

## Important Eligibility Information for Multi-Family Properties

To ensure we achieve the greatest water savings, the DRIP Program prioritizes high-impact installations at the site level.

Therefore, duplexes, triplexes, fourplexes, apartment complexes, townhomes, condominiums, and mobile home communities must be evaluated and approved as an entire property.

- Individual units are not eligible to participate independently.
- A full-site evaluation is required to establish eligibility and ensure all units are informed of program benefits.
- Participation by individual units within an approved property is voluntary. Limited exceptions may be considered at Valley Water's discretion.

## How to Participate if You Live in a Multi-Family Property

If you're part of a townhome, condo, or mobile home community, we encourage you to contact your property manager, homeowners' association (HOA), or park owner and ask them to submit a site-wide application.

## Why This Requirement?

This approach ensures resources are directed where they have the greatest impact, allowing us to prioritize larger-scale water savings and improve efficiency across the community.

## What Does "Whole Property" Mean?

A whole-property approach means we will assess all eligible fixtures across the entire site, including both individual units and shared spaces such as clubhouses, fitness centers, community kitchens, and other common areas.

