,865,000.00	2,759,338.80	2,906,832.00	1.975	0.700	1,744	426 08/01/2025
801546QV7	5519	Cnty Santa Clara		07/28/2021	1,770,000.00	1,707,890.70	1,793,296.29	2.000	0.850	1,465	426 08/01/2025
797412DM2	5588	San Diego County Water Authori		01/29/2024	1,500,000.00	1,440,600.00	1,447,543.14	0.743	4.716	458	334 05/01/2025
79773KDC5	5512	SF City and County GO Bonds		03/30/2021	830,000.00	792,957.10	830,000.00	0.728	0.728	1,538	379 06/15/2025
798170AK2	5569	San Jose Redevelopment Ag		05/05/2023	3,000,000.00	2,841,390.00	2,928,731.32	3.226	4.049	1,549	1,156 08/01/2027
798189TM8	5566	San Jose Evergreen		03/15/2023	1,000,000.00	999,050.00	1,000,000.00	4.718	4.718	1,631	1,187 09/01/2027
798186N81	5493	San Jose Unified Sch District		01/20/2021	1,000,000.00	949,200.00	1,000,000.00	0.558	0.558	1,654	426 08/01/2025
798186N81	5546	San Jose Unified Sch District		05/31/2022	405,000.00	384,426.00	393,727.14	0.558	3.080	1,158	426 08/01/2025
802498UH6	5412	Santa Monica-Malibu USD		11/06/2019	500,000.00	497,030.00	500,000.00	1.719	1.719	1,730	61 08/01/2024
835569GR9	5416	Sonoma County CA Jnr Clg Dist		11/12/2019	1,000,000.00	994,590.00	1,000,000.00	2.061	2.061	1,724	61 08/01/2024
799408Z85	5475	SAN RAMON VALLEY UNIFIED		10/20/2020	1,700,000.00	1,614,167.00	1,700,000.00	0.740	0.740	1,746	426 08/01/2025
799408Z93	5543	SAN RAMON VALLEY UNIFIED		05/26/2022	390,000.00	358,261.80	371,505.45	1.034	3.400	1,528	791 08/01/2026
91412HGF4	5581	University of California		10/19/2023	3,160,000.00	2,842,167.20	2,829,580.18	1.316	5.241	1,304	1,078 05/15/2027
923040GU7	5409	Ventura Cnty Comm College Dist		10/31/2019	1,000,000.00	994,100.00	1,000,000.00	1.800	1.800	1,736	61 08/01/2024
923078CV9	5544	Ventura Cnty CA Public Fin		05/26/2022	990,000.00	936,361.80	964,616.00	1.323	3.250	1,255	518 11/01/2025
Subtotal and Average			42,983,153.79		43,795,000.00	41,922,212.80	42,776,088.01		2.806	1,438	557
Total and Average			656,907,875.81		629,229,387.28	612,186,304.31	626,096,833.35		2.684	941	362

**Santa Clara Valley Water Dist.
Portfolio Management
Portfolio Details - Cash
May 31, 2024**

CUSIP	Investment #	Issuer	Average Balance	Purchase Date	Par Value	Market Value	Book Value	Stated Rate	YTM 365	Days to Term	Days to Maturity
Average Balance			0 00							0	0
Total Cash and Investments			656,907,875.81		629,229,387.28	612,186,304.31	626,096,833.35		2.684	941	362



Santa Clara Valley Water Dist.
Transaction Activity Report
May 1, 2024 - May 31, 2024
Sorted by Transaction Date - Transaction Date
All Funds

SANTA CLARA VALLEY WATER
 5750 Almaden Expressway
 San Jose, San Jose, Ca 951
 (408)265-2607

Investment #	Fund	CUSIP	Inv Descrip	TransactionType	TransactionDate	MaturityDate	RedemptionType	New Principal	Principal Paydowns	Interest	Total Cash
4102	82	23380W523	Money Market Fund	Purchase	05/01/2024			206,944.54			-206,944.54
4102	82	23380W523	Money Market Fund	Purchase	05/01/2024			5,572.50			-5,572.50
4102	82	23380W523	Money Market Fund	Purchase	05/01/2024			6,548.85			-6,548.85
5544	82	923078CV9	VENTURA CNTY	Interest	05/01/2024	11/01/2025				6,548.85	6,548.85
5588	82	797412DM2	SRVSCD 0.743%	Interest	05/01/2024	05/01/2025				5,572.50	5,572.50
5588	82	797412DM2	SRVSCD 0.743%	Accr Int	05/01/2024	05/01/2025			2,724.33	-2,724.33	0.00
4102	82	23380W523	Money Market Fund	Interest	05/01/2024					206,944.54	206,944.54
Totals for 05/01/2024								219,065.89	2,724.33	216,341.56	0.00
4102	82	23380W523	Money Market Fund	Purchase	05/03/2024			78,125.00			-78,125.00
5587	82	594918BJ2	MICROSOFT CORP,	Interest	05/03/2024	11/03/2025				46,875.00	46,875.00
5587	82	594918BJ2	MICROSOFT CORP,	Accr Int	05/03/2024	11/03/2025			22,395.83	-22,395.83	0.00
5591	82	594918BJ2	MICROSOFT CORP,	Interest	05/03/2024	11/03/2025				31,250.00	31,250.00
5591	82	594918BJ2	MICROSOFT CORP,	Accr Int	05/03/2024	11/03/2025			21,180.56	-21,180.56	0.00
Totals for 05/03/2024								78,125.00	43,576.39	34,548.61	0.00
4102	82	23380W523	Money Market Fund	Purchase	05/07/2024			37,250.00			-37,250.00
5497	82	3135G06G3	FEDERAL NATL MTG	Interest	05/07/2024	11/07/2025				12,250.00	12,250.00
5585	82	3135G06G3	FEDERAL NATL MTG	Interest	05/07/2024	11/07/2025				12,500.00	12,500.00
5585	82	3135G06G3	FEDERAL NATL MTG	Accr Int	05/07/2024	11/07/2025			4,791.67	-4,791.67	0.00
5586	82	3135G06G3	FEDERAL NATL MTG	Interest	05/07/2024	11/07/2025				12,500.00	12,500.00
5586	82	3135G06G3	FEDERAL NATL MTG	Accr Int	05/07/2024	11/07/2025			5,486.11	-5,486.11	0.00
Totals for 05/07/2024								37,250.00	10,277.78	26,972.22	0.00
4102	82	23380W523	Money Market Fund	Redemption	05/09/2024				6,410,000.00		6,410,000.00
Totals for 05/09/2024									6,410,000.00		6,410,000.00
5601	82	02079KAC1	AAPL 1.998% MAT	Purchase	05/10/2024	08/15/2026		2,835,877.50			-2,835,877.50
4102	82	23380W523	Money Market Fund	Redemption	05/10/2024				14,152.50		14,152.50
4102	82	23380W523	Money Market Fund	Redemption	05/10/2024				2,821,725.00		2,821,725.00
Totals for 05/10/2024								2,835,877.50	2,835,877.50		0.00
4102	82	23380W523	Money Market Fund	Purchase	05/13/2024			15,000.00			-15,000.00
4102	82	23380W523	Money Market Fund	Purchase	05/13/2024			20,500.00			-20,500.00
5485	82	3134GXBM5	FEDERAL HOME LN	Interest	05/13/2024	11/12/2025				15,000.00	15,000.00
5514	82	3133EMYV8	FEDERAL FARM CR	Interest	05/13/2024	05/11/2026				20,500.00	20,500.00
Totals for 05/13/2024								35,500.00		35,500.00	0.00

Santa Clara Valley Water Dist.
Transaction Activity Report
Sorted by Transaction Date - Transaction Date

Investment #	Fund	CUSIP	Inv Descrip	TransactionType	TransactionDate	MaturityDate	RedemptionType	New Principal	Principal Paydowns	Interest	Total Cash
4102	82	23380W523	Money Market Fund	Redemption	05/14/2024				20,800,000.00		20,800,000.00
Totals for 05/14/2024								20,800,000.00			20,800,000.00
4102	82	23380W523	Money Market Fund	Purchase	05/15/2024			20,792.80			-20,792.80
4102	82	23380W523	Money Market Fund	Purchase	05/15/2024			62,500.00			-62,500.00
4102	82	23380W523	Money Market Fund	Purchase	05/15/2024			6,250.00			-6,250.00
4102	82	23380W523	Money Market Fund	Purchase	05/15/2024			231,250.00			-231,250.00
4102	82	23380W523	Money Market Fund	Purchase	05/15/2024			7,250.00			-7,250.00
4102	82	23380W523	Money Market Fund	Purchase	05/15/2024			18,750.00			-18,750.00
4102	82	23380W523	Money Market Fund	Purchase	05/15/2024			225,000.00			-225,000.00
4102	82	23380W523	Money Market Fund	Purchase	05/15/2024			5,000,000.00			-5,000,000.00
4102	82	23380W523	Money Market Fund	Purchase	05/15/2024			5,000,000.00			-5,000,000.00
4102	82	23380W523	Money Market Fund	Purchase	05/15/2024			500,000.00			-500,000.00
5365	82	91412GQF5	UNIVERSITY CALIF	Redemption	05/15/2024	05/15/2024	Maturity		500,000.00		500,000.00
5534	82	91282CCC3	UNITED STATES	Redemption	05/15/2024	05/15/2024	Maturity		5,000,000.00		5,000,000.00
5535	82	912828WJ5	UNITED STATES	Redemption	05/15/2024	05/15/2024	Maturity		5,000,000.00		5,000,000.00
5365	82	91412GQF5	UNIVERSITY CALIF	Interest	05/15/2024	05/15/2024				7,250.00	7,250.00
5534	82	91282CCC3	UNITED STATES	Interest	05/15/2024	05/15/2024				6,250.00	6,250.00
5535	82	912828WJ5	UNITED STATES	Interest	05/15/2024	05/15/2024				62,500.00	62,500.00
5577	82	91282CDH1	T-BILL 0.75% MAT	Interest	05/15/2024	11/15/2024				18,750.00	18,750.00
5581	82	91412HGF4	UNIVERSITY CALIF	Interest	05/15/2024	05/15/2027				20,792.80	20,792.80
5589	82	91282CFW6	UNITED STATES	Interest	05/15/2024	11/15/2025				112,500.00	112,500.00
5589	82	91282CFW6	UNITED STATES	Accr Int	05/15/2024	11/15/2025			67,994.51	-67,994.51	0.00
5594	82	91282CFW6	UNITED STATES	Interest	05/15/2024	11/15/2025				112,500.00	112,500.00
5594	82	91282CFW6	UNITED STATES	Accr Int	05/15/2024	11/15/2025			94,574.18	-94,574.18	0.00
5596	82	91282CJK8	UNITED STATES	Interest	05/15/2024	11/15/2026				115,625.00	115,625.00
5596	82	91282CJK8	UNITED STATES	Accr Int	05/15/2024	11/15/2026			97,836.54	-97,836.54	0.00
5597	82	91282CJK8	UNITED STATES	Interest	05/15/2024	11/15/2026				115,625.00	115,625.00
5597	82	91282CJK8	UNITED STATES	Accr Int	05/15/2024	11/15/2026			97,836.54	-97,836.54	0.00
Totals for 05/15/2024								11,071,792.80	10,858,241.77	213,551.03	0.00
4102	82	23380W523	Money Market Fund	Redemption	05/16/2024				8,890,000.00		8,890,000.00
Totals for 05/16/2024								8,890,000.00			8,890,000.00
4102	82	23380W523	Money Market Fund	Purchase	05/17/2024			14,000.00			-14,000.00
5491	82	3135GA2Z3	FEDERAL NATL MTG	Interest	05/17/2024	11/17/2025				14,000.00	14,000.00
Totals for 05/17/2024								14,000.00		14,000.00	0.00
4102	82	23380W523	Money Market Fund	Purchase	05/22/2024			6,580,000.00			-6,580,000.00
Totals for 05/22/2024								6,580,000.00			-6,580,000.00
4102	82	23380W523	Money Market Fund	Redemption	05/23/2024				11,510,000.00		11,510,000.00
Totals for 05/23/2024								11,510,000.00			11,510,000.00

Santa Clara Valley Water Dist.
Transaction Activity Report
 Sorted by Transaction Date - Transaction Date

Investment #	Fund	CUSIP	Inv Descrip	TransactionType	TransactionDate	MaturityDate	RedemptionType	New Principal	Principal Paydowns	Interest	Total Cash
4102	82	23380W523	Money Market Fund	Purchase	05/24/2024			2,200,000.00			-2,200,000.00
Totals for 05/24/2024								2,200,000.00			-2,200,000.00
4102	82	23380W523	Money Market Fund	Purchase	05/28/2024			216.99			-216.99
4102	82	23380W523	Money Market Fund	Purchase	05/28/2024			32,500.00			-32,500.00
4102	82	23380W523	Money Market Fund	Purchase	05/28/2024			49,729.70			-49,729.70
4102	82	23380W523	Money Market Fund	Purchase	05/28/2024			7,083.33			-7,083.33
4102	82	23380W523	Money Market Fund	Purchase	05/28/2024			5,000,000.00			-5,000,000.00
4102	82	23380W523	Money Market Fund	Purchase	05/28/2024			9,950,270.30			-9,950,270.30
5530	82	3130AQTK9	FEDERAL HOME	Redemption	05/28/2024	05/28/2024	Maturity		5,000,000.00		5,000,000.00
5600	82	912797JY4	UNITED STATES	Redemption	05/28/2024	05/28/2024	Maturity		10,000,000.00		10,000,000.00
5445	82	79772FAF3	SF FCU 1.1% MAT	Interest	05/28/2024	03/27/2025				216.99	216.99
5507	82	3130ALKL7	FEDERAL HOME	Interest	05/28/2024	03/25/2026				3,541.66	3,541.66
5508	82	3130ALKL7	FEDERAL HOME	Interest	05/28/2024	03/25/2026				3,541.67	3,541.67
5530	82	3130AQTK9	FEDERAL HOME	Interest	05/28/2024	05/28/2024				32,500.00	32,500.00
Totals for 05/28/2024								15,039,800.32	15,000,000.00	39,800.32	0.00
4102	82	23380W523	Money Market Fund	Redemption	05/29/2024				4,960,000.00		4,960,000.00
Totals for 05/29/2024									4,960,000.00		4,960,000.00
4102	82	23380W523	Money Market Fund	Redemption	05/30/2024				7,890,000.00		7,890,000.00
Totals for 05/30/2024									7,890,000.00		7,890,000.00
5602	82	037833BG4	APPLE INC, SR NT	Purchase	05/31/2024	05/13/2025		2,948,070.00			-2,948,070.00
4102	82	23380W523	Money Market Fund	Purchase	05/31/2024			112,500.00			-112,500.00
4102	82	23380W523	Money Market Fund	Purchase	05/31/2024			48,750.00			-48,750.00
4102	82	23380W523	Money Market Fund	Purchase	05/31/2024			41,250.00			-41,250.00
4102	82	23380W523	Money Market Fund	Purchase	05/31/2024			71,875.00			-71,875.00
4102	82	23380W523	Money Market Fund	Purchase	05/31/2024			100,000.00			-100,000.00
4102	82	23380W523	Money Market Fund	Purchase	05/31/2024			121,875.00			-121,875.00
4102	82	23380W523	Money Market Fund	Purchase	05/31/2024			10,000,000.00			-10,000,000.00
4102	82	23380W523	Money Market Fund	Purchase	05/31/2024			5,800,000.00			-5,800,000.00
5531	82	912828XT2	UNITED STATES	Redemption	05/31/2024	05/31/2024	Maturity		5,000,000.00		5,000,000.00
5536	82	912828XT2	UNITED STATES	Redemption	05/31/2024	05/31/2024	Maturity		5,000,000.00		5,000,000.00
4102	82	23380W523	Money Market Fund	Redemption	05/31/2024				4,800.00		4,800.00
4102	82	23380W523	Money Market Fund	Redemption	05/31/2024				2,943,270.00		2,943,270.00
5496	82	912828ZT0	UNITED STATES	Interest	05/31/2024	05/31/2025				6,250.00	6,250.00
5499	82	912828ZT0	UNITED STATES	Interest	05/31/2024	05/31/2025				6,250.00	6,250.00
5500	82	912828ZT0	UNITED STATES	Interest	05/31/2024	05/31/2025				6,250.00	6,250.00
5521	82	91282CCF6	UNITED STATES	Interest	05/31/2024	05/31/2026				18,750.00	18,750.00
5522	82	912828ZT0	UNITED STATES	Interest	05/31/2024	05/31/2025				3,750.00	3,750.00
5525	82	9128284R8	UNITED STATES	Interest	05/31/2024	05/31/2025				71,875.00	71,875.00
5526	82	91282CCF6	UNITED STATES	Interest	05/31/2024	05/31/2026				11,250.00	11,250.00

Santa Clara Valley Water Dist.
Transaction Activity Report
 Sorted by Transaction Date - Transaction Date

Investment #	Fund	CUSIP	Inv Descrip	TransactionType	TransactionDate	MaturityDate	RedemptionType	New Principal	Principal Paydowns	Interest	Total Cash
5527	82	912828ZT0	UNITED STATES	Interest	05/31/2024	05/31/2025				6,250.00	6,250.00
5528	82	912828ZT0	UNITED STATES	Interest	05/31/2024	05/31/2025				6,250.00	6,250.00
5531	82	912828XT2	UNITED STATES	Interest	05/31/2024	05/31/2024				50,000.00	50,000.00
5536	82	912828XT2	UNITED STATES	Interest	05/31/2024	05/31/2024				50,000.00	50,000.00
5538	82	91282CCF6	UNITED STATES	Interest	05/31/2024	05/31/2026				18,750.00	18,750.00
5550	82	912828ZT0	UNITED STATES	Interest	05/31/2024	05/31/2025				6,250.00	6,250.00
5575	82	91282CFX4	UNITED STATES	Interest	05/31/2024	11/30/2024				112,500.00	112,500.00
5595	82	91282CJL6	UNITED STATES	Interest	05/31/2024	11/30/2025				121,875.00	121,875.00
5595	82	91282CJL6	UNITED STATES	Accr Int	05/31/2024	11/30/2025			91,905.74	-91,905.74	0.00
Totals for 05/31/2024								19,244,320.00	13,039,975.74	404,344.26	-5,800,000.00
Grand Total								57,355,731.51	102,250,673.51	985,058.00	45,880,000.00



**Santa Clara Valley Water Dist.
Purchases Report
Sorted by Fund - Fund
May 1, 2024 - May 31, 2024**

SANTA CLARA VALLEY WATER
5750 Almaden Expressway
San Jose, San Jose, Ca 951
(408)265-2607

CUSIP	Investment #	Fund	Sec. Type	Issuer	Original Par Value	Purchase Date	Payment Periods	Principal Purchased	Accrued Interest at Purchase	Rate at Purchase	Maturity Date	YTM	Ending Book Value
Treasury Management Fund													
02079KAC1	5601	82	MC1	ABCG	3,000,000.00	05/10/2024	08/15 - 02/15	2,821,725.00	14,152.50	1.998	08/15/2026	4.798	2,840,471.09
037833BG4	5602	82	MC1	AAPL	3,000,000.00	05/31/2024	11/13 - 05/13	2,943,270.00	4,800.00	3.200	05/13/2025	5.265	2,948,070.00
				Subtotal	6,000,000.00			5,764,995.00	18,952.50				5,788,541.09
				Total Purchases	6,000,000.00			5,764,995.00	18,952.50				5,788,541.09

INCOMING BOARD CORRESPONDENCE

Board Correspondence (open)

Correspond No	Rec'd By District	Rec'd By COB	Letter To	Letter From	Description	Disposition	BAO/ Chief	Staff	Draft Response Due Date	Draft Response Submitted	Writer Ack. Sent	Final Response Due Date
C-24-0145	06/05/24	06/06/24	All	TILLMAN FUSS	Email from Tillman Fuss to Director Eisenberg, dated 06/05/24, asking to speak with her or a Valley Water employee in order to conduct an interview for his research on the sustainable management of water resources.	Refer to Staff	Gibson	Baker	06/14/24	-	n/a	06/20/24
C-24-0147	06/09/24	06/10/24	All	CATHLEEN LANGAN	Email from Cathleen Langan to the board, dated 06/07/24, writing to share their experience and struggles after being displaced.	Refer to Staff	Hakes	Bilski Codianne	06/18/24	06/18/24	n/a	06/24/24
C-24-0150	06/13/24	06/14/24	All	LIBBY LUCAS	Email from Libby Lucas to the board, dated 06/13/24, addressing the Calabazas/S an Tomas Aquino Creek	Refer to Staff	Hakes	Bourgeois	06/22/24	-	n/a	06/28/24

Correspond No	Rec'd By District	Rec'd By COB	Letter To	Letter From	Description	Disposition	BAO/ Chief	Staff	Draft Response Due Date	Draft Response Submitted	Writer Ack. Sent	Final Response Due Date
					Marsh Connection Project and requesting a detailed response of function in A8, A7, A6 and A5 ponds' circulation with existing culverts, pumps, tide gates, along with other concerns.							

From: [Jack Lucas](#)
To: [Board of Directors](#)
Subject: Calabazas/San Tomas Aquino Creek Marsh Connection Project May 15 Alviso Pub Hearing
Date: Thursday, June 13, 2024 3:25:31 PM

***** This email originated from outside of Valley Water. Do not click links or open attachments unless you recognize the sender and know the content is safe. *****

Valley Water Board of Directors

June 13, 2024

Dear Chair Hsueh and Board of Directors,

The recent, May 15 Calabazas/San Tomas Aquino Creek Marsh Connection Project Public Hearing in Alviso introduced a broader scope for this project that appears to conflict with Guadalupe River's existing Alviso Slough Restoration.

At least I will quote from my notes some of the specifics from that Alviso Slough 2008 EIR discussion that I did not hear incorporated in your proposed project.

There appear to be two scenarios for winter and flood management of Pond 8. In one, high flows pass through Pond A8 to Ponds A7 and A5 and out to Pond A6 and Guadalupe Slough when high tides in the Bay are likely to be coming back into these same ponds to meet them.

An alternative scenario has tide gates closing these same pond levees off from high winter bay levels and keeping capacity in Ponds A7 and A5 for Pond A8 overflow. Which of these scenarios is presently in effect, if either?

A communication from Philip Williams & Assoc., Ltd. consultants on this project refers to the Pond A8 notch which would be closed during the winter, (by tide gate?) and culverts between A7-Alviso Slough and A5-Guadalupe Slough. So do ask if the levee overflow elevations and culverts are still valid and operable?

One observation is that Guadalupe Slough tidal prism produces scouring flows which keep boat ramp and slough channel navigable for NASA and Sunnyvale Plant employees and viable salt pond circulation. Is this still a beneficial use? Will diversion of Calabazas and San Tomas Aquino Creek flows from Guadalupe Slough alter this element of critical South Bay circulation?

Will there be critical loss or degradation of 7 miles of slough wetlands and upland refugia as historical creek flows go to Pond 8? Can this be mitigated?

Have dozens of other concerns related to this proposed Calabazas/San Tomas Aquino diversion re vegetation habitat, saline and brackish, and species refugia but believe your major focus must be on altered flood control regimen. To try to meld Calabazas and San Tomas Aquino flow into Alviso Slough with 17,000 cfs of

Guadalupe River flood flow of Mt. Umunhum 146 sq. mi. runoff is unlikely.

Global warming atmospheric rivers need be addressed in proposed projects in specifics that this Calabazas/ San Tomas Aquino project lacks. Given present design of overflow wetlands and freshwater VTA mitigation marsh anticipated peak flows in these two streams can be absorbed by adding Pond 4 to reflux overflow marsh option. For the District to spend \$36 million to alter an existing successful hydrology is hard to understand.

But please do install the overdue officially approved Pond A 8 tide gate in 2024.

Would appreciate a detailed response of function in A8, A7, A6 and A5 ponds' circulation with existing culverts, pumps, tide gates, along with other concerns.

Thank you,

Libby Lucas

[REDACTED]

Los Altos, CA 94022

From: jmiller@carbusa.us
To: [Board of Directors](#)
Subject: WASTEWATER TREATMENT POLLUTION ODOR CONTROL
Date: Tuesday, June 18, 2024 4:18:04 AM
Importance: High

***** This email originated from outside of Valley Water. Do not click links or open attachments unless you recognize the sender and know the content is safe. *****

Good Morning !

Hope you are keeping well !

I am Janet On behalf of CarbUSA LLC.

I would like to know more information on the Santa Teresa Water Treatment Plant?

Does it produce RNG , Bio-GAS/Electricity ? If yes

Do you treat and remove H2S,VoC and Siloxane from Biogas/RNG Gas ?

Do you use Activated Carbon Media for Water/Odor control; treatment and H2S removal?

Looking forward to hearing from you soon.

Best Regards,

Janet

OUTGOING BOARD CORRESPONDENCE

June 13, 2024

Mr. John Richards
PO Box 1327
Campbell, CA 95009-1320

BOARD OF DIRECTORS

[John L. Varela](#) (District 1)
[Barbara F. Keegan](#) (District 2)
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[Jim Beall](#) (District 4)
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[Tony Estremera](#) (District 6)
[Rebecca Eisenberg](#) (District 7)

CHIEF EXECUTIVE OFFICER

[Rick L. Callender, Esq.](#)

CLERK OF THE BOARD

[Michele L. King, CMC](#)

Dear John Richards,

Thank you for your letter regarding the Campbell City Council Meeting on May 21. You ask a good question about the biggest challenges facing Valley Water and how they can be solved.

Valley Water faces many of the same challenges other government agencies are also facing in Santa Clara County, the Bay Area and across the state, including how to prepare for the impacts of climate change, the unhoused crisis and the rising costs of maintaining and replacing our vital infrastructure.

Climate change is already impacting the Bay Area. In the past 12 years, California has endured two multi-year droughts, including a stretch from 2020 to 2022 that was the state's driest three-year period on record. California also experienced two of the wettest winters on record, fueled by a parade of atmospheric rivers that caused flooding in Santa Clara County and across the state. We will face serious challenges in the future, including unaffordable water and increased flooding, if we fail to invest in infrastructure now and become climate resilient.

Valley Water understands the unhoused issue is one of our community's most significant challenges. Valley Water's Board of Directors has updated our board policy to allow for the identification of Valley Water lands for regional partners to use for housing or other services for unsheltered people. My fellow board members and I will also consider adopting the Water Resources Protection Zones Ordinance at our July 9 Board meeting. The ordinance aims to protect water resources, endangered species and other ecological resources, as well as to support and improve safety for Valley Water's staff.

Valley Water has aging infrastructure that is many decades old that requires maintenance, and in some cases, replacement. Smart investments in water infrastructure and technology today remain the most cost-efficient way to ensure Santa Clara County has enough safe, clean water for every person, business, and farm now and into the future. We're moving as quickly as possible on our top priority, the Anderson Dam Seismic Retrofit Project, that will help ensure public safety, protect our regional water supply and provide environmental benefits for generations to come.



Mr. John Richards
Page 2
Juen 13, 2024

All these issues cannot be solved without working together with our partners in government, community groups, the private sector, and of course, with people like you, who care about our Santa Clara County and want to be involved. I invite you to learn more about Valley Water at valleywater.org and valleywaternews.org. You can also attend our board meetings in person or view online and speak on the issues that are important to you.

Thank you again for writing me and for your thoughtful question.

Sincerely,

A handwritten signature in blue ink that reads "Jim Beall". The signature is written in a cursive style with a long, sweeping underline for the letter 'j'.

Jim Beall
Director, District 4
Valley Water Board of Directors

C-24-0149